













GREAT WESTERN AMBULANCE JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE AGENDA

Date & Time: 28th January 2011 at 11.00 am

Venue: South Gloucestershire Council, Council Offices, Castle Street,

Thornbury, Bristol, BS35 1HF. (A location map is included in these

papers.)

Members of the Committee:

- Councillor Andrew Gravells, Gloucestershire County Council (Chair)
- Councillor Sharon Ball, Bath & North East Somerset Council
- Councillor Anthony Clarke, Bath & North East Somerset Council
- Councillor Adrian Inker, Bath & North East Somerset Council
- Councillor Lesley Alexander, Bristol City Council
- Councillor Sylvia Townsend, Bristol City Council
- Jenny Smith, Bristol City Council
- Councillor Ron Allen, Gloucestershire County Council
- Councillor Sheila Jeffery, Cotswold D C (Glos CC)
- Councillor Sandra Grant, South Gloucestershire Council
- Councillor Sue Hope, South Gloucestershire Council
- Councillor Andy Perkins, South Gloucestershire Council
- Councillor Ann Harley, North Somerset Council
- Councillor Anne Kemp, North Somerset Council
- Councillor Reyna Knight, North Somerset Council
- Councillor Andrew Bennett, Swindon Borough Council
- Councillor Michael Bray, Swindon Borough Council
- Councillor Peter Mallinson, Swindon Borough Council
- Councillor Christine Crisp, Wiltshire Council
- Councillor Mike Hewitt, Wiltshire Council
- Councillor Ian McLennan, Wilshire Council

Contact Officers:

Romayne de Fonseka, Bristol City Council, 0117 9222770, romayne.de.Fonseka@bristol.gov.uk or Norman Cornthwaite, Bristol City Council, 0117 9222390, norman.cornthwaite@bristol.gov.uk

Web site addresses:

Bath & North East Somerset Council - www.bathnes.gov.uk
Bristol City Council - www.bristol.gov.uk
Gloucestershire County Council - www.gloucestershire.gov.uk
North Somerset Council - www.n-somerset.gov.uk
South Gloucestershire Council - www.southglos.gov.uk
Swindon Borough Council - www.swindon.gov.uk
Wiltshire Council - www.wiltshire.gov.uk

AGENDA

1. Apologies for Absence

To receive and note any apologies from Members of the Committee.

2. Declarations of Interest

Members are reminded that at the start of the meeting they should declare any known interests in any matter to be considered, and also during the meeting if it becomes apparent that they have an interest in the matters being discussed.

3. Public Question Time

See explanatory note below. Please contact the Officers whose names and numbers appear at the top of this agenda if you need further guidance.

4. Chair's Update

To receive any information from the Chair. There will not normally be any discussion on this item.

- 5. Minutes of the Meeting Held 17th September 2010

 To approve the Minutes of the Meeting for signature by the Chair.
- **RUH, Bath A&E Handover Sharing Good Practice**Verbal report.
- 7. Monthly Performance Information Comprising:
 - A. Commissioners' Monthly Report For Activity In December 2010;
 - B. Board Performance Report December 2010;

C. Hospital Handover Times - December 2010.

To comment and note.

8. Update from HOSCs

To note the above.

9. Report from the LINk Joint Working Group

To consider the above.

10. Short Life Group Update Report

To comment on and agree.

11. Recruitment Process

To comment and note.

12. Work Programme

To agree the priorities for future meetings of the Committee.

13. Dates of Future Meetings

Proposed date of next meeting:

10th June 2011 at 11.00 am – venue - Gloucestershire County Council

Urgent Business

Date of Dispatch: 20th January 2011

Public Question Time

Up to 15 minutes will be allowed at the start of all Joint Committee meetings for questions to the Chair from members of the public about the work of the Committee. Questions must be relevant, clear and concise. Because of time constraints, Public Question Time is not an opportunity to make speeches or statements. Prior notice of a question to the Scrutiny Officers supporting the Joint Committee is desirable, particularly if detailed information is needed.

Access Arrangements

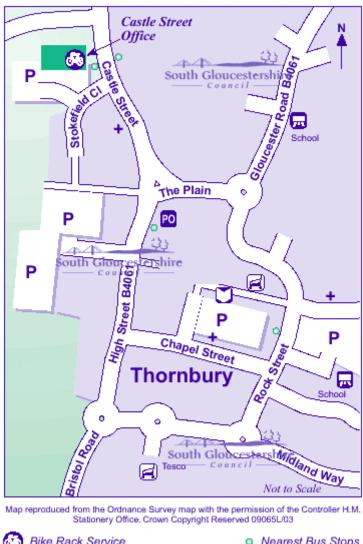
The Venue is wheelchair accessible and an infrared receiver hearing system is provided. If you would wish to attend the meeting but have any special requirement to enable you to do so please contact the Scrutiny Officers whose names and numbers appear at the top of this agenda as soon as possible prior to the date of the meeting.

If you would like to receive any of the pages contained in this agenda in a larger print size, please contact the Scrutiny Officers whose name and numbers appear at the top of this agenda. THIS PAGE HAS BEEN LEFT BLANK INTENTIONALLY.

Emergency Evacuation Procedure – Thornbury

If the fire alarm sounds, leave the Chamber via the staircase behind the Chair and assemble in Stokefield Close. Do not run or use the lifts. If you have mobility problems tell the Democratic Services Officer and he/she will assist you.

Thornbury Offices





Nearest Bus Stops

The main way into Thornbury is from the A38 and the Bristol Road, B4061 (at the bottom of the map).

Parking:

There is some visitor car parking by the Council offices and there are free public car parks in the town, just a short walk away.

The nearest long and short stay car parks are in Castle Court (off the High Street) and Rock Street.

Great Western Ambulance Service Joint Health Overview and Scrutiny Committee Friday 17 September 2010

Gloucestershire County Council, Shire Hall

MINUTES			

Councillors:

Present:

Councillor Andrew Gravells (Gloucestershire County Council) – Chair. Councillors Anthony Clarke (Bath & North East Somerset Council), Adrian Inker (Bath & North East Somerset Council), Lesley Alexander (Bristol City Council), Sylvia Townsend (Bristol City Council), Jenny Smith (Bristol City Council), Ron Allen (Gloucestershire County Council), Sheila Jeffery (Cotswold District Council), Sue Hope (South Gloucestershire Council), Reyna Knight (North Somerset Council), Andrew Bennett (Swindon Borough Council), Christine Crisp (Wiltshire Council), Mike Hewitt (Wiltshire Council), Ian McLennan (Wiltshire Council)

Others:

Jonathan Lofthouse (Great Western Ambulance Service), Tim Stockings (Great Western Ambulance Service), Victoria Eld (Great Western Ambulance Service), John Oliver (Great Western Ambulance Service), Nicki Millin (NHS Gloucestershire), Becky Parish (NHS Gloucestershire), Albert Weager (Gloucestershire LINk), Ros Low (Wiltshire Council), Romayne de Fonseka (Bristol City Council), Sally Smith (Swindon Borough Council), Elizabeth Power (Gloucestershire County Council).

Apologies:

Councillors Sharon Ball (Bath & North East Somerset Council), Sandra Grant (South Gloucestershire Council), Andy Perkins (South Gloucestershire Council), Ann Harley (North Somerset Council), Anne Kemp (North Somerset Council), Michael Bray (Swindon Borough Council), Peter Mallinson (Swindon Borough Council).

135. Declarations of Interest (Agenda Item 2)

There were no declarations of interest.

136. Public Question Time (Agenda Item 3)

No public questions were received.

137. Chair's Update (Agenda Item 4)

The Chairman reported that he was very proud to put his name to a recent press release about GWAS becoming the most improved ambulance service in England. He said that the improvement over the last three years was impressive. He asked Jonathan Lofthouse to take congratulations back to all GWAS staff and to pass on the message that all elected members in the GWAS region appreciated the work done to achieve this improvement.

138. Minutes of the meeting held on 11 June 2010 (Agenda Item 5)

Resolved – that the minutes be approved as a correct record.

139. Monthly Performance Information (Agenda Item 6)

Jonathan Lofthouse (Director of Service Delivery, GWAS) introduced this report, comprising (i) the Commissioners' Monthly Report for activity in July 2010, (ii) the Board Performance Report August 2010 and (iii) Hospital Handover Times – July 2010.

Jonathan Lofthouse and Nicki Millin responded to individual members' specific questions on the following topics:

Drop in South Gloucestershire, Cotswold and Kennet figures

The Primary Care Community is in the process of amending some of the service access pathways. The GP community is exploring different care pathways prior to GWAS involvement, e.g. PCT staff carrying out health screening. The developing new system might affect statistics and ability to respond, as one fleet is used across all categories. GWAS is talking to South Gloucestershire PCT to ensure that concerns are managed.

Patients are often diverted to Frenchay from Bristol Royal Infirmary (BRI) and Royal United Hospital, Bath (RUH). Efforts to improve patient flow have been successful but diversions slow it down again.

Kennet continues to be a concern regarding available resource. It is very expensive to keep a 24-hour resource in areas where call volume is low. The Wiltshire Fire and Rescue Co-Responder Schemes will continue to improve response times. GWAS will supply the Wiltshire Fire service with a Rapid Response Vehicle (crew of two), which can deploy quicker that the fire appliance (crew of six). Wiltshire Council is already working with the PCT and providing funding.

Cotswold performance is still below 75% although there has been some improvement. The Co-Responders scheme is being taken forward quickly with Gloucestershire Fire

and Rescue Service and St John's Ambulance. From November there will a new vehicle and crew on duty from Cirencester Hospital. There will also be 30 new full-time paramedics, funded by NHS Gloucestershire. There was discussion of whether PCSOs and/or the police force could be part of the co-responder scheme.

<u>Resolved</u> – (1) That GWAS send further figures relating to South Gloucestershire to Councillor Sue Hope

- (2) That the Chairman writes to the Chief Executives of the Acute Trusts of BRI and Frenchay to ask what they are doing to address the diversion issues. Copies to David Whiting, South Gloucestershire PCT, Gloucestershire Hospitals NHS Foundation Trust, NHS Gloucestershire and local MPs
- (3) That the Chairman writes to the Chief Executive of Royal United Hospital Bath to congratulate the Trust on its handover times and ask that they share their successful methods with the committee and with other Trusts in the region.
- (4) That GWAS will share the contact details for the CFR Lead Manager for Wiltshire with local Members
- (5) That the Chairman email Dave Whiting and ask for his thoughts about working with police authorities and PCSOs
- (6) That Jonathan Lofthouse take concerns back to the Gloucestershire CFR management team about responding to people interested in becoming CFRs, and that they respond to Cllr Gravells and Cllr Jeffery.
 - GP screening

Primary care staff are encouraged to use alternative care pathways, which may be more appropriate than an ambulance. A lot of areas are using a Single Point of Clinical Access (SPCA). This enables a GP to phone and ask advice about appropriate treatment.

Appropriate care pathways

All 999 calls are screened in the same way across the country. Ambulance crews are encouraged to manage patients appropriately, for example by calling another health professional to take over if A&E treatment is not required. The service is changing and delays may occur while new processes settle.

Charging for ambulances

GWAS does not charge anyone who uses its ambulances. Under the Road Traffic Act, insurance companies can charge a policy holder if an ambulance responds to a road

traffic accident. A charge of £21.40 is paid to The Treasury to contribute to the care of the patient. Members expressed concerns that rumours in the community about charges could put people off calling an ambulance.

• Air Support Unit Sickness Absence (page 48)

The Air Support Unit has a staff of six. Any absence therefore shows as a large percentage.

Patient handover

The local LINk plans to carry out unannounced Enter and View visits to Gloucestershire Royal Hospital with reference to patient handover. Penalties for significant delays have been applied by NHS Gloucestershire and will follow in the other counties from next financial year. The Chairman said he already receives ambulance handover delays on a weekly basis and is in regular email contact with the Acute Trust Chief Executive about them. GWAS communicates daily with the Acute Trusts about delays. Ambulance crews are allowed 15 minutes to hand the patient into hospital care, and 15 minutes to prepare the ambulance for the next patient. A project is running to improve the data capture of crews going into hospitals. Data terminals are used in A&E to enter information, and this is monitored 24/7. Crews can see the impact that their performance is having on patient flow.

Trust Education Plan (page 47)

This is an education programme to up-skill staff. Historically, ambulance technicians and care assistants have been released from duties to follow OU programmes. In the next three to five years, the majority of training will be university-based, for 20-25 people per year. The Strategic Plan states that there will be a paramedic on every frontline vehicle by 2013. All frontline staff still receive mandatory training on four days per year.

Ambulance crews and security

Hospitals are not unduly penalised for poor performance caused by crews being delayed by having to manage challenging and difficult patients.

AFD

The AED gives spoken instructions in English, and has a schematic diagram on the lid of the case. Different models of AED are available, but they all work in the same way and can be used by anyone.

140. Update from HOSCs (Agenda Item 7)

There was discussion of the following issues:

Patient Transport Service (North Somerset Council)

The PTS Contract covering Bristol Royal Infirmary, Frenchay and Weston Hospitals was secured by GWAS through a national tender process, to go live on October 1st. The use of taxi firms will be reduced, and the number of substantive staff employed by GWAS will be increased, so that PTS vehicles are staffed by trained health professionals. Smaller, single wheelchair vehicles will be used, which will improve passenger comfort and journey time. There are transferrable benefits and efficiencies in this particular model which could be transferred to other Patient Transport Services without the need to re-tender. NHS Gloucestershire will review the roll-out of the new service and use that information to improve the service.

Health White Paper

Resolved – (1) There was broad agreement that the committee make the following recommendations to the Department of Health:

- (i) That the scrutiny function remains
- (ii) That scrutiny committees retain their power to refer to the Secretary of State
- (iii) That joint committees remain

141. Report from Joint Working Group (Agenda Item 8)

The Chairman thanked Albert Weager for his report, which was noted.

142. Review of Terms of Reference of GWAS Joint Health Scrutiny Committee (Agenda Item 9)

The revisions to the Terms of Reference were agreed. A further revision to membership (page 70) was proposed by Albert Weager.

Councillor Gravells was nominated for the position of Chairman by Sylvia Townsend and seconded by Sheila Jeffery, and was duly elected.

It was agreed that the necessity to meet four times a year no longer exists.

Resolved - (1) That the TOR be amended to name the LINk as a non-voting co-optee.

- (2) That Cllr Gravellls be re-appointed as Chairman for a further 12 months
- (3) That the committee will meet every four months from now on

143. Work Programme and Dates of Future Meetings (Agenda Items 10 & 11)

The work programme for the next meeting was agreed. The proposed dates of 21 and 28 January 2010 will be checked again with South Gloucestershire Council which has offered to host the meeting.

144. Urgent Business (Agenda Item 12)

Jonathan Lofthouse announced that he was to leave GWAS to return to London after a 15 month placement. In that time GWAS had improved and stabilised. He thanked the committee for their healthy challenge, and said that it had been a pleasure to work with the JHSC. On behalf of the committee, the Chairman thanked Mr Lofthouse for his contribution to turning GWAS around. He thanked him for his professionalism and courteous answers to questions, and wished him the best of luck in his future career.

The meeting closed at 12.35pm.

Review of Issues Arising from Performance Reports

Great Western Ambulance Joint Health Scrutiny Committee 28th January 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To present Members with:

- the Commissioners Monthly Report (December 2010)
- the Board Performance Report for December (covering activity in December 2010)
- Handover times/delays broken down by hospital

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Consider the appended reports and identify any issues requiring further clarification or discussion with the Great Western Ambulance NHS Trust or NHS Gloucestershire as lead commissioners.

1.0 Reasons

1.1 The Great Western Ambulance Joint Health Scrutiny Committee had previously resolved to review the monthly "Managing Our Performance" Report that was presented to the Great Western Ambulance NHS Trust Board. This report has subsequently been revised and renamed as the "Board Performance Report".

2.0 Detail

- 2.1 The Commissioners Monthly Report (December 2010) outlines GWAS performance by month, broken down by sector, PCT and local authority. This is attached at Appendix A.
- 2.2 The Board Performance Report for December 2010 is attached at Appendix B.
- 2.3 Attached at Appendix C is a full breakdown of handover times/delays by hospital. This provides more detailed information as the Board Performance Report only indicates average handover time.

3.0 Background Papers and Appendices

Appendices

Appendix A: Commissioners Monthly Report (December 2010), Great Western Ambulance NHS Trust

Appendix B: Board Performance Report for August (covering activity in December 2010), Great Western Ambulance NHS Trust

Appendix C: Breakdown of handover times/delays by hospital, Great Western Ambulance NHS Trust



Great Western Ambulance Service NHS Trust

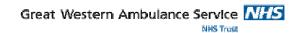
ACTIVITY & PERFORMANCE COMMISSIONERS' MONTHLY REPORT 2010/11

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ACTUAL ACTIVITY BROKEN DOWN BY PCT





TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

ACTIVITY:

Incidents with Response:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	193,618
2010/11 Contract	20,389	21,860	21,786	22,402	22,205	21,288	23,424	22,279	24,100	21,951	20,182	22,768	199,732
2010/11 Actual	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,002
Variance from Contract	269	438	-384	-510	-891	-21	-906	-736	1,010	*	*	*	-1,730
Variance from Contract %	1.3%	2.0%	-1.8%	-2.3%	-4.0%	-0.1%	-3.9%	-3.3%	4.2%	*	*	*	-0.9%
Variance from 2009/10	890	1,083	335	268	-137	581	-8	-76	1,448	*	*	*	4,384
Variance from 2009/10 %	4.5%	5.1%	1.6%	1.2%	-0.6%	2.8%	0.0%	-0.4%	6.1%	*	*	*	2.3%

Incidents with Transport:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,604	14,483	13,003	14,619	126,943
2010/11 Contract	13,703	14,448	13,881	14,190	14,117	14,207	15,348	14,785	16,072	14,917	13,393	15,058	130,751
2010/11 Actual	13,901	14,753	14,196	14,362	14,123	14,366	15,082	14,519	16,383	*	*	*	131,685
Variance from Contract	198	305	315	172	6	159	-266	-266	311	*	*	*	934
Variance from Contract %	1.4%	2.1%	2.3%	1.2%	0.0%	1.1%	-1.7%	-1.8%	1.9%	*	*	*	0.7%
Variance from 2009/10	597	726	719	585	417	573	181	165	779	*	*	*	4,742
Variance from 2009/10 %	4.5%	5.2%	5.3%	4.2%	3.0%	4.2%	1.2%	1.1%	5.0%	*	*	*	3.7%

Conveyance Rates (Transports over Responses):

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	67.3%	66.1%	64.0%	63.7%	63.9%	66.7%	66.2%	66.4%	65.9%	67.1%	66.3%	66.1%	65.6%
2010/11 Actual	67.3%	66.2%	66.3%	65.6%	66.3%	67.6%	67.0%	67.4%	65.2%	*	*	*	66.5%
Variance from 2009/10 %	0.0%	0.0%	2.4%	1.9%	2.4%	0.9%	0.8%	1.0%	-0.7%	*	*	*	0.9%

PERFORMANCE:

Category A 8 Minute Target Performance:

	Apr	Mav	Jun	Jul	Aua	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	76.03%	77.41%	77.17%	72.72%	77.17%	75.77%	74.78%	75.04%	69.97%	71.21%	75.81%	78.24%	75.0%
2010/11 Target	77.85%	76.17%	76.27%	76.03%	75.81%	76.19%	76.30%	75.43%	74.78%	75.69%	77.01%	78.00%	76.3%
2010/11 Actual	78.32%	78.07%	76.28%	77.55%	75.82%	74.42%	74.92%	73.84%	64.69%	*	*	*	74.6%
Variance from Target	0.5%	1.9%	0.0%	1.5%	0.0%	-1.8%	-1.4%	-1.6%	-10.1%	*	*	*	-1.7%
Variance from 2009/10	2.3%	0.7%	-0.9%	4.8%	-1.4%	-1.4%	0.1%	-1.2%	-5.3%	*	*	*	-0.4%

Category A 19 Minute Target Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	95.89%	96.46%	95.85%	95.28%	95.59%	95.72%	95.19%	95.21%	93.20%	93.44%	94.96%	95.35%	95.1%
2010/11 Target	96.36%	96.28%	95.59%	95.40%	95.97%	96.15%	95.53%	95.56%	95.52%	96.39%	95.58%	95.79%	95.8%
2010/11 Actual	95.98%	96.01%	94.93%	95.67%	95.20%	95.41%	94.75%	94.90%	90.32%	*	*	*	94.7%
Variance from Target	-0.4%	-0.3%	-0.7%	0.3%	-0.8%	-0.7%	-0.8%	-0.7%	-5.2%	*	*	*	-1.2%
Variance from 2009/10	0.1%	-0.4%	-0.9%	0.4%	-0.4%	-0.3%	-0.4%	-0.3%	-2.9%	*	*	*	-0.5%

Category B 19 Minute Target Performance: *

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	92.36%	92.95%	92.40%	91.04%	91.82%	92.16%	89.75%	89.80%	86.45%	87.69%	90.15%	90.98%	90.7%
2010/11 Target	92.52%	92.60%	90.87%	91.67%	91.84%	91.98%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	93.4%
2010/11 Actual	93.18%	93.83%	91.77%	92.52%	92.84%	91.69%	91.43%	91.64%	84.57%	*	*	*	91.5%
												•	
Variance from Target	0.7%	1.2%	0.9%	0.8%	1.0%	-0.3%	-3.6%	-3.4%	-10.4%	*	*	*	-2.0%
Variance from 2009/10	0.8%	0.9%	-0.6%	1.5%	1.0%	-0.5%	1.7%	1.8%	-1.9%	*	*	*	0.8%

Category C Performance: *

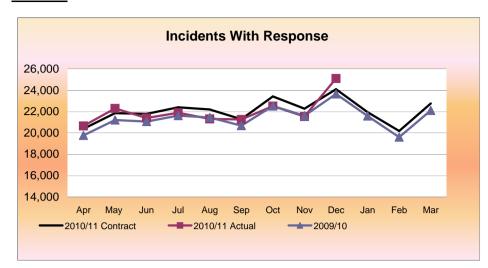
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	92.2%	92.4%	93.1%	91.6%	90.4%	90.8%	86.4%	85.9%	81.1%	85.6%	83.8%	83.4%	87.9%
2010/11 Target	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%	80.0%
2010/11 Actual	85.7%	85.5%	81.4%	84.0%	85.1%	79.7%	80.4%	76.4%	67.1%	*	*	*	80.3%
Variance from Target	5.7%	5.5%	1.4%	4.0%	5.1%	-0.3%	0.4%	-3.6%	-12.9%	*	*	*	0.3%
Variance from 2009/10	-6.4%	-6.8%	-11.6%	-7.6%	-5.4%	-11.1%	-6.0%	-9.6%	-14.0%	*	*	*	-7.6%

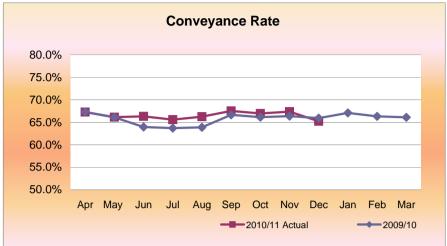




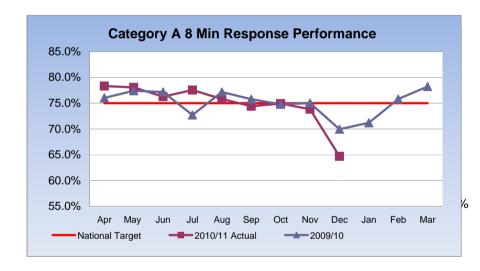
TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

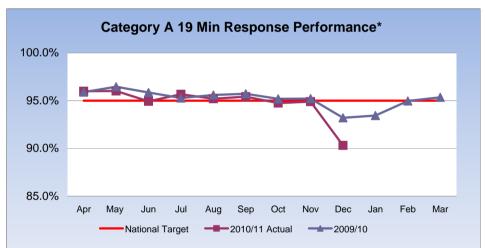
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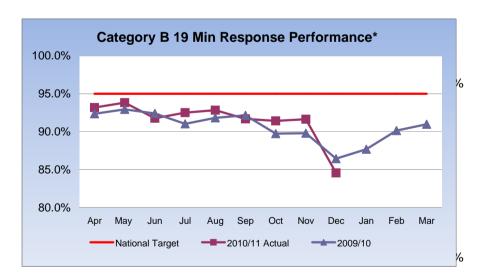


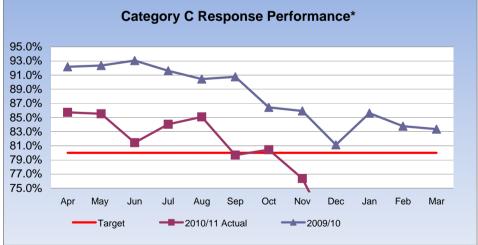


PERFORMANCE:









Category A Responses	A 15	Marin 44	L	1,4.46	A 10	0 10	0:1:10	No. 10	Dec 12	In dd	Fat. 44	Man 44	
Avon	Apr-10 3236	May-10 3493	Jun-10 3265	Jul-10 3529	Aug-10 3373	Sep-10 3293	Oct-10 3637	Nov-10 3531	Dec-10 4320	Jan-11 *	Feb-11 *	Mar-11 *	YT 31,6
Gloucestershire Wiltshire	1811 2409	1919 2755	1797 2626	1819 2732	1794 2607	1807 2593	2055 2806	2019 2683	2468 3264	*	*	*	17,4 24,4
Other/Unknown	40	59	39	46	52	48	51	40	57	*	*	*	43
Γotal	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,0
Compliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
Avon Gloucestershire	2518 1437	2767 1496	2468 1399	2717 1446	2583 1369	2441 1372	2781 1547	2533 1564	2677 1593	*	*	*	23, ² 13, ²
Wiltshire Other/Unknown	1905 11	2148	2020	2133	1973	1934 14	2067	2005	2264	*	*	*	18,4
	5,871	6,422	5,894	6,302	5,934	5,761	6,405		6,540	*	*	*	55,2
Total P. C.	5,871	6,422	5,894	6,302	5,934	5,761	6,405	6,109	6,540				55,2
Cat A 8 Min Performance	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
Avon Gloucestershire	77.8% 79.3%	79.2% 78.0%	75.6% 77.9%	77.0% 79.5%	76.6% 76.3%	74.1% 75.9%	76.5% 75.3%	71.74% 77.46%	61.97% 64.55%	*	*	*	74.1 75.0
Wiltshire Other/Unknown	79.1% 27.5%	78.0% 18.6%	76.9% 17.9%	78.1% 13.0%	75.7% 17.3%	74.6% 29.2%	73.7% 19.6%	74.73% 17.50%	69.36% 10.53%	*	*	*	75.4 18.8
Гotal	78.3%	78.1%	76.3%	77.6%	75.8%	74.4%	74.9%	73.8%	64.7%	*	*	*	74.0
Category A 8 Minute Performa	ance by PC1												
Category A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
Bath and North East Somerset Bristol	531 1,658	608 1,803	541 1,775	568 1,892	553 1,761	556 1,754	667 1,883	564 1,794	681 2,195	*	*	*	5,2 16,
Gloucestershire North Somerset	1,811 742	1,919 797	1,797 716	1,819 830	1,794 738	1,807 739	2,055 865	2,019 781	2,468 937	*	*	*	17,4 7,1
South Gloucestershire Swindon	752 612	814 710	713 655	728 736	788 674	712 697	795 669	887 735	1,073 852	*	*	*	7,2 6,3
Viltshire Other/Unknown	1,350	1,515 60	1,490 40	1,507 46	1,465 53	1,427 49	1,562 53	1,451 42	1,844 59	*	*	*	13,
otal	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,
	7,490	0,220	1,121	0,120	1,020	1,141	0,048	0,213	10,109				14,
ompliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Y
ath and North East Somerset ristol	404 1,396	473 1,518	411 1,467	451 1,567	413 1,500	418 1,429	490 1,542	423 1,377	451 1,459	*	*	*	3, 13
loucestershire orth Somerset	1,437 543	1,496 602	1,399 496	1,446 630	1,369 525	1,372 499	1,547 633	1,564 563	1,593 573	*	*	*	13 5,
outh Gloucestershire windon	538 566	602 636	474 596	477 654	515 615	463 604	548 587	557 640	595 740	*	*	*	4, 5,
/iltshire	976	1,084	1,044	1,071	988	962	1,048	978	1,122	*	*	*	9,
ther/Unknown	11	11		6		14	10	,		*	*		
otal	5,871	6,422	5,894	6,302	5,934	5,761	6,405	6,109	6,540	*	*	*	55
at A 8 Min Performance	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Υ
ath and North East Somerset ristol	76.1% 84.20%	77.8% 84.19%	76.0% 82.65%	79.4% 82.82%	74.7% 85.18%	75.2% 81.47%	73.46% 81.89%	75.00% 76.76%	66.23% 66.47%	*	*	*	74 80
loucestershire	79.35%	77.96%	77.85%	79.49%	76.31%	75.93%	75.28%	77.46%	64.55%	*	*	*	75
Iorth Somerset South Gloucestershire	73.18% 71.54%	75.53% 73.96%	69.27% 66.48%	75.90% 65.52%	71.14% 65.36%	67.52% 65.03%	73.18% 68.93%	72.09% 62.80%	61.15% 55.45%	*	*	*	70 65
Swindon Viltshire	92.48% 72.30%	89.58% 71.55%	90.99% 70.07%	88.86% 71.07%	91.25% 67.44%	86.66% 67.41%	87.74% 67.09%	87.07% 67.40%	86.85% 60.85%	*	*	*	88 68
Other/Unknown	27.50%	18.33%	17.50%	13.04%	16.98%	28.57%	18.87%	16.67%	11.86%	*	*	*	18
Category A 8 Minute Performa Category A Responses	Apr-10	ct Council /	Unitary Auth	ority Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Y"
Bristol	1,658	1,803	1,775	1,892	1,761	1,754	1,883	1,794	2,195	*	*	*	16,
South Gloucestershire North Somerset	752 742	814 797	713 716	728 830	788 738	712 739	795 865	887 781	1,073 937	*	*	*	7,2
Bath and North East Somerset Forest of Dean	531 225	608 246	541 259	568 249	553 258	556 249	667 288	564 229	681 319	*	*	*	5,i
cotswold ewkesbury	219 211	218 187	242 202	259 222	248 216	228 226	256 246	260 241	277 301	*	*	*	2,
Cheltenham	405	433	355 454	342	335	410 421	444	477	551 608	*	*	*	3,
Gloucester	431 320	481 354	285	430 317	425 312	273	483 338	490 322	412	*	*	*	4, 2,
Cennet Iorth Wiltshire	205 372	234 445	244 417	224 478	229 434	202 403	257 418	259 409	298 499	*	*	*	2, 3,
Swindon Vest Wiltshire	606 464	700 484	645 428	727 454	662 462	684 471	656 471	729 442	848 598	*	*	*	6, 4,
alisbury	309	352	401	351	340	351	416	341 48	449 63	*	*	*	
	46	70	50										
Other/Unknown	7.496	70	50 7.727	55	65	62	66			*	*	*	5
otal	7,496	8,226	7,727	55 8,126	65 7,826	62 7,741	66 8,549	8,273	10,109			* Mar-11	74
otal ompliant Cat A Responses	7,496 Apr-10 1,396	8,226 May-10 1,518	7,727 Jun-10 1,467	55 8,126 Jul-10 1,567	7,826 Aug-10 1,500	7,741 Sep-10 1,429	66 8,549 Oct-10 1,542	8,273 Nov-10 1,377	10,109 Dec-10 1,459	* Jan-11 *	* Feb-11 *	* Mar-11 * *	74 Y 13
otal ompliant Cat A Responses ristol outh Gloucestershire lorth Somerset	7,496 Apr-10 1,396 538 543	8,226 May-10 1,518 602 602	7,727 Jun-10 1,467 474 496	55 8,126 Jul-10 1,567 477 630	65 7,826 Aug-10 1,500 515 525	62 7,741 Sep-10 1,429 463 499	66 8,549 Oct-10 1,542 548 633	8,273 Nov-10 1,377 557 563	10,109 Dec-10 1,459 595 573	Jan-11 * * *	Feb-11 * * *	* * *	74 13 4, 5,
otal ompliant Cat A Responses ristol outh Gloucestershire lorth Somerset ath and North East Somerset orest of Dean	7,496 Apr-10 1,396 538 543 404 137	8,226 May-10 1,518 602 602 473 147	7,727 Jun-10 1,467 474 496 411 171	55 8,126 Jul-10 1,567 477 630 451 176	65 7,826 Aug-10 1,500 515 525 413 157	62 7,741 Sep-10 1,429 463 499 418 145	66 8,549 Oct-10 1,542 548 633 490 168	8,273 Nov-10 1,377 557 563 423 145	10,109 Dec-10 1,459 595 573 451 152	Jan-11 * * * * *	Feb-11 * *	*	74 74 13 4, 5, 3,
other/Unknown fotal compliant Cat A Responses dristol couth Gloucestershire dorth Somerset sath and North East Somerset corest of Dean cotswold	7,496 Apr-10 1,396 538 543 404	8,226 May-10 1,518 602 602 473	7,727 Jun-10 1,467 474 496 411	55 8,126 Jul-10 1,567 477 630 451	65 7,826 Aug-10 1,500 515 525 413	62 7,741 Sep-10 1,429 463 499 418	66 8,549 Oct-10 1,542 548 633 490	8,273 Nov-10 1,377 557 563 423	10,109 Dec-10 1,459 595 573 451	Jan-11 * * * *	Feb-11 * * * *	* * *	74 13 4, 5, 3, 1,
ottler/Unknown fotal compliant Cat A Responses diristol couth Gloucestershire lorth Somerset sath and North East Somerset orest of Dean cotswold cewkesbury cheltenham	7,496 Apr-10 1,396 538 543 404 137 137 164 376	8,226 May-10 1,518 602 602 473 147 117 142 409	7,727 Jun-10 1,467 474 496 411 171 123 152 333	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322	Aug-10 1,500 515 525 413 157 125 171 321	5ep-10 1,429 463 499 418 145 132 163 376	0ct-10 1,542 548 633 490 168 136 185 420	8,273 Nov-10 1,377 557 563 423 145 148 173 441	10,109 Dec-10 1,459 595 573 451 152 128 180 428	Jan-11 * * * * * * * *	Feb-11 * * * * * * * *	* * * * * * * *	74 13 4, 5, 3, 1, 1, 3,
ottal compliant Cat A Responses districted courth Gloucestershire lorth Somerset lath and North East Somerset corest of Dean cotswold ewkesbury cheltenham cloucester croud	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229	7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213	5ep-10 1,429 463 499 418 145 132 163 376 387 169	66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * *	* * * * * * * * * *	74 13 4, 5, 3, 1, 1, 3, 3, 1, 1,
other/Unknown fotal compliant Cat A Responses diristol couth Gloucestershire lorth Somerset cath and North East Somerset corest of Dean cotswold ewkesbury cheltenham cloucester stroud cennet lorth Wiltshire	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347	Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276	0ct-10 1,542 548 633 490 168 136 185 420 431 207 144 282	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290	Jan-11 * * * * * * * * * * * *	Feb-11	* * * * * * * * * * * * * * * * * * * *	74 13 4, 5, 1, 1, 1, 1, 2,
Other/Unknown Total Compliant Cat A Responses Bristol Couth Gloucestershire Jorth Somerset Jorth And North East Somerset Corest of Dean Cotswold Ewkesbury Cheltenham Gloucester Stroud Jennet Jorth Wiltshire Swindon Vest Wiltshire	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321	55 8,126 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333	Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329	66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375	Jan-11 * * * * * * * * * * * * * * * * * *	Feb-11	* * * * * * * * * * * * * * * * * * * *	74 YY 13 4, 5, 3, 1, 1, 1, 2, 5, 3, 3, 3, 1, 1, 1, 3, 3, 1, 1, 3, 3, 1, 1, 1, 1, 3, 3, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
otal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester troud ennet orth Wiltshire windon /est Wiltshire alisbury	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650	Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601	0ct-10 1,542 548 633 490 168 136 185 420 431 207 144 282	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740	Jan-11 * * * * * * * * * * * *	Feb-11	* * * * * * * * * * * * * * * * * * * *	74 133 4,, 1, 1, 1, 1, 1, 1, 1, 2, 5, 3, 3, 3, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
ther/Unknown otal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham loucester troud ennet orth Wiltshire windon //est Wiltshire alisbury ther/Unknown	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293	55 8,126 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262	65 7,826 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256	66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303	Jan-11	Feb-11		74 133 4, 5, 3, 1, 1, 1, 1, 2, 5, 5, 3, 3, 3, 3, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
otal ompliant Cat A Responses ristol outh Gloucestershire loorth Somerset ath and North East Somerset orest of Dean iotswold ewkesbury theltenham cloucester troud ennet lorth Wiltshire windon //est Wiltshire alisbury ther/Unknown	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10	65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17	0ct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7	Jan-11	Feb-11		74 133 4, 5, 3, 1, 1, 1, 1, 2, 5, 5, 3, 3, 3, 3, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
ontal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orts of Dean otswold ewkesbury heltenham loucester troud ennet orth Wiltshire windon fest Wiltshire alisbury ther/Unknown otal at A 8 Min Performance	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 2662 10 6,302	Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761	0ct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405	8,273 Nov-10 1,377 557 563 423 145 148 173 441 139 286 639 307 246 8 6,109	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7	Jan-11	Feb-11		YY 133 44, 55 33, 11, 11, 12, 12, 15, 15, 15, 15, 15, 15, 15, 15, 15, 15
otal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham cloucester troud ennet orth Wiltshire windon //est Wiltshire alisbury ther/Unknown otal at A 8 Min Performance ristol outh Gloucestershire	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54%	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84,2% 73.96%	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48%	55 8,126 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302	65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36%	62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81,5% 65,03%	66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81,89% 68,93%	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76.76% 62.80%	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45%	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	74 Y 133 4, 4, 5, 5, 3, 1, 1, 1, 1, 1, 1, 2, 1, 2, 1, 1, 1, 1, 1, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
ortal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester troud ennet orth Wiltshire windon //est Wiltshire alisbury ther/Unknown otal at A 8 Min Performance ristol outh Gloucestershire orth Somerset	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84,2% 71,54% 73,18% 76,08%	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84,2% 73.96% 77.80%	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 69.27% 75.97%	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 79.40%	65 7,826 1,500 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68%	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18%	0ct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81.89% 68.93% 73.18% 73.46%	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76,76% 62,80% 72,09% 75,00%	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 66.23%	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * * *	74 Y 133 4, 1, 1, 1, 2, 5, 3, 1, 1, 1, 2, 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7
ompliant Cat A Responses ristol outh Gloucestershire oorth Somerset ath and North East Somerset orest of Dean dotswold ewkesbury cheltenham cloucester troud ennet lorth Wiltshire windon //est Wiltshire allisbury ottal at A 8 Min Performance ristol outh Gloucestershire lorth Somerset outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Gloucestershire outh Somerset ath and North East Somerset orest of Dean	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18%	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84.2% 73.96% 75.53%	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 69.27%	55 8,126 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90%	65 7,826 1,500 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85.2% 65.36% 71.14%	62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52%	66 8,549 Oct-10 1,542 548 633 490 168 136 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81.89% 68.93% 73.18%	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76.76% 62.80% 72.09%	10,109 Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 61.15%	Jan-11	Feb-11	* *	74 YY 133 4,4, 1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,
ompliant Cat A Responses ristol outh Gloucestershire oorth Somerset ath and North East Somerset orest of Dean ootswold ewkesbury theltenham cloucester ttroud ennet lorth Wiltshire windon Vest Wiltshire alisbury other/Unknown otal at A 8 Min Performance ristol outh Gloucestershire lorth Somerset ath and North East Somerset orest of Dean ootswold ewkesbury	7,496 Apr-10 1,396 538 543 404 137 137 164 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56% 77.73%	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84,2% 73,96% 75,53% 77,80% 59,76% 53,67% 75,94%	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 69.27% 75.97% 66.02% 50.83% 75.25%	55 8,126 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 79.40% 62.55% 77.93%	65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 60,85% 50,40% 79,17%	62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 68.23% 57.89% 72.12%	66 8,549 Oct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 11 6,405 Oct-10 81.89% 68.93% 73.18% 73.46% 58.33% 53.13% 75.20%	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76.76% 62.80% 72.09% 75.00% 63.32% 56.92% 71.78%	Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 61.15% 66.23% 47.65% 46.21% 59.80%	Jan-11	Feb-11	* *	74 YY 133 44. 45. 33. 11, 11, 12, 33. 34. 45. 55. 47. 47. 47. 47. 47. 47. 47. 47. 47. 47
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Other/Unknown Total Compliant Cat A Responses Bristol Couth Gloucestershire Jorth Somerset Stath and North East Somerset Corest of Dean Cotswold Cewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Salisbury Other/Unknown Total Cat A 8 Min Performance Bristol Couth Gloucestershire Jorth Somerset Sant A 1 Somerset South Gloucestershire Jorth Somerset Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Cotswold Tewkesbury Cheltenham Gloucester Jorth Gloucester Jorth Somerset Jorest of Dean Jorest of D	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56% 77.73% 92.84% 92.81% 69.69% 66.34%	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84,2% 73.96% 75.53% 77.80% 53.67% 75.94% 94.46% 90.85% 68.93% 55.56%	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 1311 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 69.27% 66.02% 50.83% 75.25% 93.80% 92.51% 70.18% 53.69%	55 8,126 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 79.40% 79.40% 79.40% 67.59%	65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 60,85% 50,40% 79,17% 95,82% 89,88% 68,27% 56,33%	62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 65.03% 67.52% 91.71% 91.92% 61.90% 50.00%	66 8,549 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81,89% 68,93% 73,18% 73,46% 58,33% 55,20% 94,59% 89,23% 61,24% 56,03%	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76,76% 62,80% 72,09% 63,32% 56,92% 71,78% 92,45% 90,41% 66,46% 53,67%	Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 61.15% 66.23% 47.65% 46.21% 59.80% 77.68% 80.10% 52.91% 51.68%	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	3, 5 74 Y 133, 4, 4, 5, 6, 3, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Total Compliant Cat A Responses Contribute Somerset Co	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56% 67.73% 92.84% 92.81% 69.69% 66.34% 74.46% 93.07%	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84.2% 73.96% 75.53% 77.80% 59.76% 53.67% 75.94% 90.85% 68.93% 55.56% 71.24% 90.57%	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 69.27% 75.97% 66.02% 50.83% 75.25% 93.80% 92.51% 70.18% 53.69% 71.70% 91.94%	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 79.40% 70.68% 62.55% 67.93% 94.15% 89.30% 72.24% 89.30% 72.24% 89.41%	65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 60,85% 50,40% 79,17% 95,82% 89,88% 68,27% 68,27% 67,74% 92,60%	5ep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 58.23% 57.89% 72.12% 91.91% 91.92% 61.90% 68.49% 87.87%	0ct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81.89% 68.93% 73.18% 73.46% 58.33% 653.13% 65.03% 61.24% 67.46% 89.33%	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76.76% 62.80% 72.09% 75.00% 63.32% 56.92% 671.78% 92.45% 90.41% 66.46% 69.93% 87.65%	Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 61.15% 66.23% 47.65% 46.21% 59.80% 77.68% 80.10% 52.91% 51.68% 58.12% 87.26%	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	74 Y 133 4, 1, 1, 1, 1, 1, 2, 5, 3, 2, 1
ortal ompliant Cat A Responses ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester troud ennet orth Wiltshire windon //est Wiltshire allisbury other/Unknown otal at A 8 Min Performance ristol outh Gloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucestershire orth Somerset ath and North East Somerset orest of Dean otswold ewkesbury heltenham iloucester troud ennet orth Wiltshire	7,496 Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871 Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56% 77.73% 92.84% 92.81% 69.69% 66.34% 74.46%	8,226 May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422 May-10 84.2% 73.96% 75.53% 77.80% 59.76% 63.67% 75.94% 94.46% 90.85% 68.93% 655.56% 71.24%	7,727 Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894 Jun-10 82.6% 66.48% 69.27% 75.97% 66.02% 50.83% 75.25% 93.80% 92.51% 70.18% 53.69% 71.70%	55 8,126 Jul-10 1,567 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,302 Jul-10 82.8% 65.52% 75.90% 79.40% 70.68% 62.55% 77.93% 94.15% 89.30% 67.259%	65 7,826 Aug-10 1,500 515 525 413 157 125 171 321 382 213 129 294 613 338 227 11 5,934 Aug-10 85,2% 65,36% 71,14% 74,68% 60,85% 50,40% 79,17% 95,82% 89,88% 68,27% 56,33% 67,74%	62 7,741 Sep-10 1,429 463 499 418 145 132 163 376 387 169 101 276 601 329 256 17 5,761 Sep-10 81.5% 65.03% 67.52% 75.18% 58.23% 57.89% 72.12% 91.71% 91.92% 61.90% 68.49%	0ct-10 1,542 548 633 490 168 136 185 420 431 207 144 282 586 340 282 11 6,405 Oct-10 81.89% 68.93% 73.46% 58.33% 53.13% 75.20% 94.59% 89.23% 61.24% 66.24% 66.33% 67.46%	8,273 Nov-10 1,377 557 563 423 145 148 173 441 443 214 139 286 639 307 246 8 6,109 Nov-10 76.76% 62.80% 72.09% 75.00% 63.32% 56.92% 71.78% 92.45% 90.41% 66.46% 53.67% 69.93%	Dec-10 1,459 595 573 451 152 128 180 428 487 218 154 290 740 375 303 7 6,540 Dec-10 66.47% 55.45% 61.15% 66.23% 47.65% 42.21% 59.80% 77.68% 80.10% 52.91% 51.68% 58.12%	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	74 Y 13 13 13 14 15 15 16 17 17 17 17 17 17 17 17 17 17 17 17 17

 78.3%
 78.1%
 76.3%
 77.6%
 75.8%
 74.4%
 74.9%
 73.8%
 64.7%

Total

Category A 19 Minute Performance by Sector

Total

Category A 19 Minute Perform	iance by Seci												
Category A Responses													
Avon	Apr-10 3236	May-10 3493	Jun-10 3265	Jul-10 3529	Aug-10 3373	Sep-10 3293	Oct-10 3637	Nov-10 3531	Dec-10 4320	Jan-11 *	Feb-11 *	Mar-11 *	YTD 31,677
Gloucestershire	1811	1919	1797	1819	1794	1807	2055	2019	2468	*	*	*	17,489
Wiltshire Other/Unknown	2409 40	2755 59	2626 39	2732 46	2607 52	2593 48	2806 51	2683 40	3264 57	*	*	*	24,475 432
Total	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,073
Total	7,496	0,220	1,121	0,120	1,020	7,741	0,549	0,273	10,109				74,073
Compliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	3122	3373	3123	3404	3225	3164	3487	3357	3918	*	*	*	30,173
Gloucestershire Wiltshire	1734 2309	1842 2638	1723 2462	1740 2596	1722 2468	1733 2454	1951 2626	1941 2528	2205 2971	*	*	*	16,591 23,052
Other/Unknown	30	45	27	34	35	35	36	25	36	*	*	*	303
Total	7,195	7,898	7,335	7,774	7,450	7,386	8,100	7,851	9,130	*	*	*	70,119
Cat A 19 Min Performance													
	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	96.5% 95.7%	96.6% 96.0%	95.7% 95.9%	96.5% 95.7%	95.6% 96.0%	96.1% 95.9%	95.9% 94.9%	95.1% 96.1%	90.69% 89.34%	*	*	*	95.3% 94.9%
Wiltshire Other/Unknown	95.8% 75.0%	95.8%	93.8%	95.0% 73.9%	94.7%	94.6%	93.6% 70.6%	94.2% 62.5%	91.02%	*	*	*	94.2% 70.1%
		76.3%	69.2%		67.3%	72.9%			63.16%				
Total	96.0%	96.0%	94.9%	95.7%	95.2%	95.4%	94.7%	94.9%	90.3%	*	*	*	94.7%
Category A 19 Minute Perform	ance by PCT												
Category A Responses													
	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	531 1,658	608 1,803	541 1,775	568 1,892	553 1,761	556 1,754	667 1,883	564 1,794	681 2,195	*	*	*	5,269 16,515
Gloucestershire North Somerset	1,811 742	1,919 797	1,797 716	1,819 830	1,794 738	1,807 739	2,055 865	2,019 781	2,468 937	*	*	*	17,489 7,145
South Gloucestershire	752	814	713	728	788	712	795	887	1,073	*	*	*	7,262
Swindon Wiltshire	612 1,350	710 1,515	655 1,490	736 1,507	674 1,465	697 1,427	669 1,562	735 1,451	852 1,844	*	*	*	6,340 13,611
Other/Unknown	40	60	40	46	53	49	53	42	59	*	*	*	442
Total	7,496	8,226	7,727	8,126	7,826	7,741	8,549	8,273	10,109	*	*	*	74,073
										_			
Compliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	514 1,627	581 1,761	504 1,714	535 1,855	520 1,691	535 1,699	615 1,826	529 1,730	616 2,039	*	*	*	4,949 15,942
Gloucestershire	1,734	1,842	1,723	1,740	1,722	1,733	1,951	1,941	2,205	*	*	*	16,591
North Somerset South Gloucestershire	694 720	755 784	665 686	784 696	698 756	695 685	816 758	741 822	801 987	*	*	*	6,649 6,894
Swindon	602	702	647	725	668	687	665	728	838	*	*	*	6,262
Wiltshire Other/Unknown	1,274 30	1,427 46	1,368 28	1,405 34	1,359 36	1,316 36	1,431 38	1,333 27	1,607 37	*	*	*	12,520 312
Total	7,195	7,898	7,335	7,774	7,450	7,386	8,100	7,851	9,130	*	*	*	70,119
Total	7,195	7,090	7,335	7,774	7,450	7,300	8,100	7,001	9,130				70,119
Cat A 19 Min Performance	Apr-10	May-10	Jun-10	Jul-10	Aug 10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset	96.8%	95.6%	93.2%	94.2%	Aug-10 94.0%	96.2%	92.20%	93.79%	90.46%	*	*	*	93.9%
Bristol Gloucestershire	98.13% 95.75%	97.67% 95.99%	96.56% 95.88%	98.04% 95.66%	96.02% 95.99%	96.86% 95.90%	96.97% 94.94%	96.43% 96.14%	92.89% 89.34%	*	*	*	96.53% 94.9%
North Somerset	93.53%	94.73%	92.88%	94.46%	94.58%	94.05%	94.34%	94.88%	85.49%	*	*	*	93.1%
South Gloucestershire Swindon	95.74% 98.37%	96.31% 98.87%	96.21% 98.78%	95.60% 98.51%	95.94% 99.11%	96.21% 98.57%	95.35% 99.40%	92.67% 99.05%	91.99% 98.36%	*	*	*	94.9% 98.8%
Wiltshire	94.37%	94.19%	91.81%	93.23%	92.76%	92.22%	91.61%	91.87%	87.15%	*	*	*	92.0%
Other/Unknown	75.00%	76.67%	70.00%	73.91%	67.92%	73.47%	71.70%	64.29%	62.71%				70.6%
Total	96.0%	96.0%	94.9%	95.7%	95.2%	95.4%	94.7%	94.9%	90.3%	*	*	*	94.7%
Category A 19 Minute Perform	ance by Distr	ict Council /	Unitary Auth	ority									
Category A Responses													
	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bristol South Gloucestershire	1,658 752	1,803 814	1,775 713	1,892 728	1,761 788	1,754 712	1,883 795	1,794 887	2,195 1,073	*	*	*	16,515 7,262
North Somerset Bath and North East Somerset	742 531	797 608	716 541	830 568	738 553	739 556	865 667	781 564	937 681	*	*	*	7,145 5,269
Forest of Dean	225	246	259	249	258	249	288	229	319	*	*	*	2,322
Cotswold Tewkesbury	219 211	218 187	242 202	259 222	248 216	228	256	260	277 301	*	*	*	2,207
Cheltenham	405	433				220	246	241			*	*	2.052
Gloucester Stroud	431		355	342	335	226 410	246 444	241 477	551	*	*	*	2,052 3,752
Kennet North Wiltshire	320	481 354	355 454 285							* *			
Swindon	205	481 354 234	454 285 244	342 430 317 224	335 425 312 229	410 421 273 202	444 483 338 257	477 490 322 259	551 608 412 298		*	*	3,752 4,223 2,933 2,152
	205 372 606	481 354 234 445 700	454 285 244 417 645	342 430 317 224 478 727	335 425 312 229 434 662	410 421 273 202 403 684	444 483 338 257 418 656	477 490 322 259 409 729	551 608 412 298 499 848	* *	* * *	* * * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257
West Wiltshire	205 372 606 464	481 354 234 445 700 484	454 285 244 417 645 428	342 430 317 224 478 727 454	335 425 312 229 434 662 462	410 421 273 202 403 684 471	444 483 338 257 418 656 471	477 490 322 259 409 729 442	551 608 412 298 499 848 598	* * *	* * * *	* * * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274
	205 372 606	481 354 234 445 700	454 285 244 417 645	342 430 317 224 478 727	335 425 312 229 434 662	410 421 273 202 403 684	444 483 338 257 418 656	477 490 322 259 409 729	551 608 412 298 499 848	* * * * * *	* * * * * * *	* * * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257
West Wiltshire Salisbury	205 372 606 464 309	481 354 234 445 700 484 352	454 285 244 417 645 428 401	342 430 317 224 478 727 454 351	335 425 312 229 434 662 462 340	410 421 273 202 403 684 471 351	444 483 338 257 418 656 471 416	477 490 322 259 409 729 442 341	551 608 412 298 499 848 598	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310
West Wiltshire Salisbury Other/Unknown Total	205 372 606 464 309 46	481 354 234 445 700 484 352 70	454 285 244 417 645 428 401 50	342 430 317 224 478 727 454 351 55	335 425 312 229 434 662 462 462 340 65	410 421 273 202 403 684 471 351 62	444 483 338 257 418 656 471 416 66	477 490 322 259 409 729 442 341 48	551 608 412 298 499 848 598 449 63	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525
West Wiltshire Salisbury Other/Unknown	205 372 606 464 309 46 7,496	481 354 234 445 700 484 352 70	454 285 244 417 645 428 401 50	342 430 317 224 478 727 454 351 55 8,126	335 425 312 229 434 662 462 462 340 65	410 421 273 202 403 684 471 351 62	444 483 338 257 418 656 471 416 66	477 490 322 259 409 729 442 341 48 8,273	551 608 412 298 499 848 598 449 63	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol	205 372 606 464 309 46 7,496 Apr-10	481 354 234 445 700 484 352 70 8,226	454 285 244 417 645 428 401 50 7,727	342 430 317 224 478 727 454 351 55 8,126	335 425 312 229 434 662 462 340 65 7,826	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699	444 483 338 257 418 656 471 416 66 8,549	477 490 322 259 409 729 442 341 48 8,273	551 608 412 298 499 848 598 449 63 10,109	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801	* * * * * * * * * * * * * * * * Jan-11 * *	* *	* * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire	205 372 606 464 309 46 7,496 Apr-10 1,627 720	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758	477 490 322 259 409 729 442 341 48 8,273	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987	* *	* *	* * * * * * * * * * * * * Mar-11 * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233 178	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190	* * * * * * * * * * Jan-11 * * * * * * *	* *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275	Jan-11 .	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233 178 186 430 476	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449	342 430 317 224 478 727 454 351 55 8,126 1,855 696 784 535 237 223 223 221 336 427	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 408 416	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583	* * * * * * * * * * Jan-11 * * * * * * *	* * * * * * * * * * * * *	* *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186	#81	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302 207	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298	#81	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448	#81 354 234 445 700 484 352 70 #8,226	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 212 212 212 424 302 207 402 656 435	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596	#81	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 290 390 637	342 430 317 224 478 727 454 351 55 8,126 351 1,855 696 784 535 237 223 221 336 427 296 199 446 717	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302 207 402 656	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 1778 371 675	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 536 235 196 223 408 416 255 178 371 675 437 330 48	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291	#81 354 234 445 700 484 352 70 8,226 #8,226	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 1717 429	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 212 212 212 212 212 334 424 302 207 402 656 435 315	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 238 217 238 474 487 307 225 366 722 419 323	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36	#81	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302 207 402 656 435 315 48	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 403 41	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 3,93
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195	481 354 234 445 700 484 352 70 8,226 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335	342 430 317 224 478 727 454 351 55 8,126 311 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94%	410 421 273 202 403 684 4771 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80%	#81 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97,7% 96,31% 94,73% 95,56%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16%	342 430 317 224 478 727 454 351 55 8,126 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 98.6% 94.46% 94.19%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 92.20%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 403 41 9,130 Dec-10 92.89% 93.49% 90.46%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9% 93.1% 93.9%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53%	481 354 234 445 700 484 352 70 8,226 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88%	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 334 424 302 207 402 207 402 407 402 407 408 408 7,450 Aug-10 96.0% 95.94% 94.58%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 474 487 307 225 366 7,851 Nov-10 96,43% 92,67% 94,88%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9% 93.1%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10%	481 354 234 445 700 484 352 70 8,226 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97,7% 96,31% 94,73% 95,56% 99,47%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96,6% 96,21% 92,88% 93,16% 96,53% 83,47% 98,51%	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 94.05% 94.38% 85.96%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 92.20% 93.06% 81.64% 97.15%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 217 238 217 238 217 238 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46% 98.76%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9% 93.1% 93.9% 93.4% 93.9% 97.9%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47%	481 354 234 445 700 484 352 70 8,226 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 94.73% 94.73% 81.65%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 99.53% 83.47%	342 430 317 224 478 727 454 351 55 8,126 351 55 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 96.22% 94.38% 85.96%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 92.20% 93.06% 81.64%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9% 93.1% 93.1% 93.9% 93.4% 82.1%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26% 99.30% 99.31%	481 354 234 445 700 484 352 70 8,226 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 99.31% 99.36% 99.37% 99.31% 99.39% 98.96% 95.76%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 96.21% 99.88% 98.51% 100.00% 98.90% 94.04%	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25% 99.30% 93.38%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 96.79%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 94.05% 94.38% 85.96% 98.67% 99.51% 98.81% 93.41%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 97.15% 99.10% 99.17% 93.49%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46% 99.37% 99.37% 99.39% 95.34%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 431 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 94.56% 95.89% 85.44%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94,9% 93.1% 93.1% 93.9% 93.4% 82.1% 97.9% 98.6% 98.7% 93.2%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26% 99.30% 99.313% 90.73% 93.82%	481 354 234 445 700 484 352 70 8,226 8,226 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97,7% 96,31% 94,73% 95,56% 94,72% 81,65% 99,47% 99,31% 98,96% 91,45% 93,48%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96,6% 96,21% 92,88% 93,16% 96,53% 83,47% 98,51% 100,00% 98,90% 94,04% 89,75% 93,53%	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25% 99.30% 98.25% 99.30% 88.84% 93.31%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 96.79% 90.39% 92.63%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.29% 96.21% 94.05% 96.22% 94.38% 95.96% 96.67% 99.51% 99.51% 98.81% 99.41% 98.12% 92.06%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 97.15% 99.10% 99.17% 99.17% 99.19% 99.17% 99.19% 99.17% 99.19%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46% 99.37% 99.39% 95.34% 86.87% 89.49%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 531 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.25% 94.35% 94.56% 95.89% 94.56% 95.89% 84.57%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9% 93.1% 93.9% 93.4% 93.1% 93.9% 93.4% 93.1% 97.9% 98.6% 98.7% 98.6% 98.7% 98.6% 98.7% 91.5%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham GloucesterStroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 95.11% 84.47% 98.10% 99.26% 99.30% 93.13% 90.73% 93.82% 98.35%	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97,7% 96,31% 94,73% 95,56% 94,72% 81,65% 99,47% 99,31% 98,96% 99,76% 99,348% 99,348% 98,86%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 96.53% 83.47% 98.51% 100.00% 98.90% 94.04% 89.75% 93.53% 98.76%	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25% 99.30% 93.38% 88.84% 99.31% 98.62%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 96.79% 90.39% 92.63% 99.09%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96,9% 96,22% 94,38% 85,96% 96,22% 94,38% 85,967% 99,51% 98,81% 93,41% 88,12% 92,06% 98,68%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 92.20% 93.06% 81.64% 97.15% 99.10% 99.17% 93.49% 87.94% 91.39% 99.39%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 238 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96,43% 92,67% 94,88% 93,79% 95,20% 83,46% 99,37% 99,39% 95,34% 86,87% 89,37% 99,39% 99,04%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 403 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 94.56% 95.89% 84.57% 98.35%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96,5% 94,9% 93,1% 93,9% 93,4% 82,1% 93,9% 93,4% 82,1% 97,9% 98,6% 98,7% 93,2% 88,5% 98,8%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 99.30% 99.313% 99.73% 93.82% 98.35% 96.55% 94.17%	481 354 234 445 700 484 352 70 8,226 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97.7% 96.31% 94.73% 94.73% 99.31% 99.36% 94.72% 81.65% 99.47% 99.31% 98.96% 97.75% 99.31% 99.36% 95.76% 91.45% 93.48% 98.86% 98.86% 98.66% 94.72% 98.86% 98.86% 99.97%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96.6% 96.21% 92.88% 96.21% 99.88% 98.51% 98.51% 98.51% 98.51% 98.59% 98.59% 98.75% 98.75% 98.75% 98.75% 98.76% 91.36% 91.77%	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 98.25% 99.30% 93.38% 88.84% 93.31% 98.62% 94.49% 94.30%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 99.79% 90.39% 94.16% 92.65%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96.9% 96.21% 94.05% 94.05% 99.51% 98.81% 93.41% 88.12% 92.06% 98.81% 93.41% 88.12% 92.06% 94.02%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 94.34% 97.15% 99.10% 99.17% 93.49% 87.94% 91.39% 99.39% 99.39% 99.39% 99.39% 99.39% 99.39% 99.39%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.20% 83.46% 98.76% 99.37% 99.37% 99.39% 95.34% 86.87% 89.49% 99.04% 94.80% 94.72%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 431 41 9,130 Dec-10 92,89% 91,99% 85,49% 90,46% 86,21% 68,59% 94,55% 94,56% 95,89% 85,44% 84,23% 84,57% 98,35% 88,80% 89,76%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9% 93.1% 93.1% 93.9% 93.4% 82.1% 97.9% 93.1% 93.9% 93.4% 82.1% 97.9% 93.5% 99.9%
West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Cat A 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire	205 372 606 464 309 46 7,496 Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36 7,195 Apr-10 98.1% 95.74% 93.53% 96.80% 99.30% 93.13% 90.73% 93.82% 98.35% 96.55%	481 354 234 445 700 484 352 70 8,226 May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898 May-10 97,7% 96,31% 94,73% 95,56% 94,72% 81,65% 99,47% 99,31% 98,96% 99,31% 98,96% 99,31% 98,96% 99,38% 98,86% 98,86% 98,86% 98,86%	454 285 244 417 645 428 401 50 7,727 Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335 Jun-10 96,6% 96,21% 92,88% 93,16% 96,53% 83,47% 98,51% 100,00% 98,90% 94,04% 89,75% 93,53% 98,76% 91,36%	342 430 317 224 478 727 454 351 55 8,126 Jul-10 1,855 696 784 535 237 223 221 336 427 296 199 446 717 429 331 42 7,774 Jul-10 98.0% 95.60% 94.46% 94.19% 95.18% 86.10% 99.55% 99.30% 93.38% 88.84% 93.31% 98.62% 94.49%	335 425 312 229 434 662 462 340 65 7,826 Aug-10 1,691 756 698 520 238 212 212 334 424 302 207 402 656 435 315 48 7,450 Aug-10 96.0% 95.94% 94.58% 94.03% 92.25% 85.48% 98.15% 99.70% 99.76% 99.76% 99.76% 99.76% 99.76% 99.39% 94.16%	410 421 273 202 403 684 471 351 62 7,741 Sep-10 1,699 685 695 535 235 196 223 408 416 255 178 371 675 437 330 48 7,386 Sep-10 96,9% 96.21% 94.05% 94.05% 95.278 98.81% 93.41% 88.12% 98.67% 99.51% 98.68% 92.78%	444 483 338 257 418 656 471 416 66 8,549 Oct-10 1,826 758 816 615 268 209 239 440 479 316 226 382 652 440 383 51 8,100 Oct-10 96.97% 95.35% 95.35% 94.34% 92.20% 93.06% 81.64% 97.15% 99.10% 99.17% 93.49% 87.94% 87.94% 99.39% 99.39% 93.42%	477 490 322 259 409 729 442 341 48 8,273 Nov-10 1,730 822 741 529 218 217 238 474 487 307 225 366 722 419 323 33 7,851 Nov-10 96.43% 92.67% 94.88% 93.79% 95.34% 86.87% 89.49% 99.39% 99.39% 99.39% 99.34% 89.49% 99.04% 94.80%	551 608 412 298 499 848 598 449 63 10,109 Dec-10 2,039 987 801 616 275 190 284 521 583 352 251 422 834 431 41 9,130 Dec-10 92.89% 91.99% 85.49% 90.46% 86.21% 68.59% 94.35% 84.23% 84.57% 98.35% 88.80%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	3,752 4,223 2,933 2,152 3,875 6,257 4,274 3,310 525 74,073 YTD 15,942 6,894 6,649 4,949 2,168 1,812 2,009 3,700 4,169 2,733 1,905 3,544 6,181 3,995 3,076 393 70,119 YTD 96.5% 94.9% 94.9% 93.1% 93.1% 93.9% 93.4% 82.1% 97.9% 98.8% 98.5% 98.5%

96.0% 96.0% 94.9% 95.7% 95.2% 95.4% 94.7% 94.9% 90.3%

Category B Responses						0 10			- 10				II \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Avon	Apr-10 3180	May-10 3388	Jun-10 3278	Jul-10 3282	Aug-10 3200	Sep-10 3221	Oct-10 3283	Nov-10 3050	Dec-10 3354	Jan-11	Feb-11	Mar-11	YT 29,2
Gloucestershire Viltshire	1807 2522	1933 2733	1796 2613	1864 2592	1772 2657	1769 2530	1898 2624	1795 2399	2017 2737	*	*	* *	16,6 23,4
Other/Unknown	74	80	91	78	64	81	69	56	70	*	*	*	66
otal	7,583	8,134	7,778	7,816	7,693	7,601	7,874	7,300	8,178			^	69,9
Compliant Cat B Responses	Apr-10 2893	May-10 3162	Jun-10 2943	Jul-10 2997	Aug-10	Sep-10 2889	Oct-10 2972	Nov-10 2716	Dec-10 2688	Jan-11	Feb-11	Mar-11	Y1 26,
Non Bloucestershire Viltshire	1719 2406	1822 2586	1713 2413	1766 2415	2932 1692 2477	1667 2359	1771 2407	1698 2235	1756 2430	*	*	*	15, 21,
Other/Unknown	48	62	69	53	41	54	49	41	42	*	*	*	45
Total	7,066	7,632	7,138	7,231	7,142	6,969	7,199	6,690	6,916	*	*	*	63,
Cat B 19 Min Performance	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Ϋ́
Avon Gloucestershire	91.0% 95.1%	93.3% 94.3%	89.8% 95.4%	91.3% 94.7%	91.6% 95.5%	89.7% 94.2%	90.5% 93.3%	89.0% 94.6%	80.14% 87.06%	*	*	*	89. 93.
Viltshire Other/Unknown	95.4% 64.9%	94.6% 77.5%	92.3% 75.8%	93.2% 67.9%	93.2% 64.1%	93.2% 66.7%	91.7% 71.0%	93.2% 73.2%	88.78% 60.00%	*	*	*	92 69
- Total	93.2%	93.8%	91.8%	92.5%	92.8%	91.7%	91.4%	91.6%	84.6%	*	*	*	91
Category B 19 Minute Perform												'	
Category B Responses	aee ay . e .												
Bath and North East Somerset	Apr-10 553	May-10 561	Jun-10 528	Jul-10 498	Aug-10 556	Sep-10 531	Oct-10 586	Nov-10 492	Dec-10 602	Jan-11 *	Feb-11	Mar-11	Y
Bristol Gloucestershire	1,768 1,807	1,892 1,933	1,795 1,796	1,740 1,864	1,752 1,772	1,742 1,769	1,799 1,898	1,613 1,795	1,769 2,017	*	*	*	15
North Somerset South Gloucestershire	724 621	705 703	721 695	798 683	714 662	722 675	702 701	711 656	748 744	*	*	*	6,5
Swindon Wiltshire	636 1,400	723 1,536	713 1,438	765 1,389	701 1,471	650 1,430	662 1,453	636 1,340	715 1,510	*	*	*	6,2 12,
Other/Unknown	74	81	92	79	65	82	73	57	73	*	*	*	6
Total	7,583	8,134	7,778	7,816	7,693	7,601	7,874	7,300	8,178	*	*	*	69
Compliant Cat B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Y
Bath and North East Somerset Bristol	528 1,634	537 1,786	486 1,627	464 1,599	501 1,619	502 1,578	529 1,633	450 1,443	531 1,430	*	*	*	4, 14
Gloucestershire North Somerset	1,719 638	1,822 658	1,713 637	1,766 740	1,692 662	1,667 649	1,771 643	1,698 655	1,756 608	*	*	*	15 5,
South Gloucestershire Swindon	559 625	638 705	619 705	607 750	591 694	594 632	626 647	561 624	573 682	*	*	*	5, 6,
Wiltshire Other/Unknown	1,315 48	1,423 63	1,281 70	1,251 54	1,341 42	1,292 55	1,298 52	1,217 42	1,292 44	*	*	*	11 4
Γotal	7,066	7,632	7,138	7,231	7,142	6,969	7,199	6,690	6,916	*	*	*	63
Cat B 19 Min Performance											_		
Bath and North East Somerset	Apr-10 95.5%	May-10 95.7%	Jun-10 92.0%	Jul-10 93.2%	Aug-10 90.1%	Sep-10 94.5%	Oct-10 90.27%	Nov-10 91.46%	Dec-10 88.21%	Jan-11 *	Feb-11 *	Mar-11 *	Y 92
Bristol Gloucestershire	92.42% 95.13%	94.40% 94.26%	90.64% 95.38%	91.90% 94.74%	92.41% 95.49%	90.59% 94.23%	90.77% 93.31%	89.46% 94.60%	80.84% 87.06%	*	*	*	90 93
North Somerset South Gloucestershire	88.12% 90.02%	93.33% 90.75%	88.35% 89.06%	92.73% 88.87%	92.72% 89.27%	89.89% 88.00%	91.60% 89.30%	92.12% 85.52%	81.28% 77.02%	*	*	*	90 87
Swindon Wiltshire	98.27%	07 540/								*		*	97
otal	93.93% 64.86% 93.2%	97.51% 92.64% 77.78% 93.8%	98.88% 89.08% 76.09% 91.8% Unitary Auth	98.04% 90.06% 68.35% 92.5%	99.00% 91.16% 64.62% 92.8%	97.23% 90.35% 67.07% 91.7%	97.73% 89.33% 71.23% 91.4%	98.11% 90.82% 73.68% 91.6%	95.38% 85.56% 60.27% 84.6%	*	* * *	*	90 69 91
Other/Unknown Total Category B 19 Minute Perform	93.93% 64.86% 93.2% ance by Distr	92.64% 77.78% 93.8% ict Council /	89.08% 76.09% 91.8% Unitary Auth	90.06% 68.35% 92.5%	91.16% 64.62% 92.8%	90.35% 67.07% 91.7%	89.33% 71.23% 91.4%	90.82% 73.68% 91.6%	85.56% 60.27% 84.6%	*	*	*	90 69 91
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768	92.64% 77.78% 93.8% ict Council / May-10 1,892	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795	90.06% 68.35% 92.5% nority Jul-10 1,740	91.16% 64.62% 92.8% Aug-10 1,752	90.35% 67.07% 91.7% Sep-10 1,742	89.33% 71.23% 91.4% Oct-10 1,799	90.82% 73.68% 91.6% Nov-10 1,613	85.56% 60.27% 84.6% Dec-10 1,769	*	*	*	90 69 91 Y
Other/Unknown Total Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798	91.16% 64.62% 92.8% Aug-10 1,752 662 714	90.35% 67.07% 91.7% Sep-10 1,742 675 722	89.33% 71.23% 91.4% Oct-10 1,799 701 702	90.82% 73.68% 91.6% Nov-10 1,613 656 711	85.56% 60.27% 84.6% Dec-10 1,769 744 748	* * * Jan-11 *	* * * Feb-11 *	* * * Mar-11 *	90 69 91 15 6,
Other/Unknown Total Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228	90.35% 67.07% 91.7% Sep-10 1,742 675 722 531 205	89.33% 71.23% 91.4% 0ct-10 1,799 701 702 586 251	90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233	85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259	Jan-11	* * Feb-11 * * *	* * * Mar-11 * *	90 69 91 15 6, 6,4,4
Other/Unknown Total Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498	91.16% 64.62% 92.8% 92.8% Aug-10 1.752 662 714 556 228 214 184	90.35% 67.07% 91.7% Sep-10 1,742 675 722 531	89.33% 71.23% 91.4% Oct-10 1,799 701 702 586	90.82% 73.68% 91.6% Nov-10 1,613 656 711 492	85.56% 60.27% 84.6% Dec-10 1,769 744 748 602	Jan-11 * * * * * * * * * * * *	* * * Feb-11 * * * * * * * * * * * *	* * * Mar-11 * * * * *	90 69 91 15 6, 6, 4,, 2,
Other/Unknown Total Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204	91.16% 64.62% 92.8% Aug-10 1,752 662 714 556 228 214	90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221	89.33% 71.23% 91.4% 91.4% 0Ct-10 1,799 701 702 586 251 240 200	90.82% 73.68% 91.6% Nov-10 1,613 656 711 492 233 199 214	85.56% 60.27% 84.6% Dec-10 1,769 744 748 602 259 238 254	Jan-11 * * * * * * * * * * * * * * * * * *	* * * Feb-11 * * * * * * * * * * * *	* * * Mar-11 * * * * * * * * * * * *	90 69 91 15 6, 6,, 1,, 1,, 1,, 3,, 4,,
Other/Unknown Total Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438	90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491	89.33% 71.23% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517	85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532	Jan-11 * * * * * * * * * * * *	* * Feb-11 * * * * * * * * * * * *	* * * Mar-11 * * * * * * * * * * * *	90 69 91 15 6, 6, 4, 1, 1, 3, 4, 2, 2, 2, 2,
Other/Unknown Total Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246	90.35% 67.07% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228	89.33% 71.23% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189	85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233	* * Jan-11 * * * * * * * * * * * *	* * * Feb-11 * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	900 699 911 155 6, 6, 4, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 2, 1, 2, 1, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Total Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755	91.16% 64.62% 92.8% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697	90.35% 67.07% 91.7% 91.77 91.742 675 722 531 205 211 221 353 491 288 228 358 643	89.33% 71.23% 91.4% 91.4% 91.479 701 702 586 251 240 200 387 518 302 228 360 652	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632	85.56% 60.27% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	900 699 911 155 6, 4, 2, 1, 1, 1, 1, 3, 3, 4, 4, 2, 2, 2, 3, 3, 6, 6, 4, 4, 3, 3, 4, 4, 3, 3, 5, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6, 6,
Other/Unknown Total Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353	91.16% 64.62% 92.8% 92.8% 92.8% 11,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405	90.35% 67.07% 91.7% 91.7% 91.7742 675 722 531 205 211 221 353 491 288 228 358 643 468 376	89.33% 71.23% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352	85.56% 60.27% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376	Jan-11 * * * * * * * * * * * *	* * * Feb-11 * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 15 6, 6, 4, 1, 1, 1, 3, 3, 4, 4, 2, 2, 2, 2, 3, 3, 6, 6, 6, 7, 7, 7, 7, 8, 8, 8, 8, 8, 8, 8, 8, 8, 8, 8, 8, 8,
Other/Unknown Total Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816	91.16% 64.62% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69	90.35% 67.07% 91.7% 91.7% 91.7% 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89	89.33% 71.23% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61	85.56% 60.27% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79	# # # # # # # # # # # # # # # # # # #	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 155 6, 6, 6, 4, 1, 1, 1, 1, 3, 3, 4, 4, 4, 2, 2, 2, 3, 3, 6, 6, 4, 4, 3, 3, 7
Other/Unknown Fotal Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816	91.16% 64.62% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693	90.35% 67.07% 91.7% 91.7% 91.7% 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601	89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300	85.56% 60.27% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 15 6, 6, 4, 2, 1, 1, 3, 4, 2, 2, 2, 3, 6, 6, 4, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740	91.16% 64.62% 92.8% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693	90.35% 67.07% 91.7% 91.7% 91.778 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0t-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874	90.82% 73.68% 91.6% 91.6% Nov-10 1.613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 8602 8259 8238 8254 8415 832 8319 8233 8254 8415 832 8379 709 822 8376 79 8,178	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	900 689 911 155 155 66, 64, 4, 22, 11, 11, 13, 13, 14, 14, 14, 15, 15, 16, 16, 16, 16, 16, 16, 16, 16, 16, 16
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259	91.16% 64.62% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693	90.35% 67.07% 91.7% 91.7% 91.7% 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601	89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208	85.56% 60.27% 84.6% 84.6% 84.6% 1.769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178	Jan-11 * * * * * * * * * * * *	* Feb-11 * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 155 6, 6, 4, 4, 2, 1, 1, 1, 3, 3, 4, 4, 2, 2, 3, 6, 6, 4, 4, 5, 5, 5, 4, 4, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Total Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192	91.16% 64.62% 92.8% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 405 69 7,693	90.35% 67.07% 91.7% 91.7% 91.7742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 91.4% 01.799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 01.633 626 643 529 221 186 192	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209	85.56% 60.27% 84.6	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	90 69 91 155 6, 6, 4, 2, 1, 1, 3, 4, 2, 2, 2, 7 7 144 5, 5, 5, 6, 4, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487	91.16% 64.62% 92.8% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 1,619 591 662 501 209 181 180 359 428	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 1,578 594 649 502 187 169 216 350 477	89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506	90.82% 73.68% 91.6% 91.6% 1,613 656 7111 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 6655 450 208 169 209 335 495	85.56% 60.27% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	900 699 91 155 6, 6, 4, 4, 2, 1, 1, 1, 1, 3, 3, 4, 4, 4, 5, 5, 5, 4, 4, 1, 1, 1, 1, 1, 1, 1, 1, 3, 3, 4, 4, 4, 4, 4, 4, 4, 4, 4, 4, 4, 4, 4,
Other/Unknown Total Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Cat B Responses Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Cotswold Tewkesbury Cheltenham Gloucester Sdisbury Cheltenham Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222	91.16% 64.62% 92.8% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 7,693 843 1,619 591 662 501 209 181 180 359 428 335 208	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 1,578 594 649 502 187 169 216 350 477 268 196	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 665 450 208 169 209 335 490 209 335 490 209 335 490 209 335 490 209 335 490 209 335 490 209 300 300 300 300 300 300 300 3	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492 274 190	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	90 69 91 15 6, 6, 4, 2, 1, 1, 3, 4, 2, 2, 3, 6, 4, 4, 3, 7 7
Other/Unknown Fotal Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 489 278 193 337 616	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 196 360 702	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 196 322 327 740	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 1,578 594 649 502 187 169 216 350 477 268 196 331 625	89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 665 450 208 169 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 208 169 209 335 495 209 335 495 209 335 495 208 169 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 208 169 209 335 495 209 335 495 209 335 495 209 335 495 495 209 335 495 495 495 495 495 495 495 49	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678	Jan-11	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 155 6, 6, 6, 4, 1, 1, 1, 1, 3, 3, 6, 6, 4, 4, 2, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Compliant Cat B Responses Bristol Compliant Cat B Responses Bristol Cought Gloucestershire North Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire Salisbury	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379 323	91.16% 64.62% 92.8% 92.8% Aug-10 1.752 662 714 556 228 214 184 361 438 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7% 675 722 531 205 211 221 353 491 228 358 643 468 376 89 7,601 1,578 594 649 502 187 169 216 331 497 268 196 331 625 421 344	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 01.799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 01.633 626 643 529 221 186 192 385 506 281 187 322 639 436 353	90.82% 73.68% 91.6% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 495 495 495 495 495 495 49	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	90 69 91 155 6, 6, 4, 4, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Fotal Category B 19 Minute Perform. Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown	93.93% 64.86% 93.2% Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 196 341 487 291 740 379 323 64	91.16% 64.62% 92.8% 92.8% 92.8% 1,752 662 714 556 228 214 184 361 438 347 246 357 69 7,693 405 69 7,693 405 69 209 181 180 359 428 335 208 335 208 338 45	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7% 91.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 662	89.33% 71.23% 91.4% 91.4% 91.4% 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 221 186 192 385 506 281 187 322 639 436 353 600	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 283 349 494 407 408 409 409 409 409 409 409 409 409	85.56% 60.27% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 5,73 608 531 205 161 229 395 492 274 190 316 678 449 337 48	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 155 6, 6, 6, 4, 1, 1, 1, 3, 3, 4, 4, 2, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Cewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Bath and North East Somerset Forest of Dean Cotswold Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Lewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379 323	91.16% 64.62% 92.8% 92.8% Aug-10 1.752 662 714 556 228 214 184 361 438 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7% 675 722 531 205 211 221 353 491 228 358 643 468 376 89 7,601 1,578 594 649 502 187 169 216 331 497 268 196 331 625 421 344	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 01.799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 01.633 626 643 529 221 186 192 385 506 281 187 322 639 436 353	90.82% 73.68% 91.6% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 209 335 495 495 495 495 495 495 495 49	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% Dec-10 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Dec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	90 69 91 155 6, 6, 4, 4, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Cotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Somerset South Gloucestershire North Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Cat B 19 Min Performance	93.93% 64.86% 93.2% Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 3443 57 7,066	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632	89.08% 76.09% 91.8% Unitary Auth 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379 323 64 7,231	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7% 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 421 434 462	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 600 7,199	90.82% 73.68% 91.6% 91.6% 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 665 450 208 169 209 335 450 208 169 209 335 450 352 61 655 450 208 169 209 335 450 352 450 450 450 450 450 450 450 450	85.56% 60.27% 84.6% 86.916	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	90 69 91 15 6, 6, 6, 4, 2, 1, 1, 3, 4, 4, 2, 2, 3, 6, 6, 4, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Cheltenham Gloucester Stroud Fewkesbury Cheltenham Gloucester Stroud Fewkester Stroud Ferwith Wiltshire Swindon West Wiltshire Salisbury CherlyUnknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire	93.93% 64.86% 93.2% Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 383 498 340 223 355 699 486 359 69 7,632	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 77 7,138	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 327 740 379 323 64 7,231	91.16% 64.62% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27%	90.35% 67.07% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 502 187 169 216 350 477 268 196 350 477 268 196 49 502 187 69 216 350 477 268 196 69 216 350 477 268 196 350 477 268 196 350 477 268 196 90.59% 88.00%	89.33% 71.23% 91.4% 91.4% 91.4% 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199	90.82% 73.68% 91.6% 91.6% 1,613 656 7111 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 665 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 85.52%	85.56% 60.27% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916 Pec-10 80.84% 77.02%	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 155 6, 6, 6, 4, 4, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Sorth Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire North Somerset South Gloucestershire North Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Salisbury Other/Unknown	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48%	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72%	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138 Jun-10 90.64% 89.05%	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 345 494 555 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17%	91.16% 64.62% 92.8% 92.8% Aug-10 1.752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 90.11%	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.00% 89.89% 94.54%	89.33% 71.23% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199 0ct-10 90.77% 89.30% 91.60% 90.27%	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 Nov-10 89.46% 85.52% 92.12% 91.46%	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 86.259 238 254 415 532 319 233 379 709 522 376 79 8,178	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	900 699 911 911 911 911 911 911 911 911 911
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet South Gloucestershire North Wiltshire Balisbury Cheltenham Gloucester Stroud Cennet North Wiltshire Sinistol Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Sinistol South Gloucestershire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48% 93.51% 77.13%	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 91.90% 78.10%	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 713 7,138	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17% 90.88% 83.48%	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 90.11% 91.67% 84.58%	90.35% 67.07% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.00% 89.89% 94.54% 91.22% 80.09%	89.33% 71.23% 91.4% 91.4% 91.4% 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199 Oct-10 90.77% 89.30% 91.60% 90.27% 88.05% 77.50%	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 85.52% 91.46% 89.27% 84.92%	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 8,178 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916 Pec-10 80.84% 77.02% 81.28% 88.21% 79.15% 67.65%	Jan-11	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	900 699 911 155 6, 6, 6, 4, 4, 2, 2, 3, 3, 6, 6, 4, 4, 3, 3, 7 7 699 YY 144 5, 5, 5, 4, 4, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Cennet North Wiltshire Salisbury Other/Unknown Cotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Cennet North Wiltshire Compliant Cat B Responses Bristol Cougliant Cat B Responses Bristol Cougliant North East Somerset Corest of Dean Cotswold Cotswold Cennet North Wiltshire Siloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Cotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Cotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Cotswold Fewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76%	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 537 227 189 383 383 498 340 223 355 699 486 359 699 7,632	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138 Jun-10 90.64% 89.06% 88.35% 92.05% 92.63% 83.57% 98.00% 98.66%	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 464 259 192 196 341 487 291 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17% 90.88% 98.84%	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 90.11% 91.67% 84.58% 99.45%	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% 91.7% Sep-10 1.742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.00% 89.89% 94.54% 91.22% 80.09% 97.74% 99.15%	89.33% 71.23% 91.4% 91.4% 91.4% 1.799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199 Oct-10 90.77% 89.30% 91.60% 99.27% 88.05% 77.50% 99.48%	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 7111 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 Nov-10 89.46% 85.52% 92.12% 91.46% 89.27% 84.92% 97.66% 98.53%	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 1.769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916 Pec-10 80.84% 77.02% 81.28% 88.21% 79.15% 67.65% 90.16% 95.18%	Jan-11	* * * * * * * * * * * * *	* * * * * * * * * * * * *	900 699 91 91 91 91 91 91 91 91 91 91 91 91 9
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Compliant Cat B Responses Bristol Compliant Cat B Responses Bristol Couth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Cat B 19 Min Performance Bristol Couth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Britoud	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79% 94.88%	92.64% 77.78% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 99.17% 99.91% 93.92%	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 73 7,138 Jun-10 90.64% 89.06% 89.06% 92.05% 92.05% 92.05% 92.05% 92.05% 92.05% 92.05% 94.29%	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 327 740 379 484 487 291 196 341 487 291 7,231 Jul-10 91.90% 88.87% 92.73% 92.73% 93.17% 90.88% 83.48% 96.08% 98.58% 95.10%	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 92.72% 90.11% 91.67% 84.58% 97.72% 96.54%	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.00% 89.89% 94.54% 91.22% 80.09% 97.74% 99.15% 93.06%	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 0ct-10 1,633 626 643 529 221 186 192 238 506 281 187 322 639 436 353 60 7,199 0ct-10 90.77% 89.30% 91.60% 99.27% 88.05% 77.50% 96.00% 99.48% 93.05%	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 6655 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 89.52% 92.12% 91.46% 89.27% 84.92% 97.66% 99.53% 99.53% 96.58%	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 5,73 608 531 205 161 229 395 492 274 491 316 678 449 337 48 6,916 Pec-10 80.84% 77.02% 81.28% 88.21% 79.15% 67.65% 90.16% 95.18% 95.18% 95.18% 95.18% 95.18% 95.18%	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * Mar-11 * * * * * * * * * * * *	90 69 91 155 6, 6, 6, 6, 4, 1, 2, 2, 3, 3, 6, 6, 4, 4, 1, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Fotal Category B 19 Minute Perform Category B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Compliant Cat B Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Salisbury Other/Unknown Fotal Cat B 19 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79% 94.86% 94.66%	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 537 227 189 185 5383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 98.97% 99.01% 98.984% 91.73%	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 3369 455 314 180 369 455 314 180 369 455 314 369 455 314 369 455 314 369 455 314 369 455 314 369 455 37 486 201 578 98.68% 99.13% 99.69% 99.13% 99.63% 99.13% 99.68% 99.13% 99.68% 99.13% 99.66% 99.13% 99.66% 99.13% 99.66% 99.13% 91.60%	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 498 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 196 341 487 291 222 196 341 487 291 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17% 90.88% 98.84% 98.58% 98.58% 98.58% 98.58% 98.58% 98.58% 99.58%	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 359 428 335 208 328 691 422 383 45 7,142 Aug-10 92.47% 92.72% 90.11% 91.67% 84.58% 97.72% 90.11% 91.67% 84.58% 97.72% 96.54% 84.58% 97.72% 96.55% 91.88%	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 3350 477 268 196 3350 477 268 196 331 625 421 344 62 6,969 Sep-10 90.59% 88.99% 94.54% 91.22% 80.09% 97.74% 99.15% 97.15% 97.15% 97.15% 93.06% 89.246%	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 1.799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199 Oct-10 90.77% 89.37% 91.60% 99.27% 88.05% 77.50% 99.48% 97.68% 93.05% 82.02% 89.44%	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 7111 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 209 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 89.52% 92.12% 91.46% 89.27% 84.92% 97.66% 98.53% 95.74% 96.58% 89.95% 91.98%	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 1.769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 229 395 492 274 190 316 678 449 337 48 6,916 Pec-10 80.84% 77.02% 81.28% 88.21% 79.15% 67.65% 90.16% 95.18% 92.48% 81.55% 81.38%	Jan-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	* * * * * * * * * * * * *	90 69 91 155 6, 6, 4, 4, 2, 1, 1, 1, 1, 1, 3, 3, 4, 4, 2, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,
Other/Unknown Category B 19 Minute Perform Category B Responses Bristol Couth Gloucestershire North Somerset Stath and North East Somerset Corest of Dean Cotswold Cewkesbury Cheltenham Cloucester Stroud Cennet North Wiltshire Swindon Vest Wiltshire Salisbury Other/Unknown Cotal Compliant Cat B Responses Strictol Couth Gloucestershire North Somerset Stroud Cennet South Gloucestershire South Gloucestershire South Gloucester Stroud Cennet Stroud Cennet Stroud Cennet Sorth Wiltshire Salisbury Cheltenham Cloucester Stroud Cennet South Gloucestershire South Somerset Stroud Cennet South Wiltshire Salisbury Cheltenham Cloucester Stroud Cennet South Gloucestershire South Gloucestershire South Gloucester Stroud Cennet Cotswold Center Cotswold Cotal Cat B 19 Min Performance Strotol Couth Gloucestershire South	93.93% 64.86% 93.2% ance by Distr Apr-10 1,768 621 724 553 231 188 198 402 495 293 216 356 627 468 360 83 7,583 Apr-10 1,634 559 638 528 216 145 559 638 528 216 145 194 397 489 278 193 337 616 442 343 57 7,066 Apr-10 92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.76% 98.79% 94.88% 89.35%	92.64% 77.78% 93.8% 93.8% ict Council / May-10 1,892 703 705 561 247 242 192 387 717 503 362 251 387 717 514 384 87 8,134 May-10 1,786 638 658 537 227 189 185 383 498 340 223 355 699 486 359 69 7,632 May-10 94.40% 90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 98.97% 99.01% 93.92% 88.84%	89.08% 76.09% 91.8% Unitary Auth Jun-10 1,795 695 721 528 217 213 200 374 459 333 216 393 710 464 365 95 7,778 Jun-10 1,627 619 637 486 201 178 196 369 455 314 180 360 702 405 336 77 7,138 Jun-10 90.64% 89.06% 88.35% 92.05% 92.63% 83.57% 98.00% 98.66% 99.13% 94.29% 83.33%	90.06% 68.35% 92.5% nority Jul-10 1,740 683 798 498 285 230 204 345 494 306 259 361 755 416 353 89 7,816 Jul-10 1,599 607 740 464 259 192 204 341 487 291 222 327 740 379 323 64 7,231 Jul-10 91.90% 88.87% 92.73% 93.17% 90.88% 83.48% 96.08% 98.84% 96.08% 98.84% 95.10% 85.71%	91.16% 64.62% 92.8% 92.8% Aug-10 1,752 662 714 556 228 214 184 361 438 347 246 357 697 463 405 69 7,693 Aug-10 1,619 591 662 501 209 181 180 339 428 335 208 328 691 422 383 45 7,142 Aug-10 92.41% 89.27% 92.72% 90.11% 91.67% 84.58% 97.83% 99.45% 84.55%	90.35% 67.07% 91.7% 91.7% 91.7% 91.7% Sep-10 1,742 675 722 531 205 211 221 353 491 288 228 358 643 468 376 89 7,601 Sep-10 1,578 594 649 502 187 169 216 350 477 268 196 350 477 268 196 69 90.59% 88.00% 89.89% 94.54% 91.22% 80.09% 97.74% 99.15% 97.15% 93.06% 85.96%	89.33% 71.23% 91.4% 91.4% 91.4% 91.4% 0ct-10 1,799 701 702 586 251 240 200 387 518 302 228 360 652 485 380 83 7,874 Oct-10 1,633 626 643 529 221 186 192 385 506 281 187 322 639 436 353 60 7,199 Oct-10 90.77% 89.30% 91.60% 99.48% 97.68% 93.05% 82.02%	90.82% 73.68% 91.6% 91.6% Nov-10 1,613 656 711 492 233 199 214 340 517 292 189 349 632 450 352 61 7,300 Nov-10 1,443 561 655 450 208 169 208 169 208 169 208 169 208 169 208 169 208 169 335 495 282 153 321 620 413 330 46 6,690 Nov-10 89.46% 85.52% 92.12% 91.46% 89.53% 95.74% 96.58% 80.95%	85.56% 60.27% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 84.6% 1,769 744 748 602 259 238 254 415 532 319 233 379 709 522 376 79 8,178 Pec-10 1,430 573 608 531 205 161 205 161 229 395 492 274 190 316 678 449 337 48 6,916 Pec-10 80.84% 77.02% 81.28% 88.21% 79.15% 67.65% 90.16% 95.18% 92.48% 85.89% 81.55%	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	* * * Mar-11 * * * * * * * * * * * *	900 699 911 911 911 911 911 911 911 911 911

Category C Compliance by Sector

Total

Category C Compliance by Se	Cloi												
Category C Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	2198 1541	2337 1577	2363 1539	2356 1521	2169 1607	2345 1606	2314 1664	2268 1624	2717 1853	*	*	*	21,067 14,532
Wiltshire Other/Unknown	1768 29	1933 27	1894 33	1974 28	1911 38	1864 29	2000 27	1962 33	2132 20	*	*	*	17,438 264
Total	5,536	5,874	5,829	5,879	5,725	5,844	6,005	5,887	6,722	*	*	*	53,301
Compliant Category C Responses													
Avon	Apr-10 1741	May-10 1959	Jun-10 1780	Jul-10 1848	Aug-10 1736	Sep-10 1695	Oct-10 1743	Nov-10 1571	Dec-10 1581	Jan-11	Feb-11	Mar-11	YTD 15,654
Gloucestershire Wiltshire	1406 1572	1381 1659	1342 1595	1354 1713	1407 1694	1354 1581	1384 1684	1328 1572	1332 1584	*	*	*	12,288 14,654
Other/Unknown	27	25	30	26	34	27	20	25	16	*	*	*	230
Total	4,746	5,024	4,747	4,941	4,871	4,657	4,831	4,496	4,513	*	*	*	42,826
Category C Compliance	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	79.2% 91.2%	83.8% 87.6%	75.3% 87.2%	78.4% 89.0%	80.0% 87.6%	72.3% 84.3%	75.3% 83.2%	69.3% 81.8%	58.19% 71.88%	*	*	* *	74.3% 84.6%
Wiltshire Other/Unknown	88.9% 93.1%	85.8% 92.6%	84.2% 90.9%	86.8% 92.9%	88.6% 89.5%	84.8% 93.1%	84.2% 74.1%	80.1% 75.8%	74.30% 80.00%	*	*	*	84.0% 87.1%
Total	85.7%	85.5%	81.4%	84.0%	85.1%	79.7%	80.4%	76.4%	67.1%	*	*	*	80.3%
Category C Compliance by PC	т												
Category C Responses				1110		- 10			- 10				1/70
Bath and North East Somerset	Apr-10 378	May-10 433	Jun-10 434	Jul-10 407	375	Sep-10 431	Oct-10 442	Nov-10 449	Dec-10 435	Jan-11 *	Feb-11	Mar-11 *	3,784
Bristol Gloucestershire	1,044 1,541	1,120 1,577	1,076 1,539	1,095 1,521	1,050 1,607	1,032 1,606	1,102 1,664	1,102 1,624	1,284 1,853	*	*	*	9,905 14,532
North Somerset South Gloucestershire	509 596	493 656	560 649	514 681	483 580	573 684	511 631	479 616	609 743	*	*	*	4,731 5,836
Swindon Wiltshire	389 1,050	1,120	421 1,116	477 1,152	1,146	1,061	451 1,176	471 1,113	481 1,294	*	*	*	4,009 10,228
Other/Unknown	29	27 5 974	5 920	32	40 5 725	5 944	28	5 997	6.722	*	*	*	276
Total	5,536	5,874	5,829	5,879	5,725	5,844	6,005	5,887	6,722	***	<u> </u>	-	53,301
Compliant Category C Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	337 812	379 913	348 803	353 848	328 843	363 718	366 800	348 719	307 711	*	* *	* *	3,129 7,167
Gloucestershire North Somerset	1,406 432	1,381 436	1,342 438	1,354 431	1,407 386	1,354 441	1,384 424	1,328 369	1,332 392	*	*	*	12,288 3,749
South Gloucestershire Swindon	456 348	552 401	485 374	518 424	462 418	495 379	469 391	429 401	438 390	*	*	*	4,304 3,526
Wiltshire Other/Unknown	928 27	937 25	926 31	984 29	991 36	879 28	977 20	877 25	924 19	*	*	*	8,423 240
Total	4,746	5,024	4,747	4,941	4,871	4,657	4,831	4,496	4,513	*	*	*	42,826
Category C Compliance													
Bath and North East Somerset	Apr-10 89.15%	May-10 87.53%	Jun-10 80.18%	Jul-10 86.73%	Aug-10 87.47%	Sep-10 84.22%	Oct-10 82.81%	Nov-10 77.51%	Dec-10 70.57%	Jan-11 *	Feb-11 *	Mar-11 *	YTD 82.7%
Bristol Gloucestershire	77.78% 91.24%	81.52% 87.57%	74.63% 87.20%	77.44% 89.02%	80.29% 87.55%	69.57% 84.31%	72.60% 83.17%	65.25% 81.77%	55.37% 71.88%	*	*	*	72.4% 84.6%
North Somerset South Gloucestershire	84.87% 76.51%	88.44% 84.15%	78.21% 74.73%	83.85% 76.06%	79.92% 79.66%	76.96% 72.37%	82.97% 74.33%	77.04% 69.64%	64.37% 58.95%	*	*	*	79.2% 73.7%
Swindon Wiltshire	89.46% 88.38%	89.51% 83.66%	88.84% 82.97%	88.89% 85.42%	94.14% 86.47%	88.76% 82.85%	86.70% 83.08%	85.14% 78.80%	81.08% 71.41%	*	*	*	88.0% 82.4%
Other/Unknown	93.10%	92.59%	91.18%	90.63%	90.00%	93.33%	71.43%	75.76%	82.61%				87.0%
Total	85 /%												
Catagory C Compliance by Dis		85.5%	81.4%	84.0%	85.1%	79.7%	80.4%	76.4%	67.1%	*	*	*	80.3%
Category C Compliance by Dis				84.0%	85.1%	79.7%	80.4%	76.4%	67.1%	*	*	*	80.3%
Category C Responses	Strict Council	/ Unitary Aut	thority Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Category C Responses Bristol South Gloucestershire	Apr-10 1,044 596	May-10 1,120 656	Jun-10 1,076 649	Jul-10 1,095 681	Aug-10 1,050 580	Sep-10 1,032 684	Oct-10 1,102 631	Nov-10 1,102 616	Dec-10 1,284 743	Jan-11 * *		Mar-11 * * *	YTD 9,905 5,836
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 1,044 596 509 378	May-10 1,120 656 493 433	Jun-10 1,076 649 560 434	Jul-10 1,095 681 514 407	Aug-10 1,050 580 483 375	Sep-10 1,032 684 573 431	Oct-10 1,102 631 511 442	Nov-10 1,102 616 479 449	Dec-10 1,284 743 609 435	Jan-11 * * * *	Feb-11 * * * *	Mar-11 * * * *	YTD 9,905 5,836 4,731 3,784
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-10 1,044 596 509 378 188 239	May-10 1,120 656 493 433 216 264	Jun-10 1,076 649 560 434 202 277	Jul-10 1,095 681 514 407 201 222	Aug-10 1,050 580 483 375 211 262	Sep-10 1,032 684 573 431 202 241	Oct-10 1,102 631 511 442 217 260	Nov-10 1,102 616 479 449 243 225	Dec-10 1,284 743 609 435 246 272	Jan-11	Feb-11	Mar-11 * * *	YTD 9,905 5,836 4,731 4,784 1,926 2,262
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 1,044 596 509 378 188 239 181 330	May-10 1,120 656 493 433 216 264 172 286	Jun-10 1,076 649 560 434 202 277 175 311	Jul-10 1,095 681 514 407 201 222 191 341	Aug-10 1,050 580 483 375 211 262 193 336	Sep-10 1,032 684 573 431 202 241 172 338	Oct-10 1,102 631 511 442 217 260 210 332	Nov-10 1,102 616 479 449 243 225 198 339	Dec-10 1,284 743 609 435 246 272 216 387	Jan-11	Feb-11 * * * *	Mar-11 * * * * * * * * * * * *	9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 1,044 596 509 378 188 239 181 330 338 265	May-10 1,120 656 493 433 216 264 1772 286 352 287	Jun-10 1,076 649 560 434 202 277 175 311 335 239	Jul-10 1,095 681 514 407 201 222 191 341 312 254	Aug-10 1,050 580 483 375 211 262 193 336 320 285	Sep-10 1,032 684 573 431 202 241 172 338 380 273	Oct-10 1,102 631 511 442 217 260 210 332 368 277	Nov-10 1,102 616 479 449 243 225 198 339 355 264	Dec-10 1,284 743 609 435 246 272 216 387 420 312	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329	Sep-10 1,032 684 573 431 202 241 172 338 380 273 162 284	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336	Sep-10 1,032 684 573 431 202 241 172 338 380 273 162 284 425 360	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432	Sep-10 1,032 684 573 431 202 241 172 338 380 273 162 284 425	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239	May-10 1,120 656 493 216 264 172 286 352 287 163 320 444 377 260	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300	Sep-10 1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35	May-10 1,120 656 493 216 264 172 286 352 287 163 320 444 377 260 31	Jun-10 1,076 649 560 434 202 277 175 311 239 199 269 414 364 284 41 5,829	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52	Sep-10 1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725	Sep-10 1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301
Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386	\$\frac{\mathbb{Sep-10}}{1,032}\$ 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 \$\frac{\mathbb{Sep-10}}{718}\$ 495 441	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186	Sep-10 1,032 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 Sep-10 718 495 441 363	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 Fig. 1,617 4,304 3,749 3,129 1,652
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 363 & 32 & 32 & 32 & 32 & 32 & 32 & 3	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-10 1,044 596 509 378 188 239 181 330 181 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 182 308 285	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 5,725 Aug-10 843 462 386 328 186 222 1177 303 279	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & \end{array}\$ \$\text{Sep-10} & 718 & 495 & 441 & 363 & 170 & 184 & 150 & 285 & 337 & \end{array}\$	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 278 280	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 456 432 172 199 167 305 319 244 150	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 255 & 32 & 285 & 332 & 285 & 337 & 228 & 337 & 228 & 133 & 337 & 228 & 133 & 337 & 328 & 337 & 328 & 337 & 328 & 337 & 328 & 337 & 328 & 333 & 338 &	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 181 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 219 157 293 419	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406	\$\frac{\sep-10}{1,032}\$ 684 573 431 202 241 172 338 380 273 162 284 425 360 255 32 5,844 \$\frac{\sep-10}{1,032}\$ 718 495 441 363 170 184 150 285 337 228 133 243 377	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 1178 286 305 222 170 242 383	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 397	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227	Aug-10 1,050 580 483 375 2111 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 1777 303 279 240 158 280 406 283 270	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 337 & 228 & 433 & 243 & 3377 & 228 & 133 & 243 & 3777 & 285 & 218 & 228 & 218 & 22	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & \end{array}\$ \$\text{Sep-10} & 718 & 495 & 441 & 363 & 170 & 184 & 150 & 285 & 337 & 228 & 133 & 243 & 377 & 285 & 218 & 30 & \end{array}\$	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227	Aug-10 1,050 580 483 375 2111 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 1777 303 279 240 158 280 406 283 270	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 337 & 228 & 433 & 243 & 3377 & 228 & 133 & 243 & 3777 & 285 & 218 & 228 & 218 & 22	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 285	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 4,831	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 4,496	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 42,826
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire	Apr-10 1,044 596 509 378 188 239 181 330 181 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 5552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 284 41 5,829 Jun-10 803 485 438 348 178 219 304 206 160 236 369 295 235 36 4,747	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66%	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 241 & 363 & 170 & 184 & 495 & 441 & 363 & 170 & 184 & 150 & 285 & 337 & 228 & 133 & 243 & 377 & 285 & 218 & 30 & 4,657 & \$\end{array}\$	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 4178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 183 187 298 295 203 141 257 389 291 235 20 4,513	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 42,826
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset South Gloucestershire South Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15%	May-10 1,120 656 493 433 216 264 172 286 352 287 163 320 444 377 260 31 5,874 May-10 913 552 436 379 189 225 161 259 308 239 131 268 397 318 220 29 5,024 May-10 81.52% 84.15% 88.44% 87.53%	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 1777 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 87.47%	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 285 & 337 & 228 & 133 & 243 & 377 & 285 & 218 & 30 & 4,657 & 228 & 218 & 30 & 4,657 & 228 & 22	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65.25% 69.64% 77.04% 77.51%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72.4% 73.7% 79.2% 82.7%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 83.26%	May-10	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 81.98%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 48 4,871 Aug-10 80.29% 79.66% 79.92% 88.15% 84.73%	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 25,844 & 255 & 32 & 25,844 & 255 & 32 & 25,844 & 25,844 & 25,844 & 25,844 & 25,844 & 28,	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.79% 80.38%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04% 77,51% 83,13% 73,33%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 42,826 YTD 72,4% 73,7% 79,2% 82,7% 85,8% 79,0%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 92.42%	May-10	## Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 ## Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 ## Jun-10 74.63% 74.73% 78.21% 80.18% 88.12% 79.06% 89.71%	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 99.55% 90.32%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.73% 99.18%	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 250 & 285 & 218 & 363 & 243 & 243 & 243 & 243 & 243 & 377 & 285 & 218 & 30 & 4,657 & 228 & 133 & 243 & 377 & 285 & 218 & 30 & 4,657 & 228 & 4,657 & 2,37% & 76.96% & 42.2% & 4.16% & 69.57% & 72.37% & 76.96% & 84.22% & 84.16% & 87.21% & 84.32% & 84.	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.79% 80.38% 84.79% 88.38% 86.14%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 Nov-10 65,25% 69,64% 77,04% 77,51% 83,13% 87,33% 87,33% 88,201%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 77.00%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72.4% 73.7% 79.2% 82.7% 85.8% 79.0% 88.1% 86.7%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Category C Compliance	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 99.149% 83.26% 99.242% 99.438% 99.08%	May-10	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 Jun-10 74.63% 74.73% 78.21% 80.18% 88.12% 79.06% 89.14% 89.71% 90.75% 86.19%	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77,44% 76,06% 83,85% 86,25% 86,22%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 88.47% 88.47% 88.47% 88.17% 90.18% 87.19% 84.21%	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 2	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.98% 84.76% 86.14% 86.14% 86.14%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04% 77,04% 78,31% 73,33% 88,28% 82,01% 86,74%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 77.00% 77.00% 77.00% 77.00% 77.024% 65.06%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72.4% 73.7% 79.2% 85.8% 79.0% 88.1% 86.7% 85.3% 82.7%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 88.36% 92.27% 92.42% 94.38% 92.27% 92.42% 94.38% 88.36%	May-10	## Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 ## Jun-10 ## 803 485 438 348 178 219 156 279 304 206 160 236 369 295 235 36 4,747 ## Jun-10 ## 74.63% 74.73% 78.21% 80.18% 88.12% 79.05% 89.14% 89.71% 90.75% 86.19% 89.71% 90.75% 86.19% 87.73%	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 93.53% 91.55% 90.32% 91.35% 86.22% 86.18%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.17% 90.18% 87.19% 88.17% 90.18% 87.19% 88.21%	\$\begin{array}{cccccccccccccccccccccccccccccccccccc	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.79% 80.38% 84.76% 86.14% 82.88% 80.14% 85.00% 81.76%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77,04% 77,51% 83,13% 67,88% 82,01% 78,87% 86,74% 86,74% 86,74% 86,74% 87,518%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 67.28% 67.28% 67.28% 67.34% 70.60%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72.4% 73.7% 79.2% 82.7% 85.8% 82.7% 85.8% 82.7% 85.3% 82.7% 85.3% 82.7% 85.3% 82.7%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Stroud Kennet North Wiltshire	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 337 172 456 432 337 172 199 167 305 319 244 150 258 343 299 167 305 319 244 150 258 343 299 167 305 319 244 150 258 343 299 167 305 319 244 150 258 343 299 167 305 319 244 150 258 343 299 167 305 319 244 150 258 343 299 167 305 319 244 150 258 343 299 167 305 319 244 150 258 343 299 221 32	May-10	Jun-10 1,076 649 560 434 202 277 175 311 335 239 199 269 414 364 284 41 5,829 Jun-10 803 485 438 348 178 219 156 279 304 206 160 236 369 295 36 4,747 Jun-10 74.63% 74.73% 80.18% 89.14% 89.17% 90.75% 86.19% 80.40% 87.73% 89.13% 81.04%	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 308 285 219 157 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.22% 87.22% 86.18% 88.96% 84.81%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 328 186 222 177 303 279 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.73% 91.71% 88.15% 84.73% 91.71% 88.15% 84.17% 99.18% 87.19% 84.21% 87.19% 84.21% 87.29% 88.15% 84.23%	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 32 & 255 & 255 & 32 & 255 &	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.98% 84.79% 80.38% 84.76% 81.76% 87.05% 80.42%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65.25% 69.64% 77.04% 77.51% 83.13% 73.33% 87.88% 87.88% 88.01% 75.18% 85.01% 75.18%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 187 170 298 295 203 141 257 389 291 4,513 Dec-10 55.37% 58.95% 64.37% 70.24% 65.06% 73.44% 70.60% 81.21% 67.67%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 3,480 2,685 2,120 286 YTD 72.4% 73.7% 79.2% 85.8% 79.0% 88.1% 85.3% 82.7% 85.8% 79.0% 88.1% 85.3% 82.5% 83.0% 80.4%
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Compliant Category C Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Category C Compliance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,044 596 509 378 188 239 181 330 338 265 176 292 383 343 239 35 5,536 Apr-10 812 456 432 436 432 337 172 199 167 305 319 244 150 258 343 299 221 32 4,746 Apr-10 77.78% 76.51% 84.87% 89.15% 91.49% 83.26% 92.27% 92.42% 94.38% 92.08% 85.23% 88.36% 89.56%	May-10	## Thority Jun-10	Jul-10 1,095 681 514 407 201 222 191 341 312 254 180 340 471 362 270 38 5,879 Jul-10 848 518 431 353 188 182 172 293 419 307 227 34 4,941 Jul-10 77.44% 76.06% 83.85% 86.73% 99.53% 81.98% 90.95% 90.32% 91.35% 86.22% 87.22% 88.18% 88.96%	Aug-10 1,050 580 483 375 211 262 193 336 320 285 181 329 432 336 300 52 5,725 Aug-10 843 462 386 328 186 222 177 240 158 280 406 283 270 48 4,871 Aug-10 80.29% 79.66% 79.92% 87.47% 88.15% 84.73% 90.18% 87.19% 84.21% 87.19% 88.15% 99.171% 90.18% 87.19% 88.15% 99.171% 90.18% 87.19% 88.15% 89.171%	\$\begin{array}{c} \text{Sep-10} & 1,032 & 684 & 573 & 431 & 202 & 241 & 172 & 338 & 380 & 273 & 162 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 360 & 255 & 32 & 284 & 425 & 32 & 285 & 32 & 285 &	Oct-10 1,102 631 511 442 217 260 210 332 368 277 200 296 440 383 297 39 6,005 Oct-10 800 469 424 366 184 209 178 286 305 222 170 242 383 308 257 28 4,831 Oct-10 72.60% 74.33% 82.97% 82.81% 84.79% 80.38% 84.79% 82.81% 84.79% 80.14% 82.88% 80.14% 85.00% 81.76% 86.14% 82.88% 80.14% 88.88% 80.14% 88.88% 80.14% 88.88% 80.14% 88.88% 80.14% 88.88% 80.14% 88.88% 80.14% 88.88% 80.14% 88.89% 88.16% 87.05%	Nov-10 1,102 616 479 449 243 225 198 339 355 264 161 278 467 383 291 37 5,887 Nov-10 719 429 369 348 202 165 174 278 280 229 132 209 397 299 237 29 4,496 Nov-10 65,25% 69,64% 77.04% 77.51% 83,13% 87.88% 82,01% 78,87% 86,74% 87,98% 85,01%	Dec-10 1,284 743 609 435 246 272 216 387 420 312 192 364 479 430 308 25 6,722 Dec-10 711 438 392 307 183 183 170 298 295 203 141 257 389 291 235 20 4,513 Dec-10 55.37% 58.95% 64.37% 70.57% 74.39% 67.28% 77.00% 77.00% 70.24% 65.06% 81.21%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 9,905 5,836 4,731 3,784 1,926 2,262 1,708 3,000 3,180 2,456 1,614 2,772 3,955 3,338 2,504 330 53,301 YTD 7,167 4,304 3,749 3,129 1,652 1,788 1,505 2,601 2,712 2,030 1,332 2,286 42,826 YTD 72.4% 73.7% 79.2% 82.7% 85.8% 79.0% 88.1% 86.7% 85.3% 82.5% 88.0%

85.7% 85.5% 81.4% 84.0% 85.1% 79.7% 80.4% 76.4% 67.1%

Total

Current Year	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	8607 5160	9185 5434	8895 5141	9160 5208	8737 5181	8855 5187	9235 5619	8851 5441	10393 6342	*	*	*	81,918 48,713
Wiltshire	6697	7418	7137	7299	7179	6988	7432	7046	8132	*	*	*	65,328
Other/Unknown	194	261	229	225	217	237	232	205	243				2,043
Total	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,002
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	8371 4992	8919 5174	8596 5010	9017 5130	9014 5105	8546 5032	9316 5445	8819 5294	9662 5736	8966 5283	8028 4802	9133 5477	80,260 46,918
Wiltshire Other/Unknown	6324 81	6993 129	7268 193	7241 236	7105 227	6909 199	7535 230	7268 238	8000 264	7147 190	6590 183	7297 203	64,643 1,797
Total	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	193,618
Variance Year on Year	13,700	21,210	21,007	21,024	21,401	20,000	22,320	21,010	20,002	21,300	13,000	22,110	130,010
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan *	Feb *	Mar *	YTD
Avon Gloucestershire	2.8% 3.4%	3.0% 5.0%	3.5% 2.6%	1.6% 1.5%	-3.1% 1.5%	3.6% 3.1%	-0.9% 3.2%	0.4% 2.8%	7.6% 10.6%	*	*	*	2.1% 3.8%
Wiltshire Other/Unknown	5.9% 139.5%	6.1% 102.3%	-1.8% 18.7%	0.8% -4.7%	1.0% -4.4%	1.1% 19.1%	-1.4% 0.9%	-3.1% -13.9%	1.7% -8.0%	*	*	*	1.1% 13.7%
Total	4.5%	5.1%	1.6%	1.2%	-0.6%	2.8%	0.0%	-0.4%	6.1%	*	*	*	2.3%
Incident with Response by PCT													
Current Year Bath and North East Somerset	Apr-10 1,462	May-10 1,602	Jun-10 1,505	Jul-10 1,474	Aug-10 1,484	Sep-10 1,518	Oct-10 1,695	Nov-10 1,505	Dec-10 1,718	Jan-11	Feb-11	Mar-11	YTD 13,963
Bristol	4,469	4,799	4,639	4,721	4,560	4,522	4,784	4,509	5,250	*	*	*	42,253
Gloucestershire North Somerset	5,160 1,971	5,434 1,993	5,141 1,995	5,208 2,142	5,181 1,935	5,187 2,036	5,619 2,079	5,441 1,973	6,342 2,294	*	*	*	48,713 18,418
South Gloucestershire Swindon	1,967 1,635	2,158 1,881	2,055 1,790	2,091 1,977	2,028 1,819	2,071 1,774	2,127 1,782	2,159 1,842	2,560 2,046	*	*	*	19,216 16,546
Wiltshire Other/Unknown	3,800 194	4,168 263	4,045 232	4,049 230	4,086 221	3,919 240	4,193 239	3,906 208	4,649 251	*	*	*	36,815 2,078
Total	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,002
2009/10 Bath and North East Somerset	Apr-09 1,465	May-09 1,570	Jun-09 1,423	Jul-09 1,539	Aug-09 1,440	Sep-09 1,497	Oct-09 1,753	Nov-09 1,672	Dec-09 1,704	Jan-10 1,610	Feb-10 1,372	Mar-10 1,637	YTD 14,063
Bristol Gloucestershire	4,365 4,992	4,706 5,174	4,582 5,010	4,785 5,130	4,564 5,105	4,400 5,032	4,900 5,445	4,534 5,294	5,004 5,736	4,620 5,283	4,087 4,802	4,738 5,477	41,840 46,918
North Somerset South Gloucestershire	1,829 1,956	1,858 2,151	1,831 1,979	1,887 2,118	2,294 1,951	1,924 2,010	1,932 2,254	1,876 2,138	2,067 2,321	1,912 2,177	1,765 1,966	1,972	17,498 18,878
Swindon Wiltshire	1,511 3,569	1,700 3,926	1,699 4,350	1,737 4,191	1,738 4,129	1,660 3,960	1,761 4,250	1,810 4,057	2,088 4,478	1,839 3,953	1,681 3,747	1,848 4,035	15,704 36,910
Other/Unknown	81	130	193	237	230	203	231	238	264	192	183	206	1,807
Total	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	193,618
Variance Year on Year	A	Mari	la se	1.4	A	Com	0.54	New	Doo	lan	Esh	Man	VTD
Bath and North East Somerset PCT	Apr -0.2%	May 2.0%	Jun 5.8%	-4.2%	Aug 3.1%	Sep 1.4%	Oct -3.3%	-10.0%	0.8%	Jan *	Feb *	Mar *	-0.7%
Bristol PCT Gloucestershire PCT	2.4% 3.4%	2.0% 5.0%	1.2% 2.6%	-1.3% 1.5%	-0.1% 1.5%	2.8% 3.1%	-2.4% 3.2%	-0.6% 2.8%	4.9% 10.6%	*	*	*	1.0% 3.8%
North Somerset PCT South Gloucestershire PCT	7.8% 0.6%	7.3% 0.33%	9.0% 3.84%	13.5% -1.27%	-15.6% 3.95%	5.8% 3.03%	7.6% -5.63%	5.2% 0.98%	11.0% 10.30%	*	*	*	5.3% 1.8%
Swindon PCT Wiltshire PCT	8.2% 6.5%	10.65% 6.16%	5.36% -7.01%	13.82% -3.39%	4.66% -1.04%	6.87% -1.04%	1.19% -1.34%	1.77% -3.72%	-2.01% 3.82%	*	*	*	5.4% -0.3%
Other/Unknown	139.5%	102.3%	20.2%	-3.0%	-3.9%	18.2%	3.5%	-12.6%	-4.9%	*	*	*	15.0%
Total	4.5%	5.1%	1.6%	1.2%	-0.6%	2.8%	0.0%	-0.4%	6.1%	*	*	*	2.3%
				1.2%	-0.6%	2.8%	0.0%	-0.4%	6.1%	*	*	*	2.3%
Incidents with Response by Dis	strict Council	/Unitary Aut	hority										
Incidents with Response by Dis	Apr-10 4,469	//Unitary Aut May-10 4,799	hority Jun-10 4,639	Jul-10 4,721	Aug-10 4,560	Sep-10 4,522	Oct-10 4,784	Nov-10 4,509	Dec-10 5,250	Jan-11 *	Feb-11	Mar-11 *	YTD 42,253
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset	Apr-10 4,469 1,967 1,971	May-10 4,799 2,158 1,993	Jun-10 4,639 2,055 1,995	Jul-10 4,721 2,091 2,142	Aug-10 4,560 2,028 1,935	Sep-10 4,522 2,071 2,036	Oct-10 4,784 2,127 2,079	Nov-10 4,509 2,159 1,973	Dec-10 5,250 2,560 2,294	Jan-11 * * *	Feb-11 * * *	Mar-11 * *	YTD 42,253 19,216 18,418
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 4,469 1,967 1,971 1,462 645	May-10 4,799 2,158 1,993 1,602 711	Jun-10 4,639 2,055 1,995 1,505 685	Jul-10 4,721 2,091 2,142 1,474 736	Aug-10 4,560 2,028 1,935 1,484 699	Sep-10 4,522 2,071 2,036 1,518 660	Oct-10 4,784 2,127 2,079 1,695 757	Nov-10 4,509 2,159 1,973 1,505 710	Dec-10 5,250 2,560 2,294 1,718 825	Jan-11 * * * *	Feb-11 * * * * *	Mar-11 * * * *	YTD 42,253 19,216 18,418 13,963 6,428
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	Apr-10 4,469 1,967 1,971 1,462 645 647 590	May-10 4,799 2,158 1,993 1,602 711 727 551	Jun-10 4,639 2,055 1,995 1,505 685 733 579	Jul-10 4,721 2,091 2,142 1,474 736 714 617	Aug-10 4,560 2,028 1,935 1,484 699 726 597	Sep-10 4,522 2,071 2,036 1,518 660 681 620	Oct-10 4,784 2,127 2,079 1,695 757 757 656	Nov-10 4,509 2,159 1,973 1,505 710 684 653	Dec-10 5,250 2,560 2,294 1,718 825 787 773	Jan-11 * * * * * * * * * * * * * *	Feb-11 * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040	Jul-10 4,721 2,091 2,142 1,474 736 617 1,028	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610	Dec-10 5,250 2,560 2,294 1,718 825 773 1,354	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 8660 1,079	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375	hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256	Jul-10 4,721 2,091 2,142 1,474 736 617 1,028 1,236 877 663 1,179 1,952 1,233	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339	Nov-10 4,509 2,159 1,973 1,505 710 684 683 1,155 1,361 878 610 1,036 1,828 1,275	Dec-10 5,250 2,560 2,294 1,718 825 773 1,354 1,560 1,043 723 1,242 2,034 1,550	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861	Hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Bristol	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298	hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004	Jan-11	Feb-10 4,087	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858	hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 6558 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067	Jan-11	Feb-10 4,087 1,966 1,765	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 4,469 1,967 1,971 1,462 6445 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630	Jun-10 4,639 2,055 1,995 1,505 688 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628	hority Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 678 571 1,034 1,229	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 8,77 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Gloucester Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 4,469 1,967 1,971 1,462 6445 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878	May-10 4,799 2,158 1,993 1,602 7111 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898	Jun-10 4,639 2,055 1,995 1,505 6885 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 588 1,055 1,223 813	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 1,275 898 1,1,040 1,683	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 614 1,399 1,677	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 627 1,056 1,251 888 673 1,161 1,723	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723	\$\begin{array}{c} \text{Sep-10} \\ 4,522 \\ 2,071 \\ 2,036 \\ 1,518 \\ 660 \\ 681 \\ 620 \\ 1,100 \\ 1,292 \\ 834 \\ 592 \\ 1,045 \\ 1,752 \\ 1,298 \\ 984 \\ 262 \\ 21,267 \\ \$\text{Sep-09} \\ 4,400 \\ 2,010 \\ 1,924 \\ 1,497 \\ 655 \\ 678 \\ 571 \\ 1,034 \\ 1,229 \\ 865 \\ 696 \\ 1,012 \\ 1,634 \\ \$\text{1,634}	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 1,139 2,056	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	*** ** ** ** ** ** ** ** ** *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr-10 4,469 1,967 1,971 1,462 6445 6447 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258 1,057	Jun-10 4,639 2,055 1,995 1,505 688 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Vest wiltshire Swindon Vest wiltshire Swindon Vest wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 4,469 1,967 1,971 1,462 6445 6447 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258 1,057 147	Jun-10 4,639 2,055 1,995 1,505 688 733 579 1,040 1,247 887 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039 244	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258 1,057 1,447 21,215	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 21,067	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,624	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 6658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 21,451	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,350 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4%	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039 244 21,619 Nov -0.6%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296 23,662 Dec 4,9%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,525 9,363 1,955 193,617
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768	May-10 4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-09 4,706 2,151 1,858 1,570 630 675 628 1,068 1,275 898 571 1,040 1,683 1,258 1,057 147	Jun-10 4,639 2,055 1,995 1,505 688 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 21,067	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,087 1,723 1,337 1,047 245 Aug Aug	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233 22,526 Oct	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039 244 21,619	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296 23,662	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 7 Ewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year	Apr-10 4,469 1,967 1,971 1,462 6445 6447 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2,4% 0,6% 7,8% -0,2%	May-10	Jun-10	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 Z1,624 Jul -1,3% -1,3% -1,3% -1,3% -1,3% -4,2%	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,047 245 Aug -0.1% 3.19% -15.6% 3.1%	\$\begin{array}{c} \text{Sep-10} \\ 4,522 \\ 2,071 \\ 2,036 \\ 1,518 \\ 660 \\ 681 \\ 620 \\ 1,100 \\ 1,292 \\ 834 \\ 592 \\ 1,045 \\ 1,752 \\ 1,298 \\ 984 \\ 262 \\ 21,267 \\ \$\text{Sep-09} \\ 4,400 \\ 2,010 \\ 1,924 \\ 1,497 \\ 655 \\ 678 \\ 571 \\ 1,034 \\ 1,229 \\ 865 \\ 696 \\ 1,012 \\ 1,634 \\ 1,243 \\ 1,009 \\ 228 \\ \$\text{20,685} \\ \$\text{Sep} \\ 2,8% \\ 3,0% \\ 5,8% \\ 1,4% \\ \$\text{1,4%} \end{array}	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4% -5.6%	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039 244 21,619 Nov -0.6% 5,2% -10.0%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,094 296 Dec 4,9% 10.3% 11.0% 0.8%	Jan-11	Feb-11 * * * * * * * * * * * *	** ** ** ** ** ** ** ** ** **	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7%
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2,4% 0,6% 7,8% -0,2% 1,1% -1,5%	May-10	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 21,067 Jun 1,2% 3,8% 9,0% 5,8% 9,0% 5,8%	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 622 1,056 1,251 888 627 1,056	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 Aug -0.1% 3,9% -15.6% 3.1% -1.3% 10.2%	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 678 1,012 1,634 1,243 1,009 228 20,685 Sep 2.8% 3.0% 5.8% 1.4% 0.8% 0.4%	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 7,08 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4% -5,6% 7,6% -3,3% 11,5% 6,5%	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 1,056 1,804 1,305 1,039 244 21,619 Nov -0.6% 1,0% 5,2% -10.0% 10.1% 5,9%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 7,788 1,230 2,056 1,396 1,094 2,96 23,662 Dec 4,9% 10,3% 11,0% 0,8% 4,7% 0,1%	Jan-11 * * * * * * * * * * * *	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0%
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Total Variance Year on Year Bristol South Gloucestershire North Somerset Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Cotswold Tewkesbury Cheltenham	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2,4% 0,6% 7,8% -0,2% 1,1% -1,5% 3,1% 3,9%	May-10	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,023 813 644 1,399 1,677 1,160 1,147 215 21,067	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,624 Jul -1,3% -1,5% -1,2% -1,6% -2,7%	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 Aug -0.1% 3,9% -15.6% 3,1% -1.3% 10.2% 2,2%	\$\begin{array}{c} \text{Sep-10} \\ 4,522 \\ 2,071 \\ 2,036 \\ 1,518 \\ 660 \\ 681 \\ 620 \\ 1,100 \\ 1,292 \\ 834 \\ 592 \\ 1,045 \\ 1,752 \\ 1,298 \\ 984 \\ 262 \end{array} \$\text{262} \text{21,267} \$\text{Sep-09} \\ 4,400 \\ 2,010 \\ 1,924 \\ 1,497 \\ 655 \\ 678 \\ 571 \\ 1,034 \\ 1,229 \\ 865 \\ 696 \\ 1,012 \\ 1,634 \\ 1,243 \\ 1,009 \\ 228 \\ 20,685 \$\text{Sep} \$\text{20,685} \$\text{Sep} \$\text{28} \\ 3.0\% \\ 5.8\% \\ 1.4\% \\ 0.8\% \\ 6.4\% \\ 6.4\% 6.4\%	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4% -5,6% -5,6% -3,3% 11,5% 6,5% 3,6% -2,4%	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,305 1,039 244 21,619 Nov 1,0% 5,2% -10.0% 10.1% 5,9% 4,3% 1,11%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,270 1,396 1,396 1,094 296 Dec 4,9% 10,3% 11,0% 0,8% 4,7% 0,1% 10,7% 15,1%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11 * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.1% 2.4%
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Cheltenham Gloucester Stroud Cotswold Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 4,469 1,967 1,971 1,462 6445 6447 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2,4% 0,6% 7,8% -0,2% 1,1% -1,5% 3,1% 3,1% 3,9% 9,5% 0,0%	May-10	Jun-10 4,639 2,055 1,995 1,505 688 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 21,067 Jun 1,2% 3,8% 9,0% 5,8% 9,6% 3,4% -1,0% -1,4% 2,0% 5,4%	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,624 Jul -1,3% -1,2% -1,2% -1,2% -1,2% -1,2% -1,2% -1,2%	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,087 1,723 1,337 1,047 245 21,451 Aug -0.1% 3.9% -15.6% 3.9% -1.3% 10.2% 2.8% -3.2% -7.8% 16.8%	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685 Sep 2,8% 3,0% 5,8% 1,4% 0,8% 6,4% 5,1% -3,6%	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4% -5,6% 7,6% -3,3% 11,5% 6,5% 3,6% -2,4% 0,8% 5,2%	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039 244 21,619 Nov -0.6% 1.0% 5.9% 4.3% 4.3% 1.1% 5.7% -7.3%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296 23,662 Dec 4,9% 10,3% 11,0% 0,8% 4,7% 0,1% 10,7% 15,1% 16,6% 9,8%	Jan-11	Feb-11 * * * * * * * * * * * *	* * * * * * * * * * * * *	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 11,522 9,363 1,955 11,521 9,183 1,955 11,522 1,963 1,972 1,073 1,085 1,585 11,585 11,585 11,585 11,585 11,586 1,988 1,998 1,998
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 7 2009/10 Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,956 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2,4% 0,6% 7,8% -0,2% 1,1% -1,5% 3,1% 3,9% 9,5% 0,0% -1,6% 12,3%	May-10	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,023 813 644 1,399 1,677 1,160 1,147 215 21,067 Jun 1,2% 3,8% 9,0% 5,8% 9,0% 9,0% 9,0% 9,0% 9,0% 9,0% 9,0% 9,0	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,624 Jul -1,3% -1,2% -1,2% -1,2% -1,2% -1,2% -1,2% -1,5% -1,6%	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 21,451 Aug -0.1% 3,9% -15.6% 3,1% -1.3% 10.2% 2,8% -3,2% -7,8% 16.8% 0,0% 3,1%	\$\begin{array}{cccccccccccccccccccccccccccccccccccc	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4% -5,6% 7,6% -3,3% 11,5% 6,5% 3,6% -2,4% 0,8% 5,21% -7,4%	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039 244 21,619 Nov 0,6% 1,0% 5,2% -10.0% 5,2% -10.0% 5,2% -10.1% 5,7% 4,3% 1,1% 5,7% -7,3% -7,3% -7,3% -7,2% -1,9%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296 Dec 4,9% 10.3% 11.0% 0.8% 4,7% 0.1% 10.7% 15.1% 16.6% 9.8% 4,4% 1.0%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.1% 2.4% 3.9% 3.9% -2.3% -1.1%
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Paristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Paristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet Gloucester Stroud Kennet	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2,4% 0,6% 7,8% -0,2% 1,15% 3,1% 3,9% 9,5% 0,0% -1,6%	May-10	Jun-10 4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-09 4,582 1,979 1,831 1,423 625 709 585 1,055 1,223 813 644 1,399 1,677 1,160 1,147 215 21,067 Jun 1,2% 3,8% 9,0% 5,8% 9,0% 5,8% 9,6% 3,4% -1,0% -1,4% 2,0% 5,84% 2,5%	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 627 1,056 1,251 888 81 1,723 1,310 1,047 251 21,624	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 6,58 1,087 1,723 1,337 1,047 245 Aug -0,1% 3,9% -15,6% 3,1% -1,3% 10,2% 2,8% -3,2% -7,8% 16,8% 0,0%	Sep-10 4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-09 4,400 2,010 1,924 1,497 655 678 571 1,034 1,229 865 696 1,012 1,634 1,243 1,009 228 20,685 Sep 2,8% 3,0% 5,8% 1,4% 0,8% 0,4% 8,6% 6,4% 5,1% -3,6% -14,9% 4,4%	Oct-10 4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 7,08 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4% -5,6% 7,6% -3,3% 11,5% 6,5% 3,6% -2,4% 0,8% 5,2% -3,1%	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,804 1,305 1,039 244 21,619 Nov -0.6% 1.0% 5.2% -10.0% 1.0% 5.9% 4.3% 1.1% 5.7% -7.3% -7.2%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,176 1,338 950 758 1,230 2,056 1,396 1,094 296 Dec 4,9% 10.3% 11.0% 0.8% 4.7% 0.1% 10.7% 15.1% 16.6% 9.8% -4.6% 1.0% -1.1% 11.0%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.1% 2.4% 3.9% 3.9% -2.3%
Incidents with Response by Dis Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Eath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-09 4,365 1,956 1,829 1,465 638 657 572 1,094 1,153 878 607 908 1,496 1,163 891 96 19,768 Apr 2,4% 0,6% 7,8% -0,2% 1,1% -1,5% 3,9% 9,5% 0,0% -1,5% 3,9% 9,5% 0,0% -1,6% 1,23% 7,8%	May-10	Jun-10	Jul-10 4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-09 4,785 2,118 1,887 1,539 622 686 627 1,056 1,251 888 673 1,161 1,723 1,310 1,047 251 21,624 Jul -1,3% -1,3% -1,3% -1,3% -1,3% -1,5% -1,2% -1,2% -1,2% -1,2% -1,2% -1,5% -1,3%	Aug-10 4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-09 4,564 1,951 2,294 1,440 708 659 581 1,066 1,283 808 658 1,087 1,723 1,337 1,047 245 Aug -0.1% 3,9% -1.3% 10.2% 2,8% -3,2% -7,8% 16.8% 0.0% 3,1% 3,9%	\$\begin{array}{c} \text{Sep-10} \\ 4,522 \\ 2,071 \\ 2,036 \\ 1,518 \\ 660 \\ 681 \\ 620 \\ 1,100 \\ 1,292 \\ 834 \\ 592 \\ 1,045 \\ 1,752 \\ 1,298 \\ 984 \\ 262 \\ 21,267 \\ \$\text{Sep-09} \\ 4,400 \\ 2,010 \\ 1,924 \\ 1,497 \\ 655 \\ 678 \\ 571 \\ 1,034 \\ 1,229 \\ 865 \\ 696 \\ 1,012 \\ 1,634 \\ 1,243 \\ 1,009 \\ 228 \\ \$\text{28} \\ \$\text{20,685} \\ \$\text{Sep} \\ \$\text{3.0\%} \\ 5.8\% \\ 1.4\% \\ 0.8\% \\ 0.8\% \\ 0.8\% \\ 0.8\% \\ 0.8\% \\ 6.4\% \\ 5.1\% \\ 3.0\% \\ 5.1\% \\ 3.6\% \\ 6.4\% \\ 5.1\% \\ 3.0\% \\ 5.1\% \\ 7.2\% \\ 7.2\%	Oct-10 4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-09 4,900 2,254 1,932 1,753 679 711 633 1,192 1,358 872 708 1,160 1,759 1,350 1,032 233 22,526 Oct -2,4% -5,6% -5,6% -5,6% -3,3% 11,5% 6,5% 6,5% 6,5% 6,5% 6,5% 6,5% 6,5% 6	Nov-10 4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-09 4,534 2,138 1,876 1,672 645 646 626 1,142 1,288 947 657 1,056 1,305 1,039 244 21,619 Nov 1,00% 5,2% -10.0% 10.1% 5,9% 4,3% 1,1% 5,7% -7,3% -7,3% -7,2% -1,9% 1,3%	Dec-10 5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-09 5,004 2,321 2,067 1,704 788 786 698 1,270 1,704 788 786 698 1,230 2,056 1,396 1,094 296 Dec 4,9% 10,3% 11,0% 0,8% 4,7% 0,11% 16,6% 9,8% -4,6% -1,1%	Jan-11	Feb-11 * * * * * * * * * * * *	Mar-11	YTD 42,253 19,216 18,418 13,963 6,428 6,456 5,636 10,116 11,846 8,231 5,837 9,946 16,349 11,863 9,169 2,275 198,002 YTD 41,840 18,878 17,498 14,063 5,990 6,207 5,521 9,883 11,398 7,919 5,972 10,053 15,555 11,522 9,363 1,955 193,617 YTD 1.0% 1.8% 5.3% -0.7% 7.3% 4.0% 2.1% 2.4% 3.9% 3.9% 3.9% -2.3% -1.1% 5.1%

4.5% 5.1% 1.6% 1.2% -0.6% 2.8% 0.0% -0.4% 6.1%

Service of the control of the contro		Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct 10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Series 190		8607	9185	8895	9160	8737	8855	9235	8851	10393	*	*	*	81,91
Column C	Viltshire	6697	7418	7137	7299	7179	6988	7432	7046	8132	*	*	*	65,32
Part														
April March March March April Apri		20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,00
Company Comp	·										Jan-11		Mar-11	YTD
1. 1. 1. 1. 1. 1. 1. 1.	Gloucestershire	3492	3629	3426	3518	3472	3562	3747	3680	4030		*		55,450 32,550
Section Property														42,42 1,255
Age	Гotal	13,901	14,753	14,196	14,362	14,123	14,366	15,082	14,519	16,383	*	*	*	131,68
Age				,		, , , , , ,	,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						,
Separate Sep	2009/10		-	+	_									YTD 54.04
Second	Gloucestershire	3301	3308	3206	3240	3335	3362	3591	3407	3817	3526	3137	3523	30,56
Section Sect	Other/Unknown													832
April Mary		13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,604	14,483	13,003	14,619	126,94
Company Comp	Conveyance Rate										Jan-11	Feb-11	Mar-11	YTD
Company Comp											*	*	*	67.79 66.89
The companies from by PCT The companies from by											*			64.99 61.49
Content to response Technology St. Property St. Content to response to the											*	*	*	
Service of the response of the control of the contr		07.576	00.276	00.376	03.078	00.578	07.078	07.076	07.476	05.276				00.57
March Marc														
Separation											Jan-11		Mar-11	YTD
Bosperistrick											*	*		13,96 42,25
Confederation 1,677 1,158 2,065 2,007 2,008 2,007 3,157 3,159 2,460 1 - 1 - 1 - 1 1,009 1,000 1,00	Bloucestershire	5,160	5,434	5,141	5,208	5,181	5,187	5,619	5,441	6,342				48,71 18,41
Miles	South Gloucestershire	1,967	2,158	2,055	2,091	2,028	2,071	2,127	2,159	2,560				19,21
Tree Services on Program (1998) The Services of Program (1998	Viltshire	3,800	4,168	4,045	4,049	4,086	3,919	4,193	3,906	4,649	*	*	*	36,81
March Marc														2,07
Septiment 1,000 April 1,000 Ap	otal	20,658	22,298	21,402	21,892	21,314	21,267	22,518	21,543	25,110	*	*	*	198,0
Barrad Marin Earl Sciences (1077 1,989 1,040 1,989 1,077 1,989 1,077 1,989 1,077 1,989 1,077 1,989 1,077 1,089 1,078 1,	ncidents with transport	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTE
2.600 2.600 3.60		1,017	1,106	1,040	1,000	1,017	1,034	1,215	1,026	1,119	*	*	*	9,57
Configuresements 1,384 1,481 1,472 1,485	Bloucestershire	3,492	3,629	3,426	3,518	3,472	3,562	3,747	3,680	4,030		-		32,55
minumer 2.461 2.088 2.554 2.558 2.080 2.562 2.508 2.404 * * * * * 2.558 2.508 2.508 * * * * * * 2.558 2.508 2.508 * * * * * * * 2.558 2.508 2.508 * * * * * * * * * 2.558 2.508 2.508 * * * * * * * * * * * 2.558 2.508 2.508 * * * * * * * * * * * * * * * * * *	South Gloucestershire	1,384	1,461	1,474	1,451	1,455	1,514	1,506	1,570	1,805	*	*	*	13,62
1,000 1,00	Viltshire	2,461	2,696	2,554	2,553	2,593	2,542	2,693	2,516	2,940	*	*	*	23,54
April	Other/Unknown	114	160	133	137	139	145	168	137	149	*	*	*	1,28
Age 10 May 10 Day 11 Peb 11 Mari 1 YT Day 10	otal	13,901	14,753	14,196	14,362	14,123	14,366	15,082	14,519	16,383	*	*	*	131,6
Lash and Noth East Scremant 06.09% 06.09% 07.49% 08.09% 07.49% 08.02% 08.12% 07.12% 08.12% 08.01% 07.00%	Conveyance Rate	Apr-10	May-10	lun-10	lul-10	Aug-10	Sen-10	Oct-10	Nov-10	Dec-10	lan-11	Feb-11	Mar-11	VTD
Secondary Seco		69.56%	69.04%	69.10%	67.84%	68.53%	68.12%	71.68%	68.17%	65.13%	*	*	*	68.69
Conf. Conf. Conf. Conf. Conf. Conf.	Gloucestershire	67.67%	66.78%	66.64%	67.55%	67.01%	68.67%	66.68%	67.63%	63.54%		*		66.89
Miller Mi											*		*	71.29
Comparison Section S											*			64.49 64.09
Conveyance Rates by District Council / Unitary Authority Concisions with a response Apr-10 May-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jun-11 Feb-11 Mar-11 Type Sep-10 Council Co	Other/Unknown										*	*	*	61.79
Page 10	Total	67.3%	66.2%	66.3%	65.6%	66.3%	67.6%	67.0%	67.4%	65.2%	*	*	*	66.5%
Page 14 Page 15 Page	Conveyance Rates by District	Council / Uni	tary Authori	ity										
Second Concesserantime	ncidents with a response	A == 40												
Seed Scientified 1,971 1,993 1,995 2,149 1,935 2,056 2,079 1,973 2,294 1,935 1,944 1,948 1,948 1,948 1,959 1,973 2,294 1,959 1,948 1,948 1,948 1,948 1,948 1,948 1,958 1,959 1,718 2, 2, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3, 3,		Apr-10								,				
Page	South Gloucestershire	4,469	4,799	4,639	4,721	4,560	4,522	4,784	4,509	5,250	Jan-11 *	*	*	
Contended 647 727 733 714 728 681 757 684 767		4,469 1,967	4,799 2,158	4,639 2,055	4,721 2,091	4,560 2,028	4,522 2,071	4,784 2,127	4,509 2,159	5,250 2,560	*	*	*	42,25 19,21
Chebenham	North Somerset Bath and North East Somerset	4,469 1,967 1,971 1,462	4,799 2,158 1,993 1,602	4,639 2,055 1,995 1,505	4,721 2,091 2,142 1,474	4,560 2,028 1,935 1,484	4,522 2,071 2,036 1,518	4,784 2,127 2,079 1,695	4,509 2,159 1,973 1,505	5,250 2,560 2,294 1,718	* * *	* * * *	* * * *	42,25 19,21 18,41 13,96 6,42
Introud 878	North Somerset Bath and North East Somerset Forest of Dean Cotswold	4,469 1,967 1,971 1,462 645 647	4,799 2,158 1,993 1,602 711 727	4,639 2,055 1,995 1,505 685 733	4,721 2,091 2,142 1,474 736 714	4,560 2,028 1,935 1,484 699 726	4,522 2,071 2,036 1,518 660 681	4,784 2,127 2,079 1,695 757 757	4,509 2,159 1,973 1,505 710 684	5,250 2,560 2,294 1,718 825 787	* * * * * * *	* * * * * * *	* * * * * * * * * * * * * * * * * * * *	42,25 19,21 18,41 13,96 6,426 6,45
Liern Wilbishire	Jorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham	4,469 1,967 1,971 1,462 645 647 590 1,137	4,799 2,158 1,993 1,602 711 727 551 1,107	4,639 2,055 1,995 1,505 685 733 579 1,040	4,721 2,091 2,142 1,474 736 714 617 1,028	4,560 2,028 1,935 1,484 699 726 597 1,032	4,522 2,071 2,036 1,518 660 681 620 1,100	4,784 2,127 2,079 1,695 757 757 656 1,163	4,509 2,159 1,973 1,505 710 684 653 1,155	5,250 2,560 2,294 1,718 825 787 773 1,354	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	42,25 19,21 18,41 13,96 6,42 6,45 5,63
View Wilflight 1,275	Jorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fowkesbury Cheltenham Gloucester Stroud	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23
Salesbury 908 995 1,050 974 1,045 984 1,094 985 1,134 * * * * * 9,10	North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Bloucester Stroud Kennet North Wiltshire	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 8,77 663 1,179	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 658 1,121	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242				42,25 19,2° 18,4° 13,96 6,42 6,45 5,63 10,1° 11,84 8,23 5,83 9,94
Comment Comm	North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Sloucester Stroud Gennet North Wiltshire Weindon Vest Wiltshire	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550				42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23 9,94 16,34
Apr-10	North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Balisbury	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,270 1,256	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984	4,784 2,127 2,079 1,695 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134				42,28 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23 5,83 9,94 16,34
April May-10 Jun-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 YT YT Sep-10 Sep-10 Sep-10 Sep-10 Sep-10 Sep-10 Sep-10 Jan-11 Feb-11 Mar-11 YT Sep-10 Sep-1	Jorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Sloucester Stroud Gennet Jorth Wiltshire Swindon Vest Wiltshire Salisbury Sther/Unknown	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283	4,639 2,055 1,995 1,506 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263				42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,82 8,23 5,83 9,94 16,32 11,86 9,16
1,384	Jorth Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Swindon Vest Wiltshire Salisbury Chelten/Unknown	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283	4,639 2,055 1,995 1,506 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263				42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23 5,83 9,94 16,34 11,86 9,16
Note	Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Jorth Somerset Jorth Wilter Jorth Wiltshire Jorth	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 Apr-10	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263				42,25 19,2' 18,4' 13,9' 6,42 6,45 5,63 10,1' 11,8' 8,23 5,83 9,94 16,3' 11,8' 9,16 2,27
Forest of Dean	Jorth Somerset Sath and North East Somerset Gorest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Swindon West Wiltshire Salisbury Cher/Unknown Fotal Cotal Cot	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 Apr-10 2,980 1,384	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805			*	42,25 19,2° 18,4° 13,9° 6,42 6,45 5,63 10,1° 11,8° 8,23 5,83 9,94 16,3° 11,8° 9,16 2,27 198,0 YTE 27,3° 13,6°
Fewkesbury	Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Jorth Somerset Jorth Wiltshire Jorth Jordal J	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 252 21,402 Jun-10 2,993 1,474 1,433	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,249 21,314 Aug-10 2,933 1,455 1,362	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 1,752 1,298 1,045 1,752 1,298 262 21,267	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519	4,509 2,159 1,973 1,505 710 684 683 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627			* * * * * * * * * * * * * * * * * * *	42,25 19,2' 18,4' 13,99 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 9,94 16,34 11,86 9,16 2,27 198,0 YTE 27,34 13,65 13,1(1)
Sloucester 847 902 828 845 774 879 922 918 1,000 * * * * * 7,9* ** 7,9* ** 1,000 * * * * * * * 7,9* ** 1,000 * * * * * * * * * * * * * * * * *	Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Jorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	42,25 19,2' 18,4' 13,96 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 9,94 16,34 11,86 2,27 198,0 YTE 27,34 13,66 13,10 9,57 4,20
Cennet 403	lorth Somerset lath and North East Somerset lorest of Dean lorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 2552 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432	4,522 2,071 2,036 1,518 660 681 660 1,100 1,292 834 1,752 1,298 1,045 1,752 1,298 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 5,255 454	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508	Jan-11 .	Feb-11	Mar-11	42,23 19,2 18,4 13,99 6,42 6,45 5,63 10,11 11,8 8,23 5,83 9,94 16,3 11,8 9,16 2,27 198,0 YTI 27,3 13,6 13,1 14,2 4,4 14,2 4,4 14,4 14,4 14,4 14,4
Namindon 1,050 1,208 1,126 1,224 1,133 1,136 1,116 1,206 1,314 *	Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Jorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847	4,799 2,158 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 69 902	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 475 446 845	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 774	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 481 922	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 467 4801 918	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000	Jan-11	Feb-11	*	42,25 19,2 18,4 13,9 6,42 6,45 5,63 10,1 11,8 8,23 5,83 9,94 16,3 11,86 2,27 198,0 YTT 27,3 13,6 13,10 9,57 4,20 4,41 3,88 7,04 7,91
Vest withstiff 761 646 724 751 747 762 765 741 691	North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Sloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Balisbury CherlyUnknown Fotal Fo	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 477 484 375 769 902 622 444	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,933 1,474 1,433 1,040 469 499 367 750 828 513 448	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,451 1,497 1,000 473 475 446 751 845 528 420	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 420	4,522 2,071 2,036 1,518 660 681 660 1,100 1,292 834 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 879 833 402	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 525 456	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445	Jan-11	Feb-11	Mar-11	42,25 19,2' 18,4' 13,99 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 9,94 16,34 11,86 9,16 2,27 198,0 YTE 27,34 13,64 13,14 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83
Description 128	lorth Somerset loath and North East Somerset lorest of Dean lorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050	4,799 2,158 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 475 446 528 420 753 1,224	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 774 572 420 713 1,133	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314	Jan-11	Feb-11	Mar-11	42,25 19,2' 18,4' 13,99 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 9,94 16,32 11,86 2,27 198,0 YTE 27,32 13,62 13,11 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83 6,43 10,5'
Apr-10 May-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 YTI	Jorth Somerset Jorth Somerset Jorest of Dean Jorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 499 367 750 4828 513 448 704 1,126 724	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 4,52 1,233 974 255 21,892 Jul-10 2,967 1,451 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 572 420 713 1,133 747 713	4,522 2,071 2,036 1,518 660 681 660 1,100 1,292 834 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 427 772 879 533 402 682 1,136 782 676	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 5353 456 715 1,116 783 739	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 918 678 1,206 741 701	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807	Jan-11	Feb-11	Mar-11	42,25 19,2' 18,4' 13,99 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 11,86 9,16 2,27 198,0 YTE 27,34 13,61 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83 6,43 10,5' 7,02 6,25
Apr-10 May-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 YTI Aristol, City of 66.68% 64.08% 64.52% 62.85% 64.32% 65.50% 64.69% 65.42% 64.57% * * * 64.7 Bouth Gloucestershire 70.36% 67.70% 71.73% 69.39% 71.75% 73.10% 70.80% 72.72% 70.51% * * * 70.9 All hard North East Somerset 70.47% 70.45% 71.83% 69.89% 70.39% 71.41% 73.06% 72.17% 70.92% * * * 71.23 Bath and North East Somerset 69.56% 69.04% 69.10% 67.84% 68.53% 68.12% 71.68% 68.17% 65.13% * * * 68.6 Forest of Dean 69.46% 67.09% 68.47% 64.27% 65.67% 70.45% 63.41% 63.52% 58.79% * * * * 65.4 Cotswold 70.94% 66.57% 68.08% 66.53% 69.83% 71.37% 69.35% 69.15% 64.29% * * * * 68.4 Fewkesbury 69.32% 68.06% 63.39% 72.29% 72.36% 68.87% 69.21% 71.52% 65.72% * * * 68.9 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 65.21% * * * 68.9 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 65.21% * * * 68.9 All hard North East Somerset 67.50% 68.52% 67.88% 63.35% 63.83% 67.91% 66.47% 64.92% 65.72% * * * 68.9 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 65.21% * * * * 68.9 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 65.21% * * * * 68.9 Cheltenham 66.69% 67.57% 66.40% 68.37% 65.43% 68.03% 67.35% 67.45% 64.10% * * * * 68.8 Cheltenham 66.50% 67.50% 68.52% 67.88% 63.35% 63.83% 67.91% 66.47% 64.92% 61.55% * * * * 65.7 All hard North East Somerset 69.50% 68.52% 67.88% 63.35% 63.83% 67.91% 66.47% 64.92% 61.55% * * * * 65.7 All hard North East Somerset 69.50% 67.88% 63.35% 63.87% 63.80% 65.26% 66.57% 65.44% 64.17% * * * * 64.7 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 65.21% * * * * * 68.9 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 65.21% * * * * * 68.9 Cheltenham 68.69% 69.47% 67.59% 66.40% 68.37% 66.40% 69.91% 69.35% 67.45% 64.10% * * * * * 68.9 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 67.45% 64.10% * * * * * 68.9 Cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 67.45%	Jorth Somerset Jorth Somerset Jorest of Dean Jorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 2552 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 4,52 1,233 974 255 21,892 Jul-10 2,967 1,451 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 572 420 713 1,133 747 713	4,522 2,071 2,036 1,518 660 681 660 1,100 1,292 834 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 427 772 879 533 402 682 1,136 782 676	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 5353 456 715 1,116 783 739	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 918 678 1,206 741 701	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807	Jan-11	Feb-11	Mar-11	42,25 19,21 18,41 13,99 6,42 6,45 5,63 10,11 11,84 8,23 5,83 11,86 9,16 2,27 198,0 YTE 27,34 13,62 13,16 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83 6,43 10,51 7,02 6,25
Aristol, City of 66.68% 64.08% 64.52% 62.85% 64.32% 65.50% 64.69% 65.42% 64.57% * * * 64.7 South Gloucestershire 70.36% 67.70% 71.73% 69.39% 71.75% 73.10% 70.80% 72.72% 70.51% * * * 70.9 North Somerset 70.47% 70.45% 71.83% 69.89% 70.39% 71.41% 73.06% 72.17% 70.92% * * * 71.2 Sath and North East Somerset 69.56% 69.04% 69.10% 67.84% 68.53% 68.12% 71.68% 68.17% 65.13% * * * 68.6 Torest of Dean 69.46% 67.09% 68.47% 64.27% 65.67% 70.45% 63.41% 63.52% 58.79% * * * 65.4 Cotswold 70.94% 66.57% 68.08% 66.53% 69.83% 71.37% 69.35% 69.15% 64.29% * * * 68.4 Tewkesbury 69.32% 68.06% 63.39% 72.29% 72.36% 68.87% 69.21% 71.52% 65.72% * * * 68.9 Theltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 68.91% 69.35% 65.21% * * * 68.9 The Cotswold 62.41% 62.01% 59.86% 60.21% 60.59% 63.39% 67.35% 67.45% 64.10% * * * 66.8 Torest of Dean 69.46% 67.50% 68.52% 67.88% 63.35% 63.83% 67.91% 66.47% 64.92% 62.13% * * * 66.8 Through 69.50% 68.52% 67.88% 63.35% 63.83% 67.91% 66.47% 64.92% 61.55% * * * 66.4 The Cotsword 65.10% 64.91% 63.62% 62.70% 63.26% 64.84% 63.84% 65.97% 64.60% * * * 66.4 The Cotsword 65.10% 64.91% 63.62% 62.70% 63.26% 64.84% 63.84% 65.97% 64.60% * * * 66.4 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 68.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 68.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 68.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 64.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 64.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 64.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 64.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 64.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * 64.2 The Cotsword 66.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.5	Jorth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Biroud Gennet Jorth Wiltshire Swindon West Wiltshire Balisbury Dither/Unknown Fotal Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucestershire Jorth Wiltshire Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Cher/Unknown	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 477 484 676 1,208 846 676 174	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 572 420 713 1,133 747 713 158	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 676 162	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 445 977 1,314 891 807	Jan-11	Feb-11	Mar-11	42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,86 8,23 5,83 9,94 16,32 11,86 9,16 2,27 198,0 YTE 27,36 13,11 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83 6,43 10,51 7,02 6,25 1,42
Action Control State Con	Jorth Somerset Jorth Somerset Jorest of Dean Jorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128	4,799 2,158 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 528 420 753 1,224 731 649 152	4,560 2,028 2,028 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 572 420 713 1,133 747 713 1,58	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 782 676 162	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 883 1,000 648 445 797 1,314 891 807 158	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	42,25 19,2' 18,4' 13,99 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 9,94 16,32 11,86 2,27 198,0 YTE 27,32 13,62 13,11 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83 10,5' 7,02 6,25 1,42
Bath and North East Somerset 69.56% 69.04% 69.10% 67.84% 68.53% 68.12% 71.68% 68.17% 65.13% * * * 68.66 Corest of Dean 69.46% 67.09% 68.47% 64.27% 65.67% 70.45% 63.41% 63.52% 58.79% *	North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Cheltenham Gloucestershire Salisbury Cheltenham Gloucestershire South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Cotswold Fewkesbury Cheltenham Cloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Cher/Unknown Fotal Conveyance Rate Striotol, City of	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 548 403 664 1,050 781 613 128 13,901	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 728 420 713 1,133 747 713 158 14,123	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 486 486 427 772 682 1,136 782 676 162 14,366	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191 15,082	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 158 16,383	Jan-11	Feb-11	Mar-11	42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23 5,83 9,94 16,32 11,86 9,16 2,27 198,0 YTE 27,34 13,66 4,41 3,88 7,04 4,791 5,08 3,83 6,43 10,51 7,02 6,25 1,42 131,6
Cotswold 70.94% 66.57% 68.08% 66.53% 69.83% 71.37% 69.35% 69.15% 64.29% * * * 68.42 rewkesbury 69.32% 68.06% 63.39% 72.29% 72.36% 68.87% 69.21% 71.52% 65.72% * * * 88.9 cheltenham 68.69% 69.47% 72.12% 73.05% 70.54% 70.18% 69.91% 69.35% 65.21% * * * 69.7 cheltenham 68.69% 69.47% 62.1% 70.54% 70.18% 69.91% 69.35% 65.21% * * * 69.7 cheltenham 68.09% 67.57% 66.40% 68.37% 65.43% 68.03% 67.35% 67.45% 64.10% * * * 69.7 chroud 62.41% 62.01% 60.21% 60.59% 63.91% 60.31% 64.92% 61.23% * * * 61.8 cennet 6	North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Ballsbury Cheltenham Gloucester Stroud Gennet Salisbury Cheltenham Gloucester Stroud Gennet Salisbury Cher/Unknown Fotal Bristol Br	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128 Apr-10 66,68% 70,36%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 May-10 14,753	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 1,952 1,233 974 255 21,892 Jul-10 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 459 507 432 728 774 459 507 432 728 774 572 420 713 1,133 747 713 158 Aug-10 64,32% 71,75%	4,522 2,071 2,036 1,518 660 681 660 1,100 1,292 834 1,1752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 427 772 879 533 402 682 1,136 782 676 162 14,366	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 5454 813 922 553 456 715 1,116 783 739 191 15,082	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 1,206 741 701 147 Nov-10 65,42% 72,72%	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 64,57% 1,314 891 807 158	Jan-11	Feb-11	Mar-11	42,25 19,2' 18,4' 13,96 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 11,86 9,16 2,27 198,0 YTE 27,34 13,16 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83 6,43 10,5' 7,02 6,25 1,42 YTE 64,7' 70.9'
Control Cont	Jorth Somerset Jorth Somerset Jorth Somerset Jorth Somerset Jorth Somerset Jorth Somerset Jorth Wiltshire Jorth Jorth Jorth Wiltshire Jorth Wiltshire Jorth Wiltshire Jorth Jorth Wiltshire Jorth Jorth Wiltshire Jorth Jorth Wiltshire Jorth Jordh Jorth Somerset Jorth Jordh Jor	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128 Apr-10 66,68% 70,36% 70,47% 69,56%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 770 484 676 174 14,753	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62,85% 69,39% 69,89% 69,89% 67,84%	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 432 728 774 572 420 71,133 747 713 158 14,123 Aug-10 64,32% 71,75% 70,39% 68,53%	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 68,2 1,136 782 676 162 14,366 Sep-10 65,50% 73,10% 77,141% 68,12%	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191 15,082 Oct-10 64,69% 70,80% 73,06% 71,68%	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 158 16,383 Dec-10 64,57% 70,51% 70,51% 70,52% 65,13%	Jan-11	Feb-11	Mar-11	42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23 5,83 9,94 16,32 11,86 9,16 2,27 198,00 YTE 27,34 21 3,88 7,04 4,41 3,88 7,04 7,91 17,02 6,25 1,42 131,6 4,77 70,97 71,22 68,66
Stroud 62.41% 62.01% 59.86% 63.21% 60.59% 63.91% 60.31% 64.92% 62.13% * * 61.88% 65.70% 63.91% 63.91% 60.59% 65.41% 64.92% 61.55% * * 65.70 65.70 65.10% 65.40% 65.25% 63.87% 63.80% 65.26% 66.57% 65.44% 64.17% * * 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 64.70 65.	Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128 Apr-10 66,68% 70,36% 70,47% 69,56% 69,46% 70,94%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 477 477 477 477 477 477 477 477 47	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,473 1,040 469 367 750 828 704 1,126 724 678 150 14,196	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 63 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62,85% 69,39% 69,89% 67,84% 64,27% 66,53%	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 713 1,133 747 713 158 Aug-10 64,32% 71,75% 70,39% 68,53% 66,567% 69,83%	4,522 2,071 2,036 1,518 660 681 660 1,100 1,292 834 261 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 879 682 1,136 782 676 162 14,366 Sep-10 65.50% 73.10% 71.41% 68.12% 77.41% 68.12% 77.45% 71.37%	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 534 5456 715 1,116 7383 739 191 15,082 Oct-10 64,69% 70,80% 71,68% 71,68% 71,68% 63,41% 69,35%	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 1,206 451 473 467 801 918 1,206 451 1,424 1,026 451 473 467 801 918 1,206 72,72% 72,17% 68,17% 68,17% 68,17% 68,17% 68,17% 68,15%	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 64,57% 70,51% 70,52% 65,13% 65,13% 64,29%	Jan-11	Feb-11	Mar-11	42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23 5,83 9,94 16,34 11,86 9,16 2,277 198,0 YTL 27,34 13,62 13,16 9,57 4,20 4,41 3,88 7,04 7,91 5,08 6,25 1,42 131,6 YTL 64,7° 70,9° 71,2° 68,6° 65,4° 68,4°
Control Cont	Jorth Somerset Jorth And North East Somerset Jorest of Dean Jorest Wiltshire Jorest of Dean Jorest of Dean Jorest of Dean Jorest of Dean Jorest of Jorest of Dean	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 613 128 13,901 Apr-10 66.68% 70.36% 69.46% 70.47% 69.56% 69.46% 69.32% 66.69%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64,08% 67,70% 69,04% 69,04% 68,06% 69,47%	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 Jun-10 64.52% 71.73% 69.10% 68.47% 68.08% 69.10% 68.339% 72.12%	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62.85% 69.89% 67.84% 64.27% 66.53% 72.29% 73.05%	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 6558 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 778 477 13 158 14,123 Aug-10 64,32% 71,75% 69,83% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53% 68,53%	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 782 676 162 Sep-10 65.50% 73.10% 67.14% 68.12% 70.45% 70.18%	4,784 2,127 2,079 1,695 757 757 656 61,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191 15,082 Oct-10 64,69% 70,80% 71,68% 63,41% 69,91%	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 6610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 65.42% 72.72% 68.17% 68.17% 68.17% 68.17% 68.17% 68.17% 68.15% 69.35%	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 445 797 1,314 891 807 158 16,383 Dec-10 64,57% 70,51% 67,051% 68,79% 65,13% 68,79% 66,72% 65,21%	Jan-11	Feb-11	Mar-11	42,25 19,21 18,41 13,96 6,42 6,45 5,63 10,11 11,84 8,23 5,83 9,94 16,32 11,86 9,16 2,27 198,00 YTE 27,34 20 4,41 3,88 7,04 7,91 15,08 3,83 6,43 10,51 7,02 6,25 1,42 131,6 64,7 71,22 68,66 65,44 68,49 69,7
Swindon 65.10% 64.91% 63.62% 62.70% 63.26% 64.84% 63.84% 65.97% 64.60% * * * * 64.3 Vest Wiltshire 61.25% 61.53% 57.64% 59.29% 59.19% 60.25% 58.48% 58.12% 57.48% * * * * * * 59.2 Galisbury 67.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * * * 68.2	Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Jorest	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 128 13,901 Apr-10 66.68% 70.36% 70.47% 69.56% 69.46% 70.94% 69.32% 68.69% 67.09% 67.06% 67.06% 67.06% 67.06% 67.06% 67.06% 67.06% 67.06%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64,08% 67,70% 70,45% 69,04% 67,09% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 62,01%	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 367 750 828 704 1,126 724 678 150 14,196 Jun-10 4,196 Jun-10 4,196 Jun-10 64,52% 71,73% 71,83% 69,10% 68,47% 68,08% 63,39% 72,12% 66,40% 59,86%	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62,85% 69,89% 69,89% 67,84% 64,27% 66,53% 72,29% 73,05% 68,37% 66,37% 66,37% 60,21%	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 572 420 713 1,133 747 713 1,58 14,123 Aug-10 64,32% 65,67% 68,65% 69,68% 70,54% 69,68% 67,56% 69,83% 72,36% 70,54% 60,59%	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 782 676 162 14,366 Sep-10 65.50% 73.10% 71.41% 68.12% 70.18% 68.87% 70.18% 68.87% 70.18% 68.87% 70.18% 68.87% 70.18% 68.87% 70.18% 68.91%	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,1074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 534 566 715 1,116 7383 739 191 15,082 Oct-10 64,69% 70,80% 71,68% 69,21% 69,21% 69,91% 69,21% 69,91% 67,35% 60,31%	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 1,206 451 473 467 801 918 1,206 451 1,424 1,026 451 473 467 801 918 1,206 678 1,206 678 1,206 678 1,206 678 1,206 678 1,206 678 1,206 6815% 69.35% 69.15% 69.35% 69.15% 67.45% 64.92%	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 64,57% 70,51% 70,92% 65,13% 64,29% 65,21% 64,10% 62,13%	Jan-11	Feb-11	Mar-11	42,25 19,2' 18,4' 13,96 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 11,86 9,16 2,277 198,0 YTL 27,34 13,16 13,16 13,16 13,16 13,16 13,16 13,16 13,16 13,16 13,16 64,3' 7,04 7,91 13,16 64,3' 7,02 68,6'
lalisbury 67.51% 67.94% 64.57% 66.63% 68.23% 68.70% 67.55% 71.17% 71.16% * * 68.2	lorth Somerset anth and North East Somerset orest of Dean	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128 Apr-10 66,68% 70,47% 69,56% 69,46% 70,47% 69,56% 69,46% 67,06% 66,41% 67,50%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64,08% 67,70% 67,09% 68,52% 68,47% 66,57% 68,657%	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196 Jun-10 64,52% 71,73% 71,83% 69,10% 68,47% 68,08% 63,39% 72,12% 66,40% 68,08% 63,39% 72,12% 66,40% 59,86% 67,88%	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62,85% 69,39% 69,89% 67,84% 64,27% 68,37% 66,53% 72,29% 73,05% 68,37% 68,37% 68,37% 68,37% 66,21% 63,35%	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 572 420 713 1,133 747 713 1,58 14,123 Aug-10 64,32% 71,75% 70,39% 68,53% 66,67% 69,83% 72,36% 70,54% 66,43% 66,43% 67,36% 66,65%	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 68,20 1,136 782 676 162 14,366 Sep-10 65,50% 73,10% 71,41% 68,12% 70,45% 68,03% 68,03% 68,03% 68,03% 68,03% 67,91%	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 71,806 71,506 71,508 72,000 71,508 71,506 71,5	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 65.42% 68.17% 68.17% 68.17% 68.17% 68.15% 67.45% 64.92% 64.92%	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 648 4445 70,518 891 807 1,588 16,383 Dec-10 64,57% 70,51% 70,92% 65,13% 65,21% 64,10% 66,21% 64,10% 66,21%	Jan-11	Feb-11	Mar-11	42,25 19,2' 18,4' 13,99 6,42 6,45 5,63 10,1' 11,86 8,23 5,83 9,94 16,32 11,86 9,16 2,27 198,0 YTE 27,33 6,420 4,41 3,88 7,04 7,91 5,08 3,83 6,43 10,5' 7,02 6,25 1,42 131,6 YTE 64.7' 70.9' 71.2' 68.6' 65.4' 68.9' 69.7' 66.8' 61.8' 65.7'
THE PERSON NAMED TO BE A PARTY OF THE PERSON NAMED TO PERSON N	lorth Somerset ath and North East Somerset orest of Dean orstwold ewkesbury heltenham isloucester itroud ennet lorth Wiltshire windon vest Wiltshire alisbury other/Unknown otal loidents with transport ristol outh Gloucestershire lorth Somerset ath and North East Somerset orest of Dean otswold ewkesbury cheltenham isloucester troud ennet lorth Wiltshire windon vest Wiltshire alisbury other/Unknown otal loidents with transport orest of Dean otswold ewkesbury cheltenham isloucester troud ennet lorth Wiltshire windon vest Wiltshire alisbury other/Unknown otal onveyance Rate ristol, City of outh Gloucestershire lorth Somerset ath and North East Somerset orest of Dean otswold ewkesbury ther/Unknown otal	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128 13,901 Apr-10 66,68% 70,47% 69,56% 69,46% 70,94% 69,32% 68,69% 67,06% 66,41% 67,50% 66,10% 65,10% 66,10%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 444 730 1,208 846 676 174 14,753 May-10 64,08% 67,70% 70,45% 69,04% 67,09% 68,57% 68,06% 69,47% 69,04% 67,09% 68,57% 68,06% 69,47% 67,57% 62,01% 68,52% 63,48% 64,91%	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196 Jun-10 64,52% 71,73% 71,83% 71,83% 69,10% 68,47% 68,08% 63,39% 63,39% 67,212% 66,40% 59,86% 67,88% 67,25% 68,62%	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 1,234 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62.85% 69.39% 69.39% 69.39% 69.39% 64.27% 66.53% 72.29% 67.84% 64.27% 66.53% 72.29% 68.37% 60.21% 63.87% 60.21% 63.87% 62.70%	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 459 507 432 713 1,133 747 713 158 14,123 Aug-10 64,32% 71,75% 70,39% 68,53% 68,53% 68,67% 69,83% 72,36% 69,83% 72,36% 69,83% 66,59% 63,80% 63,80% 63,60% 63,26%	4,522 2,071 2,036 1,518 660 681 660 1,518 660 1,100 1,292 834 262 1,1045 1,752 1,298 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 782 676 162 14,366 Sep-10 65.50% 73.10% 71.41% 68.12% 70.45% 71.37% 68.87% 68.87% 68.87% 68.03% 63.91% 67.91% 68.03% 66.03% 66.26% 64.84%	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 5225 454 813 922 553 456 715 1,116 783 739 191 15,082 Oct-10 64.69% 70.80% 73.06% 73.06% 73.06% 63.41% 69.35% 69.21% 66.57% 63.84%	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 473 467 801 918 570 396 678 1,206 741 701 147 14,519 Nov-10 65.42% 72.72% 69.15% 71.52% 69.15% 67.45% 64.92% 64.92% 64.92% 64.92% 64.92% 66.544% 65.97%	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 485 506 508 883 1,000 648 445 797 1,314 891 807 158 16,383 Dec-10 64,57% 70,92% 65,72% 64,10% 65,21% 64,10% 65,21% 64,10% 64,55% 64,17% 64,60%	Jan-11	Feb-11	Mar-11	42,25 19,2' 18,4' 13,9' 6,42 6,45 5,63 10,1' 11,84 8,23 5,83 9,94 16,34 11,86 9,16 2,27 198,0 YTE 27,34 13,66 13,1(1 9,57 4,20 4,41 3,88 7,04 7,91 5,08 3,83 6,43 10,5' 7,02 6,25 1,42 131,6 YTE 64.7' 70.9' 71.2' 68.6' 68.4' 68.9' 65.4' 68.9' 65.7' 64.3' 64.7' 64.3'
Fortal 67.3% 66.3% 66.3% 65.6% 67.6% 67.0% 67.0% 67.0% * * * * 66.5	North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Fotal Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Bath sath Somerset Bouth Gloucestershire North Somerset Bouth Gloucestershire North Wiltshire Sission Consumer Stroud Consumer Stroud Consumer Stroud Consumer Stroud Conveyance Rate Bristol Conveyance Rate Bristol, City of South Gloucestershire North Wiltshire Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Conveyance Rate Bristol, City of South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	4,469 1,967 1,971 1,462 645 647 590 1,137 1,263 878 597 1,020 1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128 13,901 Apr-10 66.68% 70.36% 67.66% 69.46% 70.47% 69.56% 69.46% 67.94% 69.32% 68.69% 67.94% 69.32% 68.69% 67.50% 65.10%	4,799 2,158 1,993 1,602 711 727 551 1,107 1,335 1,003 648 1,150 1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174 14,753 May-10 64,08% 67,70% 70,45% 69,04% 67,57% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 68,06% 69,47% 61,53% 67,94% 61,53% 67,94% 61,53% 67,94% 61,53% 67,94% 61,53% 67,94%	4,639 2,055 1,995 1,505 685 733 579 1,040 1,247 857 660 1,079 1,770 1,256 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196 Jun-10 64,52% 71,73% 71,83% 69,10% 68,47% 68,08% 63,39% 72,12% 66,40% 59,86% 67,88% 67,88% 67,88% 67,88% 67,88% 67,88% 67,88% 67,88% 68,62% 57,64% 64,57% 59,52%	4,721 2,091 2,142 1,474 736 714 617 1,028 1,236 877 663 1,179 1,952 1,233 974 255 21,892 Jul-10 2,967 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,362 Jul-10 62,85% 69,39% 69,89% 67,84% 64,27% 66,53% 72,29% 66,53% 72,29% 66,53% 69,29% 66,37% 60,21% 63,35% 63,60% 63,60% 63,60% 63,60% 63,60% 63,60%	4,560 2,028 1,935 1,484 699 726 597 1,032 1,183 944 658 1,121 1,791 1,262 1,045 249 21,314 Aug-10 2,933 1,455 1,362 1,017 459 507 432 728 774 572 420 713 1,133 747 774 572 420 713 1,133 747 774 572 420 713 1,133 747 775 68.53% 65.67% 69.83% 70.54% 69.83% 70.54% 69.83% 65.67% 69.83% 65.67% 69.83% 65.69% 66.32% 67.99% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29% 68.29%	4,522 2,071 2,036 1,518 660 681 620 1,100 1,292 834 592 1,045 1,752 1,298 984 262 21,267 Sep-10 2,962 1,514 1,454 1,034 465 486 427 772 879 533 402 682 1,136 782 67,91% 68,12% 70,18% 68,12% 70,18% 68,13% 67,91% 68,13% 66,25% 68,70% 61,83%	4,784 2,127 2,079 1,695 757 757 656 1,163 1,369 917 686 1,074 1,748 1,339 1,094 273 22,518 Oct-10 3,095 1,506 1,519 1,215 480 525 454 813 922 553 456 715 1,116 783 739 191 15,082 Oct-10 64,69% 70.80% 73.06% 69.21% 69.21% 69.21% 69.21% 69.35% 69.21% 66.37% 66.37% 66.57%	4,509 2,159 1,973 1,505 710 684 653 1,155 1,361 878 610 1,036 1,828 1,275 985 222 21,543 Nov-10 2,950 1,570 1,424 1,026 451 1,026 451 1,026 451 1,206 741 701 147 14,519 Nov-10 65,42% 72,17% 68,17% 63,52% 69,15% 71,52% 69,15% 61,52% 64,92% 64,92% 64,92% 64,92% 65,97% 58,12% 71,17% 66,22%	5,250 2,560 2,294 1,718 825 787 773 1,354 1,560 1,043 723 1,242 2,034 1,550 1,134 263 25,110 Dec-10 3,390 1,805 1,627 1,119 485 506 508 883 1,000 64,84 445 797 1,314 891 807 158 16,383 Dec-10 64,57% 70,92% 65,13% 65,13% 65,13% 65,13% 64,10% 62,13% 64,10% 62,13% 64,10% 62,13% 64,10% 62,13% 64,10% 62,13% 64,10% 65,148% 71,16% 60,08%	Jan-11	Feb-11	Mar-11	42,25 19,21 18,41 13,96 6,42

67.3% 66.2% 66.3% 65.6% 66.3% 67.6% 67.0% 67.4% 65.2%

Total

Total Number of Responses by Sector

Total Number of Responses by	y Sector												
Current Year Avon	Apr-10 12485	May-10 13679	Jun-10 13169	Jul-10 13241	Aug-10 12837	Sep-10 13396	Oct-10 14160	Nov-10 13609	Dec-10 15784	Jan-11	Feb-11	Mar-11	YTD 122,360
Gloucestershire Wiltshire	7704 9994	8178 11160	7807 10615	7782 11009	7788 10867	7926 10787	8695 11590	8697 11002	9941 12586	*	*	*	74,518 99,610
Other/Unknown	197	222	200	214	192	214	198	163	213	*	*	*	1,813
Total	30,380	33,239	31,791	32,246	31,684	32,323	34,643	33,471	38,524	*	*	*	298,301
2009/10 Avon	Apr-09 12165	May-09 12735	Jun-09 12406	Jul-09 12948	Aug-09 12731	Sep-09 12239	Oct-09 13190	Nov-09 12642	Dec-09 13945	Jan-10 12672	Feb-10 11470	Mar-10 13460	YTD 115,001
Gloucestershire Wiltshire	7087 9368	7290 10359	6978 10420	7246 10580	7242 10384	7274 10252	7853 11245	7680 10763	8412 11794	7524 10320	6965 9710	8144 10851	67,062 95,165
Other/Unknown	72	119	196	237	230	196	224	264	247	193	197	193	1,785
Total Variance Year on Year	28,692	30,503	30,000	31,011	30,587	29,961	32,512	31,349	34,398	30,709	28,342	32,648	279,013
Avon	Apr 2.6%	May 7.4%	Jun 6.2%	Jul 2.3%	Aug 0.8%	Sep 9.5%	Oct 7.4%	Nov 7.6%	Dec 13.2%	Jan *	Feb *	Mar *	YTD 6.4%
Gloucestershire Wiltshire	8.7% 6.7%	12.2% 7.7%	11.9% 1.9%	7.4% 4.1%	7.5% 4.7%	9.0% 5.2%	10.7% 3.1%	13.2% 2.2%	18.2% 6.7%	*	*	*	11.1% 4.7%
Other/Unknown Total	173.6% 5.9%	9.0%	6.0%	-9.7% 4.0%	-16.5% 3.6%	7.9%	-11.6%	-38.3%	-13.8% 12.0%	*	*	*	1.6% 6.9%
Total	5.9%	9.0%	6.0%	4.0%	3.0%	7.976	0.0%	0.0%	12.0%				0.9%
Total Number of Responses by													
Current Year Bath and North East Somerset	Apr-10 2,152	May-10 2,358	Jun-10 2,193	Jul-10 2,163	Aug-10 2,222	Sep-10 2,263	Oct-10 2,600	Nov-10 2,294	2,622	Jan-11	Feb-11	Mar-11	YTD 20,867
Bristol Gloucestershire North Somerset	6,508 7,704 2,906	7,191 8,178 2,990	6,909 7,807 2,985	6,850 7,782 3,180	6,730 7,788 2,872	6,968 7,926 2,993	7,435 8,695 3,151	6,951 8,697 3,011	7,991 9,941 3,469	*	* *	*	63,533 74,518 27,557
South Gloucestershire Swindon	2,761 2,425	3,148 2,760	2,982 2,610	2,920 2,928	2,922 2,688	3,085 2,704	3,211 2,742	3,340 2,850	3,912 3,107	*	*	*	28,281 24,814
Wiltshire Other/Unknown	5,727 197	6,389 225	6,102 203	6,201 222	6,264 198	6,165 219	6,599 210	6,160 168	7,256 226	*	*	*	56,863 1,868
Total	30,380	33,239	31,791	32,246	31,684	32,323	34,643	33,471	38,524	*	*	*	298,301
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset Bristol	2,090 6,446	2,276 6,879	2,065 6,700	2,209 7,006	2,021 6,704	2,151 6,381	2,537 7,024	2,357 6,610	2,420 7,334	2,242 6,626	1,919 5,861	2,369 7,080	20,126 61,084
Gloucestershire North Somerset	7,087 2,653	7,290 2,618	6,978 2,649	7,246 2,674	7,242 3,066	7,274 2,763	7,853 2,737	7,680 2,705	8,412 3,003	7,524 2,738	6,965 2,607	8,144 2,923	67,062 24,868
South Gloucestershire Swindon Wiltshire	2,765 2,202 5,377	2,961 2,464 5,894	2,770 2,450 6,192	2,957 2,478 6,202	2,673 2,502 6,147	2,792 2,436 5,963	3,100 2,576 6,459	2,977 2,636 6,120	3,239 3,058 6,685	2,963 2,628 5,791	2,727 2,507	3,127 2,746 6,059	26,234 22,802 55,039
Other/Unknown	5,377 72	5,894 121	6,192 196	239	232	5,963 201	226	264	247	5,791 197	5,559 197	200	55,039 1,798
Total	28,692	30,503	30,000	31,011	30,587	29,961	32,512	31,349	34,398	30,709	28,342	32,648	279,013
Variance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan *	Feb	Mar	YTD
Bath and North East Somerset PCT Bristol PCT Gloucestershire PCT	3.0% 1.0% 8.7%	3.6% 4.5% 12.2%	6.2% 3.1% 11.9%	-2.1% -2.2% 7.4%	9.9% 0.4% 7.5%	5.2% 9.2% 9.0%	2.5% 5.9% 10.7%	-2.7% 5.2% 13.2%	8.3% 9.0% 18.2%	*	* *	*	3.7% 4.0% 11.1%
North Somerset PCT South Gloucestershire PCT	9.5% -0.1%	14.2% 6.32%	12.7% 7.65%	18.9% -1.25%	-6.3% 9.32%	8.3% 10.49%	15.1% 3.58%	11.3% 12.19%	15.5% 20.78%	*	*	*	10.8%
Swindon PCT Wiltshire PCT	10.1% 6.5%	12.01% 8.40%	6.53% -1.45%	18.16% -0.02%	7.43% 1.90%	11.00% 3.39%	6.44% 2.17%	8.12% 0.65%	1.60% 8.54%	*	*	*	8.8% 3.3%
Other/Unknown	173.6%	86.0%	3.6%	-7.1%	-14.7%	9.0%	-7.1%	-36.4%	-8.5%	*	*	*	3.9%
Total	5.9%	9.0%	6.0%	4.0%	3.6%	7.9%	6.6%	6.8%	12.0%	*	*	*	6.9%
Total Number of Responses by	/ District Cou	uncil/Unitary	Authority Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	* Feb-11	* Mar-11	YTD
Total Number of Responses by Current Year Bristol South Gloucestershire	Apr-10 6,508 2,761	May-10 7,191 3,148	Authority Jun-10 6,909 2,982	Jul-10 6,850 2,920	Aug-10 6,730 2,922	Sep-10 6,968 3,085	Oct-10 7,435 3,211	Nov-10 6,951 3,340	Dec-10 7,991 3,912	Jan-11 * * *	* Feb-11 * *	* Mar-11 * *	YTD 63,533 28,281
Total Number of Responses by Current Year Bristol	Apr-10	uncil/Unitary May-10 7,191	Authority Jun-10 6,909	Jul-10 6,850	Aug-10 6,730	Sep-10 6,968	Oct-10 7,435	Nov-10 6,951	Dec-10 7,991	*	*	*	YTD 63,533
Total Number of Responses by Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247	* * * * * * * *	* * * * * *	* * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884	Jul-10 6.850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903	Oct-10 7,435 3,211 3,151 2,660 1,192 1,200 1,059 1,769 2,032	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423	* * * * * *	* * * *	* * * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712
Total Number of Responses by Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041	Nov-10 6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109	* * * * * * * * * * * * * * * * * * * *	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879
Total Number of Responses by Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,959 1,521 995 1,835 2,732 2,093	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966 1,789 1,344 1,004 1,872 2,888 1,896	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108	Nov-10 6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447		* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 17,712 12,835 8,879 15,921 24,515 18,421
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577	Jul-10 6.850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089		* * * * * * * * * * * * * * * * * * * *		YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698	Nov-10 6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698		* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total	Apr-10 6,508 2,761 2,906 2,152 1,001 968 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09	May-10 7,191 3,148 2,990 2,358 1,115 1,086 4,77 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239	Authority Jun-10 6,909 2,982 2,982 2,193 1,066 1,081 8,84 1,323 992 1,712 2,577 1,904 1,494 236 31,791	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 1,126 1,043 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 2,826 2,000 1,525 192	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524		* *	* * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100	Nov-10 6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239	Jan-10 6,626 2,963	* *	* *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090	May-10	Authority Jun-10 6,909 2,982 2,982 2,985 2,193 1,066 1,081 884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065	Jul-10 6.850 2.920 3.180 2.163 1.126 1.043 966 1.514 1.789 1.344 1.004 1.872 2.888 1.896 1.429 262 32,246 Jul-09 7.006 2.957 2.674 2,209	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 1,535 1,722 1,444 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420	Jan-10 6,626 2,963 2,738 2,242	* * * * * * * * * * * * *	* *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,338 226 Apr-09 6,446 2,765 2,653	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,792 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 Jul-09 7,006 2,957 2,674	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737	Nov-10 6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003	Jan-10 6,626 2,963 2,738	* * * * * * * * * * * * *	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 YTD 61,084 26,234 24,868
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662	Jul-10 6.850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806	\$ep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 \$ep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 YTD 61,084 26,234 24,868 20,126 8,752 8,752 8,752 8,102 13,879 16,088
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 1,513 1,632 1,513 1,632 1,234 933	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293	* * * * * * * * * * * * *	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Trewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,771 2,577 1,904 1,494 236 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417	Jul-10 6.850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 938 1,472 1,745 1,286 967 1,757 2,453	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480	\$ep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 \$ep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293 957 1,629 2,601	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948	Jul-10 6.850 2.920 3.180 2.163 1.126 1.043 966 1.514 1.789 1.344 1.004 1.872 2.888 1.896 1.429 262 32,246 Jul-09 7.006 2.957 2.674 2,209 899 936 908 1.472 1.745 1.286 967 1,757	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 1,535 1,722 1,444 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293 957 1,629	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563	* * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Private of Dean Cotswold Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275	May-10 7,191 3,148 2,990 2,358 1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239 May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,280 840 1,644 2,439 1,898 1,512	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572	Jul-10 6,850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518	\$ep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 \$ep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485	Nov-10 6,951 3,340 3,011 2,294 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584	Jan-10 6,626 2,963 2,738 2,242 970 944 1,631 1,772 1,293 957 1,629 2,601 1,831 1,374	Feb-10 5,861 2,727 2,607 1,919 889 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419
Total Number of Responses by Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229	Jul-10 6.850 2.920 3.180 2.163 1.126 1.043 966 1.514 1.789 1.344 1.004 1.872 2.888 1.896 1.429 262 32,246 Jul-09 7.006 2.957 2.674 2.209 899 936 908 1.472 1.745 1.286 967 1.757 2.453 1.992 1.486 264	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 1,535 1,722 1,444 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298	Jan-10 6,626 2,963 2,738 2,242 974 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224	* * * * * * * * * * * * *	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 863 987 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229	Jul-10 6.850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 936 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 885 444 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 9,28 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Silsibury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 6,508 2,761 2,906 2,152 1,001 968 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1,0% -0.1% 9,5% 3,0%	May-09	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 8,84 1,323 992 1,712 2,577 1,904 1,494 236 Jun-09 6,700 2,770 2,770 2,649 2,065 863 987 863 987 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 6,2%	Jul-10 6.850 2.920 3.180 2.163 1.126 1.043 9.66 1.514 1.789 1.344 1.004 1.872 2.888 1.896 1.429 262 32,246 Jul-09 7.006 2.957 2.674 2.209 899 936 1.472 1.745 1.286 967 1.757 2.453 1.992 1.486 264 31,011 Jul -2.2% -1.3% 18.9% -2.1%	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 9,1535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 885 4,1745 1,806 1,208 1,979 1,571 2,480 1,979 1,518 254 30,587	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 29,958 Sep 9,2% 10.5% 8,3% 5,2%	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5%	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349 Nov 5,2% 12.2% 11.3% -2.7%	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 34,398 Dec 9,0% 20.8% 15.5% 8.3%	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224 30,709	Feb-10 5,861 2,727 2,607 1,919 936 899 1,220 1,649 1,220 1,823 1,424 1,649 234 Feb * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 1,486 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7%
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fotal Variance Year on Year	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1,0% -0.1% 9,5% 3.0% 7,2% 1,9%	May-10	Authority Jun-10 6,909 2,982 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 12,7% 6,2% 2,3,5% 9,5%	Jul-10 6.850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011 Jul -2,2% -1,3% 18,9% -2,1% 25,3% 11,4%	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254 Aug 0,4% 9,3% -6,3% 9,9% 4,2% 2,2.5%	\$ep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 \$ \$ep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 \$ep-09 1,875 1,482 237 \$ep-09 1,030 1,576 2,397 1,875 1,482 237 \$ep-09 1,030 1,576 2,397 1,875 1,482 237	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2%	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,1053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349 Nov 5,2% 12,2% 11,3% -2,7% 17,8% 19,2%	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20.8% 15.5% 8.3% 12.4% 4.1%	Jan-10 6,626 2,963 2,738 2,242 970 944 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224 30,709 Jan * *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234 28,342 Feb * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7% 15,5% 11,9%
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 6,508 2,761 2,906 2,152 1,001 968 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1% 9,5% 3.0% 7,2% 1,9% 9,2% 10.1%	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,5649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 6,2% 23,5% 6,8%	Jul-10 6.850 2.920 3.180 2.163 1.126 1.043 9.66 1.514 1.789 1.344 1.004 1.872 2.888 1.896 1.429 262 32,246 Jul-09 7.006 2.957 2.674 2.209 899 936 908 1.472 1.745 1.286 908 1.472 1.745 1.286 907 1.757 2.453 1.992 1.486 264 31,011 Jul -2.2% -1.3% 18.9% -2.1% 25.3% 11.4% 6.4% 2.9%	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 1,979 1,671 2,480 1,979 1,518 254 30,587 Aug 0,4% 9,3% 9,9% 4,2% 5,6%	Sep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 1,709 2,668 2,072 1,457 255 32,323 Sep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 29,958 Sep 9,2% 10.5% 8,3% 5,2% 14.6% 7,6% 14.2% 13.0%	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2% 14,1% 5,4%	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,1053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349 Nov 5,2% 12,2% 11,3% -2,7% 17,8% 19,2% 13,6% 8,8%	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 34,398 Dec 9,0% 20.8% 15.5% 8.3% 12.4% 4,1% 19.6%	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224 30,709	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234 28,342	* * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 13,419 2,028 279,010 YTD 4,0% 7,8% 10,8% 3,7% 15,5% 11,9% 9,3% 9,6%
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewtestor Salisbury Other/Unknown	Apr-10 6,508 2,761 2,906 2,152 1,001 968 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 4,1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1% 9.5% 3,0% 7.2% 1,9% 9.2%	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 8,84 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 12,7% 6,2% 2,3.5% 9,5% 5,5%	Jul-10 6.850 2.920 3.180 2.163 1.126 1.043 966 1.514 1.789 1.344 1.004 1.872 2.888 1.896 1.429 262 32,246 Jul-09 7.006 2.957 2.674 2.209 899 936 908 1.472 1.745 1.286 967 1.757 2.453 1.992 1.486 264 Jul Jul -2.2% -1.3% 18.9% -2.1% 6.4%	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 1,535 1,722 1,444 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254 Aug 0,4% 9,3% -6,3% 9,9% 4,2% 22,5% 8,2%	\$\begin{array}{c} \text{Sep-10} \\ 6,968 \\ 3,085 \\ 2,993 \\ 2,263 \\ 1,074 \\ 1,039 \\ 968 \\ 1,655 \\ 1,903 \\ 1,287 \\ 2,958 \\ 2,772 \\ 2,763 \\ 2,151 \\ 937 \\ 966 \\ 848 \\ 1,465 \\ 1,763 \\ 1,295 \\ 1,482 \\ 237 \\ 29,958 \end{array}\$	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2% 14,1%	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,153 1,785 2,164 1,457 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349 Nov 5,2% 12,2% 11,3% -2,7% 17,8% 19,2% 13,6%	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20,8% 15,5% 8,3% 12,4% 4,1% 19,4%	Jan-10 6,626 2,963 2,738 2,242 974 970 970 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224 30,709	Feb-10 5,861 2,727 2,607 1,919 936 899 1,220 1,823 1,424 1,649 1,220 1,823 2,470 1,823 2,470 1,823 2,470 1,823 1,286 234 Feb * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 YTD 4,0% 7,8% 10,8% 3,7% 15,5% 11,9% 9,3%
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Textender Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Textender Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 6,508 2,761 2,906 2,152 1,001 968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1,0% -0,1% 9,5% 3,0% 7,2% 1,9% 9,2% 1,9% 1,9% 9,2% 1,9% 1,2,1% 1,2,1%	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 899 1,554 1,884 1,323 992 1,771 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3.1% 7.7% 12.7% 6,2% 23.5% 9,5% 5.5% 6,8% 13.4% 14.2% 1.3% -12.1% 6,6%	Jul-10 6.850 2,920 3,180 2,163 1,126 1,043 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,246 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011 Jul -2,2% -1,3% 18,9% -2,1% -2,1% -2,1% -2,5% 4,5% 3,8% 6,4% 2,9% 2,5% 4,5% 17,7%	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 885 885 41,780 1,979 1,518 254 Aug-09 1,518 254 Aug-09 6,704 2,673 3,066 2,021 1,046 885 885 885 885 444 1,453 1,806 1,208 979 1,518 254 Aug-09 1,518 254 30,587	\$ep-10 6,968 3,085 2,993 2,263 1,074 1,039 968 1,655 1,903 1,287 927 1,709 2,668 2,072 1,457 255 32,323 \$ep-09 6,381 2,792 2,763 2,151 937 966 848 1,465 1,763 1,295 1,030 1,576 2,397 1,875 1,482 237 \$ep-09 1,875 1,482 237 \$ep-09 1,05% 1,	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2% 14,1% 5,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,4% 5,2% 14,6%	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349 Nov 5,2% 11.3% -2,7% 17.8% 19.2% 1.8,6% 18.8% 17.5% 5,5% -4,5% 1.8% 7,5%	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 2,444 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 Dec 9,0% 20,8% 15,5% 8,3% 12,4% 4,1% 19,4% 19,6% 25,2% 22,1% 0,8% 0,8% 0,8% 0,8% 0,8% 0,8% 0,8% 0,8	Jan-10 6,626 2,963 2,738 2,242 974 970 944 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224 30,709	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234 28,342	* * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,752 8,102 13,879 16,088 11,482 8,880 15,406 22,569 17,334 13,419 2,028 Z79,010 YTD 4,0% 7,8% 10,2% 11,9% 9,6% 10,1% 11,8% 9,6% 10,1% 11,8% 0,0% 3,3% 8,6%
Current Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total 2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 6,508 2,761 2,906 2,152 1,001 968 1,836 1,333 885 1,566 2,396 1,938 1,338 226 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99 28,692 Apr 1.0% -0.1% 9,5% 3.0% 7,2% 1,9% 9,2% 10.1% 12.5% 8.0% -5,1% 12.1%	May-10	Authority Jun-10 6,909 2,982 2,985 2,193 1,066 1,081 8,84 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,549 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000 Jun 3,1% 7,7% 6,2% 23,5% 9,5% 6,8% 13,4% 14,2% 1,3% -12,1%	Jul-10 6.850 2.920 3.180 2.163 1.126 1.043 966 1.514 1.789 1.344 1.004 1.872 2.888 1.896 1.429 262 32,246 Jul-09 7.006 2.957 2.674 2.209 899 936 908 1.472 1.745 1.286 967 1.757 2.453 1.992 1.486 264 31,011 Jul -2.2% -1.3% 18.9% -2.1% 25.3% 11.4% 6.4% 2.9% 2.55% 4.5% 3.8% 6.5%	Aug-10 6,730 2,922 2,872 2,222 1,090 1,084 913 1,535 1,722 1,444 988 1,776 2,647 1,963 1,537 239 31,684 Aug-09 6,704 2,673 3,066 2,021 1,046 885 844 1,453 1,806 1,208 979 1,671 2,480 1,979 1,518 254 30,587 Aug 0.4% 9.3% 9.9% 4.2% 5.6% 4.7% 19.5% 0.9% 6.3%	\$\begin{array}{c} \text{Sep-10} \\ 6,968 \\ 3,085 \\ 2,993 \\ 2,263 \\ 1,074 \\ 1,039 \\ 968 \\ 1,655 \\ 1,903 \\ 1,287 \\ 1,709 \\ 2,668 \\ 2,072 \\ 1,457 \\ 255 \\ 32,323 \end{array} \text{\$\text{Sep-09}\$} \\ 6,381 \\ 2,792 \\ 2,763 \\ 2,151 \\ 937 \\ 966 \\ 848 \\ 1,465 \\ 1,763 \\ 1,295 \\ 1,030 \\ 1,576 \\ 2,397 \\ 1,875 \\ 1,482 \\ 237 \end{array} \text{\$\text{Sep}\$} \text{\$\text{Sep}\$} \text{\$\text{\$\text{Sep}\$}\$} \$\text{\$\tex{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$\text{\$	Oct-10 7,435 3,211 3,151 2,600 1,192 1,200 1,059 1,769 2,032 1,443 1,041 1,752 2,692 2,108 1,698 260 34,643 Oct-09 7,024 3,100 2,737 2,537 1,021 1,033 928 1,678 1,932 1,261 1,070 1,818 2,573 2,086 1,485 229 32,512 Oct 5,9% 3,6% 15,1% 2,5% 16,7% 16,2% 14,1% 5,4% 5,2% 14,4% 5,4% 5,2% -3,6%	Nov-10 6,951 3,340 3,011 2,294 1,119 1,119 1,1053 1,785 2,164 1,457 938 1,697 2,826 2,000 1,525 192 33,471 Nov-09 6,610 2,977 2,705 2,357 950 939 927 1,641 1,842 1,381 982 1,667 2,628 1,966 1,505 272 31,349 Nov 5,2% 12,2% 11,3% -2,7% 17,8% 19,2% 13,6% 8,8% 17,5% 5,5% -4,5% 1,8%	Dec-10 7,991 3,912 3,469 2,622 1,333 1,177 1,247 2,078 2,423 1,683 1,109 2,002 3,089 2,447 1,698 244 38,524 Dec-09 7,334 3,239 3,003 2,420 1,186 1,131 1,044 1,737 1,936 1,378 1,100 1,928 3,007 2,073 1,584 298 34,398 Dec 9,0% 20.8% 15.5% 8.3% 12.4% 4,1% 19.6% 25.2% 22.1% 0,8% 3.8%	Jan-10 6,626 2,963 2,738 2,242 974 970 970 1,631 1,712 1,293 957 1,629 2,601 1,831 1,374 224 30,709	Feb-10 5,861 2,727 2,607 1,919 936 899 1,220 1,823 1,424 1,649 1,220 2,470 1,823 1,286 2,342 Feb * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	YTD 63,533 28,281 27,557 20,867 10,116 9,797 8,852 15,206 17,712 12,835 8,879 15,921 24,515 18,421 13,642 2,167 298,301 YTD 61,084 26,234 24,868 20,126 8,759 8,752 8,102 13,879 16,088 11,486 22,569 17,334 13,419 2,028 279,010 YTD 4.0% 7.8% 10,1% 11,8% 9,3% 9,6% 10,1% 11,8% 0,0% 3,3%

5.9% 9.0% 6.0% 4.0% 3.6% 7.9% 6.6% 6.8% 12.0% *

* 6.9%

Total Number of Patients Transported by Sector

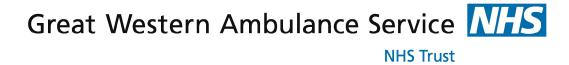
Total

Current Year	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	6047 3607	6260 3712	6202 3487	6252 3586	6080 3537	6216 3614	6447 3815	6221 3760	7208 4113	*	*	*	56,93 33,23
Viltshire Other/Unknown	4517 129	4957 178	4650 145	4733 149	4688 144	4667 152	4969 176	4721 146	5335 173	*	*	*	43,23 1,392
otal	14,300	15,107	14,484	14,720	14,449	14,649	15,407	14,848	16,829	*	*	*	134,79
otai	14,000	10,107	14,404	14,720	14,440	14,040	10,401	14,040	10,020			L	104,70
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	5855 3322	6164 3362	5795 3231	6004 3291	5895 3394	5932 3409	6434 3635	6186 3468	6760 3902	6347 3612	5644 3202	6406 3581	55,02 31,01
Viltshire Other/Unknown	4233 37	4675 60	4501 91	4621 110	4604 113	4574 89	4996 127	4871 142	5132 144	4758 127	4339 124	4834 68	42,20° 913
Fotal	13,447	14,261	13,618	14,026	14,006	14,004	15,192	14,667	15,938	14,844	13,309	14,889	129,15
	13,447	14,201	13,616	14,026	14,000	14,004	15,192	14,007	15,936	14,044	13,309	14,009	129,15
/ariance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Avon Gloucestershire	3.3% 8.6%	1.6% 10.4%	7.0% 7.9%	4.1% 9.0%	3.1% 4.2%	4.8% 6.0%	0.2% 5.0%	0.6% 8.4%	6.6% 5.4%	*	*	*	3.5% 7.1%
Wiltshire	6.7%	6.0%	3.3%	2.4%	1.8%	2.0%	-0.5%	-3.1%	4.0%	*	*	*	2.4%
Other/Unknown	248.6%	196.7%	59.3%	35.5%	27.4%	70.8%	38.6%	2.8%	20.1%	*	*		52.5%
Total	6.3%	5.9%	6.4%	4.9%	3.2%	4.6%	1.4%	1.2%	5.6%	*	*	*	4.4%
Fotal Number of Patients Tran	sported by P	СТ											
Current Year	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset	1,040	1,127	1,056	1,014	1,045	1,051	1,246	1,048	1,144	*	*	*	9,771
Bristol Gloucestershire	3,060 3,607	3,157 3,712	3,082 3,487	3,081 3,586	3,014 3,537	3,029 3,614	3,175 3,815	3,029 3,760	3,509 4,113	*	*	*	28,13 33,23
North Somerset South Gloucestershire	1,430 1,416	1,444 1,494	1,469 1,503	1,546 1,481	1,396 1,506	1,481 1,542	1,545 1,544	1,451 1,606	1,673 1,858	*	*	*	13,43 13,95
Swindon	1,096	1,242	1,157	1,256	1,174	1,186	1,171	1,246	1,351	*	*	*	10,87
Viltshire Other/Unknown	2,522 129	2,752 179	2,583 147	2,604 152	2,630 147	2,591 155	2,730 181	2,559 149	3,001 180	*	*	*	23,97 1,419
Fotal	14,300	15,107	14,484	14,720	14,449	14,649	15,407	14,848	16,829	*	*	*	134,79
iotai	14,300	10,107	14,404	1→,1∠∪	14,449	14,049	10,407	14,045	10,029	I	I	<u>l</u>	134,78
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset Bristol	1,064 2,974	1,102 3,154	1,037 2,970	1,091 3,057	1,009 2,978	1,083 2,933	1,237 3,227	1,169 3,076	1,177 3,418	1,163 3,209	965 2,779	1,121 3,162	9,969 27,78
Gloucestershire	3,322	3,362	3,231	3,291	3,394	3,409	3,635	3,468	3,902	3,612	3,202	3,581	31,01
North Somerset South Gloucestershire	1,307 1,416	1,344 1,527	1,277 1,404	1,334 1,460	1,354 1,421	1,359 1,488	1,393 1,652	1,363 1,588	1,508 1,652	1,373 1,589	1,248 1,479	1,476 1,616	12,23 13,60
Swindon Wiltshire	958 2,369	1,103 2,609	1,068 2,540	1,045 2,637	1,027 2,709	1,043 2,597	1,105 2,816	1,173 2,688	1,292 2,845	1,182 2,587	1,085 2,427	1,211 2,651	9,814
Other/Unknown	37	60	91	111	114	92	127	142	2,845 144	129	124	71	918
Гotal	13,447	14,261	13,618	14,026	14,006	14,004	15,192	14,667	15,938	14,844	13,309	14,889	129,15
/ariance Year on Year													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Bath and North East Somerset PC Bristol PCT	T -2.3% 2.9%	2.3% 0.1%	1.8% 3.8%	-7.1% 0.8%	3.6% 1.2%	-3.0% 3.3%	0.7% -1.6%	-10.4% -1.5%	-2.8% 2.7%	*	*	*	-2.0% 1.3%
Gloucestershire PCT North Somerset PCT	8.6% 9.4%	10.4% 7.4%	7.9% 15.0%	9.0% 15.9%	4.2% 3.1%	6.0% 9.0%	5.0% 10.9%	8.4% 6.5%	5.4% 10.9%	*	*	*	7.1% 9.8%
South Gloucestershire PCT	0.0%	-2.16%	7.05%	1.44%	5.98%	3.63%	-6.54%	1.13%	12.47%	*	*	*	2.5%
Swindon PCT Wiltshire PCT	14.4% 6.5%	12.60% 5.48%	8.33% 1.69%	20.19% -1.25%	14.31% -2.92%	13.71% -0.23%	5.97% -3.05%	6.22% -4.80%	4.57% 5.48%	*	*	*	10.9% 0.7%
Other/Unknown	248.6%	198.3%	61.5%	36.9%	28.9%	68.5%	42.5%	4.9%	25.0%	*	*	*	54.69
Total	6.3%	5.9%	6.4%	4.9%	3.2%	4.6%	1.4%	1.2%	5.6%	*	*	*	4.4%
Total Number of Patients Tran	sported by D	istrict Counc	il/Unitary Au	thority									
Current Year	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bristol South Gloucestershire	3,060 1,416	3,157 1,494	3,082 1,503	3,081 1,481	3,014 1,506	3,029 1,542	3,175 1,544	3,029 1,606	3,509 1,858	*	*	*	28,13 13,95
North Somerset	1,430	1,444	1,469	1,546	1,396	1,481	1,545	1,451	1,673	*	*	*	13,43
Bath and North East Somerset Forest of Dean	1,040 468	1,127 492	1,056 476	1,014 480	1,045 464	1,051 476	1,246 487	1,048 460	1,144 495	*	*	*	9,771 4,298
Cotswold Tewkesbury	471 419	497 382	508 376	489 453	521 438	494 430	533 465	487 478	521 525	*	*	*	4,521
Cheltenham	801	777	759	761	736	781	827	809	896	*	*	*	3,966 7,147
Gloucester Stroud	889 559	923 641	844 524	866 537	794 584	891 542	941 562	943 583	1,021 655	*	*	*	8,112 5,187
Kennet	416	456	453	425	426	411	465	401	460	*	*	*	3,913
North Wiltshire Swindon	679 1,080	735 1,226	710 1,140	773 1,240	724 1,155	694 1,169	727 1,148	691 1,234	810 1,342	*	*	*	6,543 10,73
West Wiltshire Salisbury	796 631	867 694	733 687	741 665	753 727	792 694	789 749	751 716	908 823	*	*	*	
Other/Unknown	145							, 10	020			*	
	143	195	164	168	166	172	204	161	189	*	*	*	6,386
otal	14,300	195	164 14,484	168	166 14,449	14,649			189 16,829		*		6,386 1,564
lotai	•						204	161		*	*	*	6,386 1,564
2009/10	14,300 Apr-09	15,107 May-09	14,484 Jun-09	14,720 Jul-09	14,449 Aug-09	14,649 Sep-09	204 15,407 Oct-09	161 14,848 Nov-09	16,829 Dec-09	* * Jan-10	* * Feb-10	* * Mar-10	6,386 1,564 134,79
2009/10 Bristol South Gloucestershire	14,300 Apr-09 2,974 1,416	15,107 May-09 3,154 1,527	14,484 Jun-09 2,970 1,404	14,720 Jul-09 3,057 1,460	14,449 Aug-09 2,978 1,421	14,649 Sep-09 2,933 1,488	204 15,407 Oct-09 3,227 1,652	161 14,848 Nov-09 3,076 1,588	16,829 Dec-09 3,418 1,652	* * Jan-10 3,209 1,589	* * Feb-10 2,779 1,479	* * Mar-10 3,162 1,616	6,386 1,564 134,79 YTD 27,78 13,60
2009/10 Bristol South Gloucestershire North Somerset	14,300 Apr-09 2,974	15,107 May-09 3,154 1,527 1,344	Jun-09 2,970 1,404 1,277	14,720 Jul-09 3,057	14,449 Aug-09 2,978	14,649 Sep-09 2,933 1,488 1,359	204 15,407 Oct-09 3,227 1,652 1,393	161 14,848 Nov-09 3,076	16,829 Dec-09 3,418 1,652 1,508	* Jan-10 3,209	* Feb-10 2,779	* * Mar-10 3,162 1,616 1,476	6,386 1,564 134,79 YTD 27,78 13,60 12,23
2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	14,300 Apr-09 2,974 1,416 1,307 1,064 424	May-09 3,154 1,527 1,344 1,102 425	Jun-09 2,970 1,404 1,277 1,037 400	14,720 Jul-09 3,057 1,460 1,334 1,091 389	14,449 Aug-09 2,978 1,421 1,354 1,009 478	14,649 Sep-09 2,933 1,488 1,359 1,083 439	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451	161 14,848 Nov-09 3,076 1,588 1,363 1,169 426	16,829 Dec-09 3,418 1,652 1,508 1,177 526	* Jan-10 3,209 1,589 1,373 1,163 457	* Feb-10 2,779 1,479 1,248 965 431	* Mar-10 3,162 1,616 1,476 1,121 450	6,386 1,564 134,79 27,78 13,60 12,23 9,969 3,958
2009/10 Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	Apr-09 2,974 1,416 1,307 1,064 424 466 372	May-09 3,154 1,527 1,344 1,102 425 446 414	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404	14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423	Nov-09 3,076 1,588 1,363 1,169 426 440 441	16,829 Dec-09 3,418 1,652 1,508 1,177 526 548 473	* Jan-10 3,209 1,589 1,373 1,163 457 482 455	Feb-10 2,779 1,479 1,248 965 431 435 367	* Mar-10 3,162 1,616 1,476 1,121 450 489 432	6,38l 1,56d 134,79 27,78 13,60 12,23 9,96d 3,95i 4,24l 3,700
2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham	Apr-09 2,974 1,416 1,307 1,064 424 466	May-09 3,154 1,527 1,344 1,102 425 446	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458	14,449 Aug-09 2,978 1,421 1,354 1,009 478 451	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501	Nov-09 3,076 1,588 1,363 1,169 426 440	Dec-09 3,418 1,652 1,508 1,177 526 548	* * Jan-10 3,209 1,589 1,373 1,163 457 482	* Feb-10 2,779 1,479 1,248 965 431 435	* Mar-10 3,162 1,616 1,476 1,121 450 489	6,38i 1,56i 134,7i 27,78 13,60 12,23 9,96i 3,95i 4,244 3,70i 6,67i
2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558	May-09 3,154 1,527 1,344 1,102 425 446 414 414 705 835 537	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566	* Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593	6,38l 1,56l 134,7l 27,78 13,60 12,23 9,96l 3,95l 4,24l 3,70l 6,67l 7,57l 4,85l
2009/10 Bristol Gouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612	15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816	* 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736	9,966 1,567 134,79 27,78 13,60 12,23 9,966 3,957 4,240 4,017 4,853 4,017 6,410
2009/10 Bristol Gouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432	May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451	\$\frac{\sep-09}{2,933}\$ 1,488 1,359 1,083 439 450 391 716 837 576 466	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448	9,965 4,244 4,855 4,013 6,674 9,706
2009/10 Bristol Bouth Gloucestershire Borth Somerset Borth Wiltshire Borth Wiltshire Borth Wiltshire Borth Wiltshire Borth Somerset Borth Wiltshire Borth Somerset Borth Wiltshire Borth Somerset Borth	14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626	May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 686	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733	\$\frac{\text{Sep-09}}{2,933}\$ 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626	* * Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657	6,386 1,562 134,75 27,78 13,60 12,23 9,966 3,956 4,246 3,703 6,67- 7,576 4,013 6,416 9,706 6,922 6,453
2009/10 Bristol South Gloucestershire Borth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Borth Wiltshire Swindon Vest Wiltshire Balisbury Cher/Unknown	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50	15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 714 686 105	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167	* * * * * * * * * * * * *	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91	9,964 1,564 134,75 27,78 13,60 12,23 9,964 3,954 4,244 4,855 4,015 6,414 9,704 6,924 6,455 1,025
2009/10 Bristol South Gloucestershire Borth Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Borth Wiltshire Swindon Vest Wiltshire Balisbury Cher/Unknown	14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626	May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 686	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733	\$\frac{\text{Sep-09}}{2,933}\$ 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626	* * Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657	9,964 1,564 134,75 27,78 13,60 12,23 9,964 3,954 4,244 4,855 4,015 6,414 9,704 6,924 6,455 1,025
2009/10 Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet North Wiltshire Swindon Nest Wiltshire Balisbury Other/Unknown Fotal	14,300 Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447	15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 688 105	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167	* * * * * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91	6,386 1,560 134,79 27,78 13,60 12,23 9,966 3,956 4,244 4,244 3,703 6,67- 7,576 4,851 6,416 9,700 6,45- 1,029
2009/10 Bristol Gouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447	May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 714 686 105 13,618 Jun 3.8%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6%	161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143 14,844 Jan *	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91 14,889	6,386 1,566 134,75 27,78 13,60 12,23 9,966 3,956 4,244 3,700 6,674 7,577 4,856 4,011 6,410 9,700 6,920 6,455 1,020
2009/10 Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet North Wiltshire Swindon West Wiltshire Balisbury Dther/Unknown Fotal Variance Year on Year Bristol Bouth Gloucestershire	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0%	15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 414 705 835 537 403 764 741 73 14,261 May 0,1% -2,2%	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 714 686 105 13,618 Jun 3.8% 7.1%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026 Jul 0.8% 1,4%	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 1,017 810 733 124 14,006 Aug 1,2% 6,0%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3,3% 3,6%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 793 1,103 814 717 129 15,192 Oct -1.6% -6.5%	161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938	* * * * * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91	6,386 1,56 134,79 YTD 27,78 13,60 12,23 9,96: 3,95:6 4,244 3,70: 6,67- 7,574 4,85: 4,01: 6,416 9,700 6,92: 6,45: 1,02: 129,16 YTD 1,3% 2,5%
2009/10 Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0.0% 9,4% -2.3%	15,107 May-09 3,154 1,527 1,344 1,102 425 446 4705 835 537 403 701 1,090 764 741 73 14,261 May 0,1% -2,2% 7,4% 2,3%	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 7714 686 105 13,618 Jun 3.8% 7.1% 15.0% 1.8%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 458 404 706 822 512 416 734 1,035 756 731 121 14,026 Jul 0.8% 1.4% 15.9% -7.1%	14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006 Aug 1.2% 6.0% 3.1% 3.6%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3,3% 3,6% 9,0% -3,0%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7%	161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143 14,844 Jan * * *	* Feb-10 2,779 1,479 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91 14,889	6,386 1,56 134,79 27,78 13,60 12,23 9,966 3,956 4,24 4,24 4,24 4,55 4,01 6,410 9,700 6,920 6,45 1,020 129,18 YTD 1,3% 2,5% 9,8% -2,0%
Z009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Zariance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9,4%	15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261 May 0.1% -2.2% 7.4%	Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 688 105 13,618 Jun 3.8% 7.1% 15.0%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026 Jul 0.8% 1,4% 15.9%	14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006 Aug 1,2% 6,0% 3,1%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3.3% 3.6% 9.0%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9%	161 14,848 Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938	* * * * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143 14,844 Jan * * * * *	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309 Feb * *	* * Mar-10 3,162 1,616 1,476 1,121 450 489 432 736 1,191 810 657 91 14,889 Mar * * * * * *	6,386 1,562 134,75 27,78 13,60 12,23 9,968 3,956 4,246 3,703 6,672 7,578 4,858 4,013 6,416 9,700 6,922 6,455 1,028 129,18 129,18 13,968 129,18 129,18
2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet North Wiltshire Swindon West Wiltshire Balisbury Dther/Unknown Fotal Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Bristol Couth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9,4% -2,3% 10,4% 1,1% 12,6%	15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261 May 0.1% -2.2% 7.4% 2.3% 15.8% 11.4% -7.7%	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 688 105 13,618 Jun 3.8% 7.1% 15.0% 1.8% 19.0% 4.5% -1.3%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026 Jul 0.8% 1.4% 15.9% -7.1% 23.4% 6.8% 12.1%	14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006 Aug 1,2% 6,0% 3,1% 3,6% -2,9% 15,5% 8,4%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3.3% 3.6% 9.0% -3.0% 8.4% 9.8% 10.0%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9%	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667 Nov -1.5% -1.1% 6.5% -10.4% 8.0% 10.7% 8.4%	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938 Dec 2.7% 12,5% 10,9% -2.8% -5.9% -4.9% 11.0%	* * * * * * * * * * * * *	* Feb-10 2,779 1,479 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91 14,889	6,38i 1,56i 134,7i YTC 27,78 13,60 12,23 9,96i 3,95i 4,24i 3,70i 6,67i 7,57i 4,85i 1,02i 129,1i YTC 13,80i 1,02i
2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Ewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Balisbury Dther/Unknown Fotal Forest of Dean Cotswold Fewkesbury Cotal Forest of Dean Cotswold Forest of Dean Cotswold Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2.9% 0.0% 9.4% -2.3% 10.4% 1.1% 12.6% 8.7% 16.2%	May-09 3,154 1,527 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261 May 0.1% -2,2% 7,4% 2,3% 15,8% 11,4% -7,7% 10,2% 10,5% 10,5%	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 714 686 105 13,618 Jun 3.8% 7.1% 15.0% 18% 19.0% 4.5% 19.0% 4.5% 9.5%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026 Jul 0.8% 1.4% 15.9% -7.1% 23.4% 6.8% 12.1% 7.8% 5.4%	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006 Aug 1.2% 6.0% 3.1% 3.6% -2.9% 15.5% 8.4% 4.7% -5.7%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3,3% 3,6% 9,0% 4,4% 9,8% 10,0% 9,8% 10,0% 9,1% 6,5%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.9% 2.1%	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667 Nov -1.5% -1.1% 6.5% -10.4% 8.0% 10.7% 8.4% 5.3% 13.2%	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938 Dec 2.7% 12.5% 10.9% -2.8% -5.9% -4.9% 11.0% 6.9% 7.4%	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143 14,844 Jan * * * * * * * * * * * * *	* Feb-10 2,779 1,479 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91 14,889 Mar	6,386 1,566 134,75 27,78 13,60 12,23 9,966 3,956 4,244 3,700 6,674 7,575 4,855 4,011 6,416 9,700 129,15 139 139 139 129,15 139 129,15 139 139 139 139 139 139 139 139 139 139
2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Variance Year on Year Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Gloucester Grest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9,4% -2,3% 10,4% 11,1% 12,6% 8,7% 16,2% 0,2%	May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 698 105 13,618 Jun 3.8% 7.1% 15.0% 1.8% 19.0% 4.5% -1.3% 8.9% 9.5% 5.6%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 7,34 1,035 756 731 121 14,026 Jul 0.8% 1.4% 6.8% 12,1% 6.8% 12,1% 7.8% 5,4% 4.9%	Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 1,017 810 733 124 14,006 Aug 1,2% 6,0% 3,1% 3,6% -2,9% 15,5% 8,4% 4,7% -5,7% 13,2%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 468 1,025 759 724 109 14,003 Sep 3.3% 3.6% 9.0% -3.0% 8.4% 9.8% 10.0% 9.1% 6.5% -5.9%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.9% 2.9% 2.1% 5.2%	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667 Nov -1.5% 1.1% 6.5% -10.4% 8.0% 10.7% 8.4% 5.3% 4.1%	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938 Dec 2.7% 12.5% 10.9% -2.8% -5.9% -4.9% 11.0% 6.9% 7.4% 15.7%	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143 14,844 Jan * * * * * * * *	* Feb-10 2,779 1,479 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91 14,889 Mar * * * * * * * * * * * * *	6,386 1,562 134,75 134,75 134,75 13,60 12,23 9,966 3,956 4,24 3,703 6,674 7,575 4,855 4,013 6,416 9,706 6,924 6,457 1,025 129,15 1.3% 2.5% 9,8% -2.0% 6,65% 7,1% 7,1% 7,1% 7,1% 6,5% 6,5% 6,5%
2009/10 Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Broud Kennet North Wiltshire Balisbury Dther/Unknown Fotal Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Cotswold Fewkesbury Cheltenham Gloucester Bristol Bouth Gloucestershire North Somerset Bath and North East Somerset Cotswold Fewkesbury Cheltenham Gloucester Bitroud Kennet North Wiltshire	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0.0% 9,4% -2.3% 10,4% 1.1% 12,6% 8,7% 16,2% 0.2% -3,7% 10,9%	May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 686 105 13,618 Jun 3.8% 7.1% 15.0% 1.8% 19.0% 4.5% -1.3% 8.9% 9.5% 5.6% 1.3% 2.5%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 458 404 706 822 512 416 734 1,035 756 731 121 14,026 Jul 0.8% 1.4% 15.9% -7.1% 23.4% 6.8% 12.1% 7.8% 5.4% 4.9% 2.2% 5.3%	14,449 Aug-09 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006 Aug 1,2% 6.0% 3.1% 3.6% -2.9% 15.5% 8.4% 4.7% -5.7% 13.2% -5.5% 1.3%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3,3% 3,6% 9,0% -3,0% 8,4% 9,8% 10,0% 9,1% 6,5% -5,9% -11,8% 7,1%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 534 492 793 1,103 814 777 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.9% 2.1% 5.2% -5.5% -8.3%	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667 Nov -1.5% -1.1% 6.5% -10.4% 8.0% 10.7% 8.4% 5.3% 13.2% 4.11% -1.18%	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 15,938 Dec 2.7% 12.5% 10.9% -2.8% -5.9% 4.9% 11.0% 6.9% 7.4% 15.7% 1.3% -0.7%	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143 14,844 Jan * * * * * * * * * * * * *	* Feb-10 2,779 1,479 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309 Feb * * * * * * * * * * * * *	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91 14,889 Mar	7,133 6,386 1,564 134,79 27,78 13,60 12,23 9,966 4,246 3,703 6,674 4,013 6,416 9,700 6,924 6,457 1,028 129,15 YTD 1,3% 2,5% 9,8% -2,0% 8,6% 7,1% 7,1% 7,1% 6,8% 6,8% -2,0%
2009/10 Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447 Apr 2,9% 0,0% 9,4% -2,3% 10,4% 1,1% 12,6% 8,7% 16,2% 0,2% -3,7%	15,107 May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261 May 0.1% -2.2% 7.4% 2.3% 15.8% 11.4% -7.7% 10.2% 10.5% 19.4% 13.2%	14,484 Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 496 447 693 1,054 714 688 105 13,618 Jun 3.8% 7.1% 15.0% 1.8% 19.0% 4.5% -1.3% 8.9% 9.5% 5.6% 1.3%	14,720 Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026 Jul 0.8% 1.4% 15.9% -7.1% 23.4% 6.8% 12.1% 7.8% 5.4% 4.9% 2.2%	14,449 2,978 1,421 1,354 1,009 478 451 404 703 842 516 451 715 1,017 810 733 124 14,006 Aug 1,2% 6,0% 3,1% 3,6% -2,9% 15,5% 8,4% 4,7% -5,7% 13,2% -5,5%	14,649 Sep-09 2,933 1,488 1,359 1,083 439 450 391 716 837 576 466 648 1,025 759 724 109 14,003 Sep 3.3% 3.6% 9.0% -3.0% 8.4% 9.8% 10.0% 9.1% 6.5% -5.9% -11.8%	204 15,407 Oct-09 3,227 1,652 1,393 1,237 451 501 423 804 922 793 1,103 814 717 129 15,192 Oct -1.6% -6.5% 10.9% 0.7% 8.0% 6.4% 9.9% 2.9% 2.1% 5.2% -5.5%	Nov-09 3,076 1,588 1,363 1,169 426 440 441 768 833 560 452 704 1,168 801 731 147 14,667 Nov -1.5% -1.1% 6.5% -10.4% 8.0% 10.7% 8.4% 5.3% 13.2% 4.1% -11.3%	Dec-09 3,418 1,652 1,508 1,177 526 548 473 838 951 566 454 816 1,269 807 768 167 Dec 2.7% 12.5% 10.9% -2.8% -5.9% -4.9% 11.0% 6.9% 7.4% 15.7% 1.3%	* * Jan-10 3,209 1,589 1,373 1,163 457 482 455 798 843 577 464 706 1,168 727 690 143 14,844 * * * * * * * * * * * *	* Feb-10 2,779 1,479 1,248 965 431 435 367 655 816 498 406 668 1,060 727 626 149 13,309 Feb * * * * * * * * * * * * *	* Mar-10 3,162 1,616 1,476 1,121 450 489 432 764 853 593 448 736 1,191 810 657 91 14,889 Mar	6,386 1,564 134,79 134,79 27,78 13,60 12,23 9,966 3,956 4,246 3,703 6,674 7,576 4,855 4,013 6,416 9,706 6,922 129,15 139,48 129,15 1,026 129,15 1,026

6.3% 5.9% 6.4% 4.9% 3.2% 4.6% 1.4% 1.2% 5.6%

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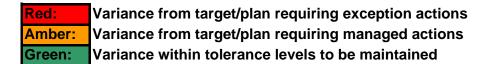


Board Performance Report November-2010

This report presents the performance of the Trust against its 2010/2011 Business Plan and consists of :

An overview of how Great Western Ambulance Service is performing against national targets and internal Trust indicators Detailed information relating to exceptions to national target and indicator performance

Commentary, and where appropriate graphical representation, of deviations in performance is provided with detail of remedial action being taken to bring performance back to agreed tolerance levels



- **Denotes improvement in performance**
- **↓** Denotes a reduction in performance



GWAS Performance Scorecard YTD at November 2010									
Performance		Quality							
Cat A8 performance		No of formal complaints received							
Cat A19 performance		Formal complaints responded to within 25 days							
Cat B19 performance		CQUIN 1 - Asthma							
Cat C performance		CQUIN 2 - Fast+ve							
% A&E Calls answered in 5 seconds		CQUIN 3 - Stroke Prevention							
No of Wrap ups in excess of 15 mins		CQUIN 4 - Falls pathway tool							
% O.O.H Calls answered in 60 seconds		CQUIN 5 - Patient & Public Involvement							
Triage under 20 minutes		CQUIN 6 - Dementia Awareness							
Urgent visits under 2 hours		Resources							
Coveyance Rate from 999 calls		Income & Expenditure (£'000)							
Performance against Activity Plan		Delivery of Cost Improvement (£'000)							
P.T.S - Pick up in under 45 Mins	Under Development	Capital Resource Limit (£'000)							
P.T.S - Pick up in under 45 Mins	Under Development	Project Management Office							
P.T.S - Call Answering	Under Development	Clinical Desk Review							
People		A&E Redesign							
People Absence Levels		Indirect Resources							
·									
Absence Levels		Indirect Resources							
Absence Levels F.T.E against Plan		Indirect Resources Absence Management							
Absence Levels F.T.E against Plan Total Front Line hours Abstracted		Indirect Resources Absence Management PTS Transformation							
Absence Levels F.T.E against Plan Total Front Line hours Abstracted Governance & Risk		Indirect Resources Absence Management PTS Transformation ECP Review							
Absence Levels F.T.E against Plan Total Front Line hours Abstracted Governance & Risk Care Quality Commission Summary		Indirect Resources Absence Management PTS Transformation ECP Review CTL Review							
Absence Levels F.T.E against Plan Total Front Line hours Abstracted Governance & Risk Care Quality Commission Summary NHS Litigation Summary		Indirect Resources Absence Management PTS Transformation ECP Review CTL Review Support Directorates VFM Review							
Absence Levels F.T.E against Plan Total Front Line hours Abstracted Governance & Risk Care Quality Commission Summary NHS Litigation Summary Information Governance Summary		Indirect Resources Absence Management PTS Transformation ECP Review CTL Review Support Directorates VFM Review							
Absence Levels F.T.E against Plan Total Front Line hours Abstracted Governance & Risk Care Quality Commission Summary NHS Litigation Summary Information Governance Summary Corporate Risk Register - No. of Minor Risks	2	Indirect Resources Absence Management PTS Transformation ECP Review CTL Review Support Directorates VFM Review Strategic Estates Review							

Cur	Current Risk Register Summary November 2010												
Directorate	Minor 1-4	Medium 5-8	Serious 9-12	Significant 15-25	Total	Controlled risks							
Finance	0(0)	3(-1)	13(-1)	7(-1)	23	1							
Service Delivery	1(+1)	1(1)	9(9)	3(-1)	14	0							
HR	3 (+2)	5(-1)	0(+1)	2(-1)	10	1							
Clinical	1(1)	3(+1)	6(+1)	0(0)	10	1							
Communications	0(0)	2(2)	0(+7)	0(0)	2	0							
Total	5	14	28	12	59	3							

Minor, medium and serious risks are reviewed through the trusts governance arrangements and the summary is presented to the board for comparitive purposes only.

Time spent on Risk Register												
Directorate	0-3 months	3-6 months	6-11 months	Over 1 years	Total							
Finance	1	4	7	11	23							
Service Delivery	0	0	4	10	14							
HR	1	0	3	6	10							
Clinical	0	0	0	10	10							
Communications	0	0	1	1	2							
Total	2	4	15	38	59							

Extreme		1		1	
High	1	7	13	9	1
Medium		6	9	5	1
Low		4	1		
Negligible					
	Rare	Unlikely	Possible	Likely	Almost Certain

Ref	Risk	Nov	Oct	Sep	Mitigating Action	Who	Due Date	Status for Mitigating Action
A&E12b	Staffing - Dropped shifts impacting on performance / CTL capacity and capability to deliver required portfolios	16	16		Ongoing training. Team funding currently 5/5.LOP funding for 6/4 LOP funding Provide 24/7 clinical desk support. Confirm additional funding arrangements post 09/10	DSD / Clinical Director / ADFO	Ongoing	
					Review role. Implement findings.	DSD / Clinical Director / ADFO	March 2010	
					Turnaround - engage with CTL's - 15 Min Handover/15 minutes wrap up.	AD FO / LGM's	March 2010	
A&E15	Acute hospital delays and turnaround times impacting on ambulance performance	16	16	Due for review	GWAS involvement with BNSSG regarding generic Escalation Plans	AD FO / LGM Avon	Ongoing	
					GWAS engagement with NHS Gloucester short life working group to deliver solution	AD FO / LGM Glos	October 2009	
	Clinical desk staffing 24/7 impacting on				Clinical desk programme of work to reconfigure	PMO Office / Project Manager	September 2009	
A&E48	conveyance rates / clinical support to crews and provision of clinical pathways	16	16	16	Secure Project approval from DG	Clinical Director	October 2009	
					24/7 desk coverage	AD OSS / Head of EOC's	February 2010	
					Identify no's of vehicles involved	Head of F&L		
A&E63	Terrafix in RRV's - touch screen technology impacting on safe operation of solo vehicles	16	16	16	Stop screen updating	Head of I.T.	September 2010	
					Revised Op instruction required when fix in place.	AD OSS		

Ref	Risk	Nov	Oct	Sep	Mitigating Action	Who	Due Date	Status for Mitigating Action
HR3	Employee relations –high levels of absence contributing to high levels of	16	16	12	Renew focus on RTW interviews	HR Managers	Ongoing	
пкз	dropped shifts in A&E and EOC	10	16	12	Monitor absences against Absence policy	HR Managers	Ongoing	
					Target university cohorts to recruit graduates.	Due for review		
HR21	Inability to recruit sufficient paramedics by target date will make transition in A&E establishment from 901 to 956 by October	16	16	Due for	Workforce & recruitment plans to determine skill mix required to move from 901 to 956 by Oct 2010.	Due for review		
HKZI	2010 challenging in respect of the effectiveness of the implementation of A&E service design.	10	10	review	Review whether there is a skill mix requirement to progress Techs to Practitioner - subject to completion of HEI prep course, mentor course and availability to be allocated to a paramedic course.	Due for review		
HR44	Non timely/ non existent/erratic and late RIDDOR via Datix leading to non	16	16		Update and re-circulate guidance to all managers	Head of HS	October 2010	
111/44	compliance with RIDDOR legislation	10	10		Implement RIDDOR monitoring	Head of HS	October 2010	
F2	Failure to deliver CRES leading to budgetary overspend and potential failure	42	46	Due for	mitigating actions where CRES not delivered	Deputy Director of Finance	August 2010	
F2	to achieve statutory break even duty	12	16	review	Strengthen the degree of financial challenge and performance meetings	Deputy Director of Finance	August 2010	
F35	Failure to implement ALE action plan within the required timescale resulting in non achievement of ALE Level 3 for 2010/11	12	16	Due for review	Implementation of ALE Action plan	Deputy Director of Finance /HoG	June 2010	
	Clinnoss to conite or a second				Regular monitoring to AMC/Board	Deputy Director of Finance	December 2010	
F36	Slippage to capital programme with potential of underperformance on achievement of CRL	16	16	12	Identification of alternative courses of action	Deputy Director of Finance	December 2010	
	acilievelifetit of ONL				Review structures to ensure there is technical capability within Finance to manage capital plan	Deputy Director of Finance	September 2010	

Ref	Risk	Nov	Oct	Sep	Mitigating Action	Who	Due Date	Status for Mitigating Action
F38	Breaches in SFI's because correct procurement arrangements are not being followed	16	20	20	Delivery against action plan developed and presented to A & R Committee	Director of Finance	March 2011	
	Insufficient/inadequate arrangements in				Internal Audit Recommendations Action Plan completion Establishment of Data Quality Working Group	Head of Information Head of Information	March 2010 June 2010	
FG33	place to ensure the accuracy of data entry resulting in the production of data of poor quality	20	20	Due for review	Production of Data Quality Policy Implementation of data quality action plan	IG Manager	April 2011	
	quanty				Audit procedures which have been implemented through	Head of IG IG Manager	April 2011 April 2011	
	No remaining archive capacity resulting in			Due for	Data Quality Policy Records audit to identify which records can be destroyed or archived	IG Manager	December 2010	
FG3	inadequate/inappropriate storage and difficult record retrievals.	16	16	review	Longer term solution through estates strategy to be considered	IG Manager/Head of Estates	March 2011	
					Production of more specific guidance to include in Records Management Policy for creation, storage, archiving and destruction of records.	IG Manager	June 2010	
					Production of Police Request Policy	IG Manager	June 2010	
FG4	Records management arrangements do not support the trusts ability to comply with	16	16	Due for	Records Audit to identify which records held where	IG Manager	December 2010	
104	statutory requirements for subject access requests	10	.0	review	Additional function on ICAD to monitor PRF completion	IG Manager/Head of IT	January 2010	
					Resolve problems with scanning	IG Manager	October 2010	
					I.T to determine solution to access legacy Glos CAD data	Head of I.T.	February 2011	
	National cancellation of Enterprise				date - Sept 30th 2010	Director of Finance / Head of I.T.	September 2010	
FIT29	agreement will have an ICT staff & financial resource impact on the Trust	12	15	review	Current Trust licence position being established - SHA meeting being set up & Ambulance Trusts in communications on possible joint agreement.	Head of I.T.	September 2010	
					Implement and complete project	Head of Comms	August 2010	

Aim: Timely access to services

Objective: Achievement of all accident and emergency performance standards – A8, A19, B19

Narrative

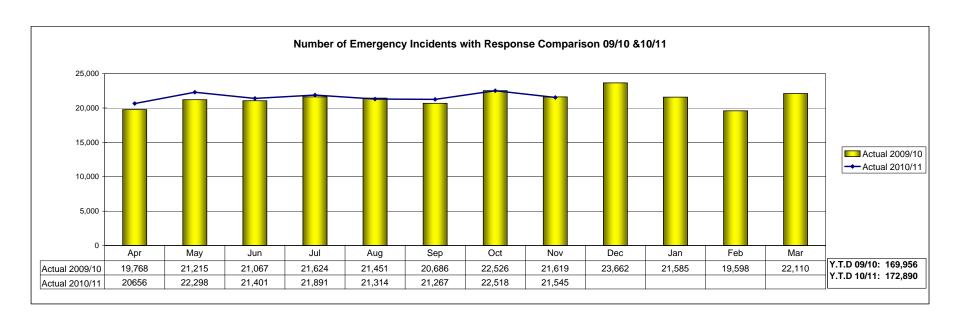
There was a drop in performance for cat A8 & and a slight improvement in A19 & B19 performance from October. This was set against a period of significant change, with the bedding in of new shift patterns after the A&E resdesign. There has also been extra demand caused by the winter conditions and hospitals are under greater pressure as well.

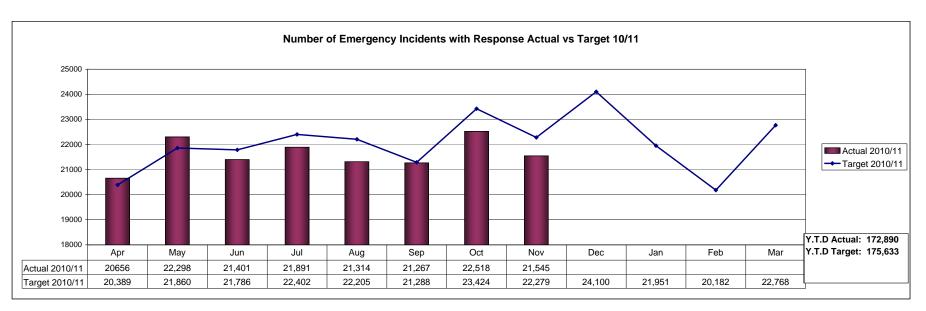
Call answering continued to exceed target.

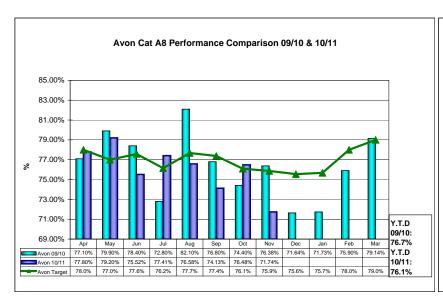
	Acci	dent & E	mergency	y					
Description	Year end Target	Monthly Plan	Latest month Nov 2010	Movement on previous month	Nov 2010 Year to date 2010- 2011	Year to date Variance against Plan		Movement on previous year	Year end forecast
Volume of responses: Number of Category A	90.269	8032	8273		63964	+4836	57523	†	
% of Category A	55,265	5352	38.40%	†	37.00%	, 1000	33.84%	<u> </u>	
Number of Category B	97,556	7,633	7300	↓	61779	-3753	63164	↓	
% of Category B			33.88%	↓	35.73%		37.16%	↑	
Number of Category C	76,809	6,614	5889	↓	46581	-3574	48788	↓	
% of Category C			27.33%	↓	26.94%		28.70%	\downarrow	
(Activity does not include additional 3% funded as part of the clinical desk investment)	264,634	22,279	21,545	↓	172,894	-2,004	169,956	1	265,957
Responses to Category A calls within 8 minutes	75%	75.43%	73.84%	↓	76.13%	0.17%	75.72%	1	76%
Responses to Category A calls within 19 minutes	95%	95.56%	94.90%	1	95.35%	-0.12%	95.62%	↓	95.83%
Responses to Category B calls within 19 minutes	95%	95.00%	91.64%	↑	92.37%	-2.53%	91.56%	1	93.42%
Response to Category C calls within 60 minutes	80%	80.00%	76.38%	↓	82.25%	3.10%	90.18%	↓	

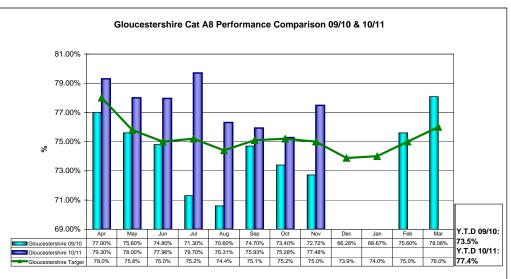
There is a difference in the sum of the Categorised responses and the emergency incidents with a response. This is due to calls received from other ambulance services (Xassist), which we respond too and count in total activity, but not against categorised performance.

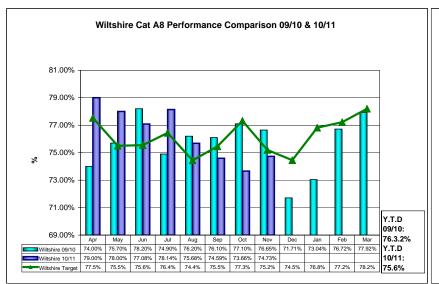
Accident & Emergency								
	Monthly Plan	Latest month	Movement on previous month	Year to date 2010-2011	Year to date Variance against Plan	Year to date 2009-2010	Movement on previous year	Year end forecast
95% in 5 secs		96.49%	1	96.13%	1.08%	97.56%	\downarrow	97.60%
1,370,210	112,620	112,667	↑	988,794	-32,596	773,432	↑	1,479,140
27%		28491 27.93%	↓	307439 28.95%	-1.95%			
		12:26	↑	12:36		14:33	↑	
0		2524	↓	20830		26,846	↑	
		14:38	↓	14:41		17:15	↑	
0		4602	↓	36238		42,129	↑	
65%	65%	67.40%	↓	66.68%	1.58%	65.90%	↓	65.80%
60%	60%	60.40%	↓	59.68%	-0.42%	60.01%	1	
		0.40%	↓	0.33%		0.60%	1	
		7,222	↑	55,831		57,087	↓	
		3,520	↑	26,213		29,844	↓	
		389 5.39%		2356 4.22%		2423 4.24%	1	
		1471	1	7870			¥	
		423		2117		164		
	Year end Target 95% in 5 secs 1,370,210 27% 0 0 65%	Year end Target 95% in 5 secs 1,370,210 112,620 27% 0 0 0 65% 65%	Year end Target Monthly Plan Latest month 95% in 5 secs 96.49% 1,370,210 112,620 112,667 28491 27.93% 12:26 0 2524 0 4602 65% 67.40% 60% 60.40% 7,222 3,520 389 5.39% 1471 1471	Year end Target 95% in 5 secs Monthly Plan 28491 27.93% ↑ 1,370,210 112,620 112,667 ↑ 27% 28491 27.93% ↓ 0 2524 ↓ ↓ 0 4602 ↓ ↓ 65% 65% 67.40% ↓ 0.40% ↓ 7,222 ↑ 3,520 ↑ ↑ 1471 ↑ ↑ 423 423 423 ↑	Year end Target Monthly Plan Latest month previous month Year to date 2010-2011 95% in 5 secs 96.49% ↑ 96.13% 1,370,210 112,620 112,667 ↑ 988,794 27% 28491 307439 28.95% 12:26 ↑ 12:36 0 2524 ↓ 20830 14:38 ↓ 14:41 0 4602 ↓ 36238 65% 65% 67.40% ↓ 66.68% 60% 60.40% ↓ 59.68% 7,222 ↑ 55,831 389 ↑ 26,213 389 ↑ 4.22% 1471 ↑ 7870 423 2117	Year end Target 95% in 5 secs Monthly Plan 25% 96.49% ↑ Year to date 2010-2011 95% against Plan 27.93% ↑ 96.13% 96.13% 96.13% 1.08% 1,370,210 112,620 112,667 ↑ 988,794 307439 28.95% -1.95% -32,596 27% 28491 27.93% ↓ 28.95% -1.95% -1.95% 0 2524 ↓ 20830 ↓ 14:38 ↓ 14:41 0 4602 ↓ 36238 ↓ 1.58% 65% 65% 67.40% ↓ 66.68% 1.58% 60% 60.40% ↓ 0.33% 7,222 ↑ 55,831 389 5.39% ↑ 4,22% 1471 ↑ 7870 1423 2117	Year end Target 95% in 5 secs Monthly Plan 25% psec Movement on previous month 95% psecs Year to date 2010-2011 Year to date 2009-2010 2009-2010 96.6% 77.3,432 77.3,432 37.3,432 77.3,432 <t< td=""><td>Year end Target Posts Monthly Plan Posts Latest month Posts Movement on previous month Posts Year to date Variance against Plan Posts Year to date Variance against Plan Posts Year to date Variance against Plan Posts Movement on previous year 95% in 5 secs 96.49% ↑ 96.13% 1.08% 97.56% ↓ 1,370,210 112,620 112,667 ↑ 988,794 -32,596 773,432 ↑ 27% 28491 27,93% ↓ 307439 28,95% -1.95% 14:33 ↑ 0 2524 ↓ ↓ 20830 26,846 ↑ 14:38 ↓ ↓ 14:41 17:15 ↑ 0 4602 ↓ 36238 ↓ 42,129 ↑ 65% 65% 67.40% ↓ 66.68% 1.58% 65.90% ↓ 60% 60% 60.40% ↓ 59.68% -0.42% 60.01% ↑ 7,222 ↑ ↑ 55,831 57,087 ↓ 389 ↑ 2356 ↓ 2423 ↓<!--</td--></td></t<>	Year end Target Posts Monthly Plan Posts Latest month Posts Movement on previous month Posts Year to date Variance against Plan Posts Year to date Variance against Plan Posts Year to date Variance against Plan Posts Movement on previous year 95% in 5 secs 96.49% ↑ 96.13% 1.08% 97.56% ↓ 1,370,210 112,620 112,667 ↑ 988,794 -32,596 773,432 ↑ 27% 28491 27,93% ↓ 307439 28,95% -1.95% 14:33 ↑ 0 2524 ↓ ↓ 20830 26,846 ↑ 14:38 ↓ ↓ 14:41 17:15 ↑ 0 4602 ↓ 36238 ↓ 42,129 ↑ 65% 65% 67.40% ↓ 66.68% 1.58% 65.90% ↓ 60% 60% 60.40% ↓ 59.68% -0.42% 60.01% ↑ 7,222 ↑ ↑ 55,831 57,087 ↓ 389 ↑ 2356 ↓ 2423 ↓ </td

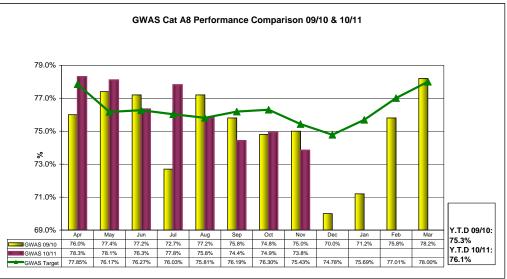


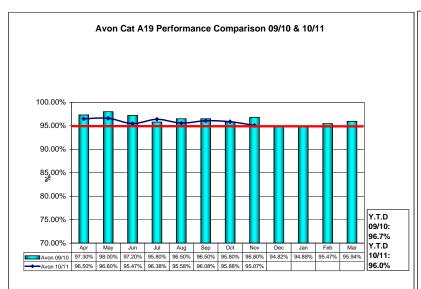


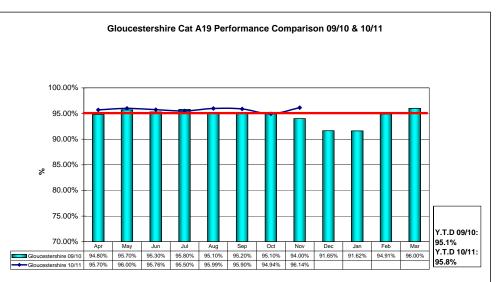


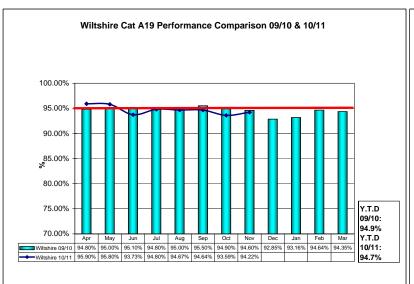


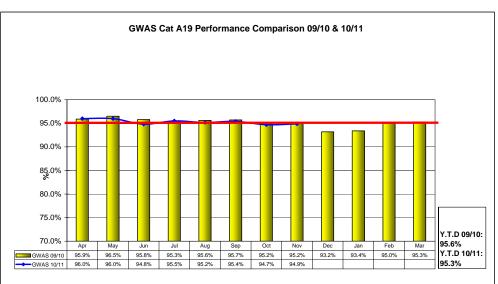


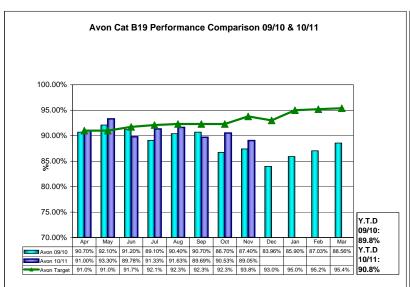


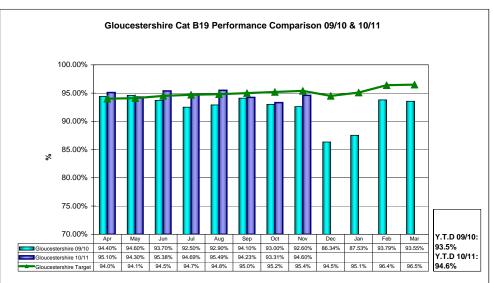


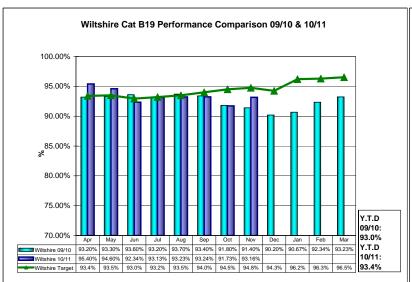


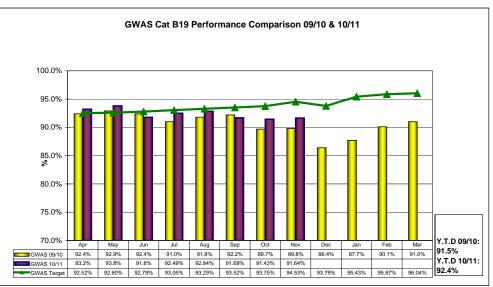


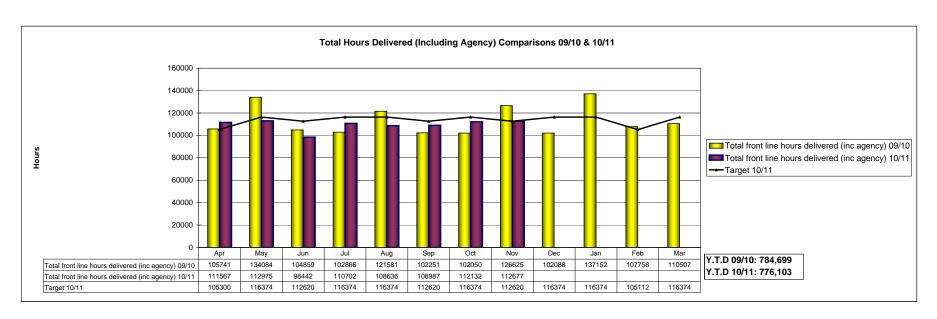


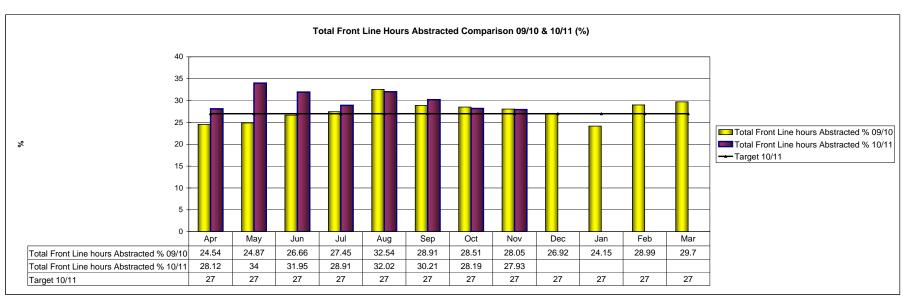


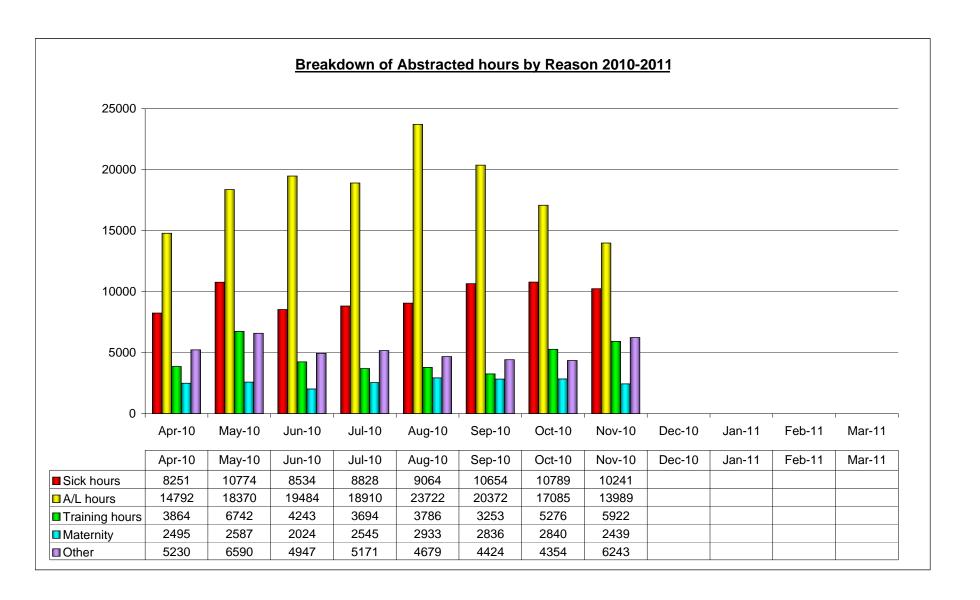


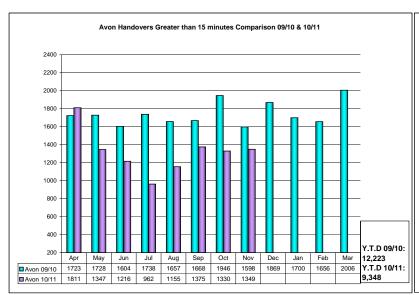


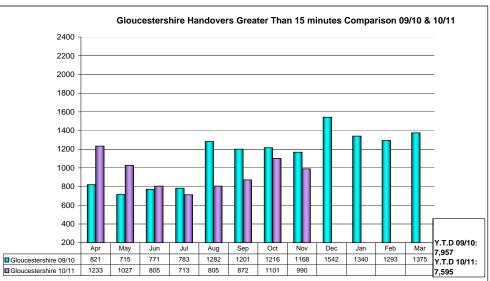


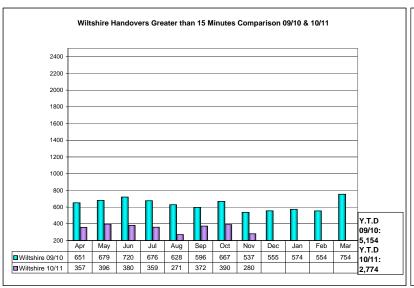


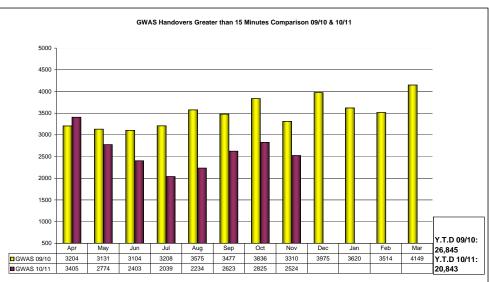


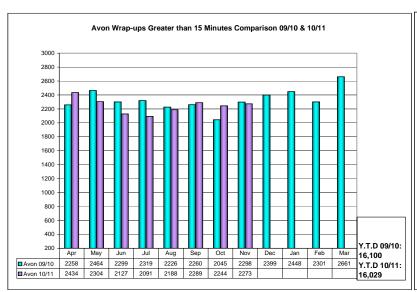


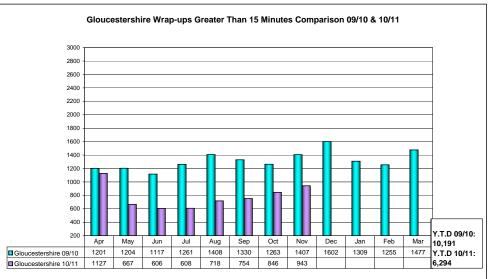


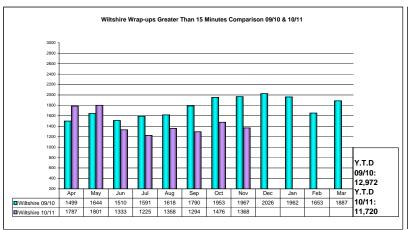


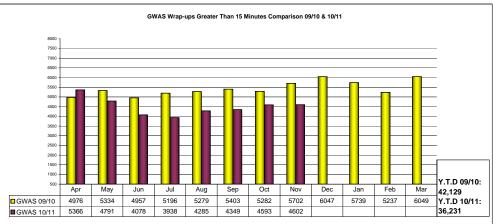


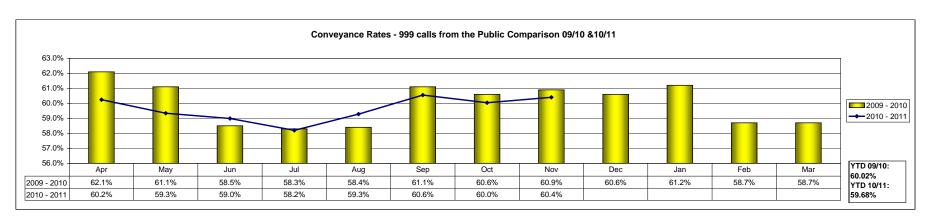


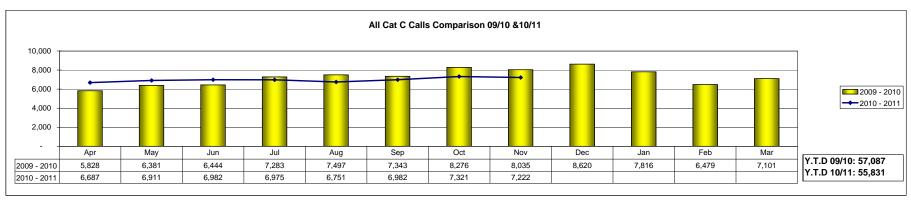


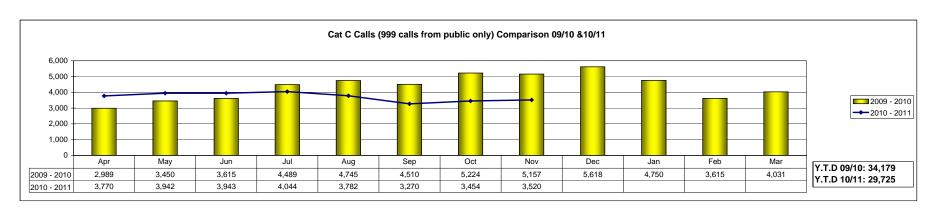










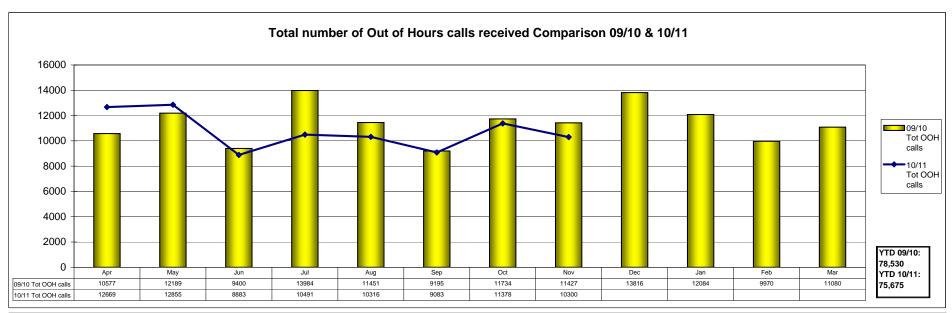


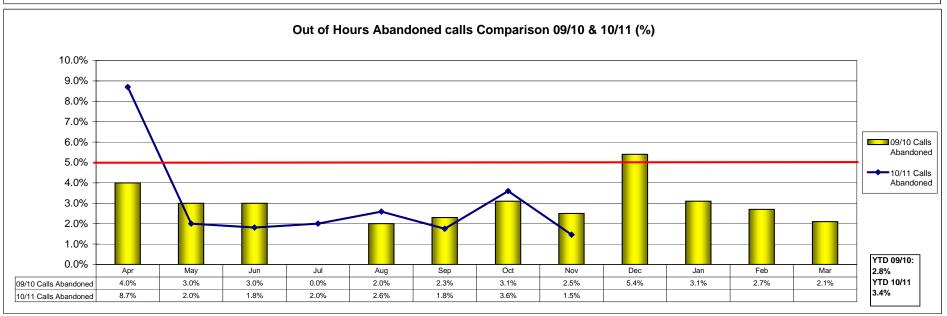
Out of Hours Service

Narrative

Performance for the month of November was fully compliant. The vacant call taking positions have now been recruited to and new recruits have been inducted.

Out of Hours Service										
	Year end	Monthly	Latest	Movement on previous	Year to date	Year to date	Movement on previous	Year end		
Description	Target	Plan	month	month	2010-2011	2009-2010	year	forecast		
Total number OOH calls received			10,300	\downarrow	85,975	89,957	\downarrow			
Calls abandoned	< 5%		1.46%	\uparrow	3.18%	2.78%	\downarrow	3%		
Calls engaged	< 1%		0%	\leftrightarrow	0%	0%	\leftrightarrow	0%		
Percentage of calls answered under 60 seconds	95% in 60 seconds		100.00%	↑	96.25%	96.03%	↑	95.20%		
Triage under 20 minutes	> 95%		99.45%	↑	98.02%	96.40%	↑	> 98%		
Triage under 60 minutes	> 95%		100.00%	↑	99.75%	99.35%	↑	> 99.3%		
Emergency Visit under 1 hour	95%		100%	\leftrightarrow	98.48%	97.48%	↑	98.20%		
Urgent Visit under 2 hours	95%		98.08%	↑	95.99%	94.02%	<u></u>	96.00%		
Routine Visit under 6 hours	95%		97.78%	<u></u>	96.83%	96.60%	<u></u>	97%		





Aim: Provision of high quality clinical care

Objective: Achievement of reperfusion standard and introduction of clinical performance indicators

Narrative

Reperfusion

Thrombolysis figures to the end of September 13/23 = 56.5%. South Wilts thrombolysis remains challenging due to poor mobile adversely effecting telemetry confirmation of ST elevation, also geographic conditions contribute to extended journey times. Access to Southampton PPCI commenced from the 6th December 2010.

Clinical Care									
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast			
% under 60 minutes call to needle time (SEPTEMBER figures)	68%		66.70%	56.52%	\leftrightarrow	68%			
% under 150 minutes call to balloon time(SEPTEMBER figures)	75%	75%	86.10%	81.30%	\downarrow	75%			

	GWAS CQUINS SUMMARY										
Goal No	Description of Goal	Indicator Details	Milestones	Due	RAG Status	Comments					
		1A - % improvement and recording of	25% Achievement	End Q2	Completed						
	1 Improvement indelivery of Asthma Clinical Indicator from attending crew	Oxygen Saturation for patients with a	50% Achievement	End Q3	Completed	Continued delivery in excess of 75% CQUINS target delivered every month April to October. Audit of availability of					
1		crew diagnosis of asthma	75% Achievement	End Q4	Green	SpO2 monitors being undertaken by Operations - awaiting results Marked					
		1B - Peak flow pre	70% Achievement	End Q2	Completed	improvement in quality of PCR data being received. PEFR for Sept 73%, increasing					
		treatment for patients with a crew	90% Achievement	End Q3	Amber	to 75% in October.					
		diagnosis of asthma	95% Achievement	End Q4	Amber						
		Calls not identified as FAST+ve ie TIA	Agree Baseline	End Q2	Completed	The inclusion of the ABCD2 box has been added to the PCR from August. Audit of these PCR's will, allowing for the delivery					
2	Calls not identified as FAST+ve ie TIA Crews should follow ABCD2 assessment protocol and refer to TIA clinic within timescales	Crews should follow ABCD2 assessment protocol and refer to	Improvement on Q2	End Q3	Green	lag, be available from September. This data will be used as a quarter 2 baseline. Baseline data received low volume and					
		TIA clinic within timescales	Improvement on Q3	End Q4	Green	further discussions with CQRG ongoing to establish baseline					
		Recording of patients screened for:	Implementation of project	End Q2	Green						
3	Implementation of GWAS Health promotion - Stroke Prevention Strategy	3A - Atrial Fibrillation 3B - High Blood Pressure	Complete 1st audit report for both AF & BP	End Q3	Green	The staff and patient information leaflets and record form has been circulated. The audit of the PCR's will take place in quarter 3 and form the baseline for onward improvement.					
		3C - Evidence of implementation of Staff Awareness Campaign	Provision of 2nd Audit	End Q4	Green						

Goal No	Description of Goal	Indicator Details	Milestones	Due	RAG Status	Comments
4	Falls. Introduction of GWAS falls pathway and assessment tool	Increase the % of patients referred into the falls alternative care pathway	To be agreed following establishment of baseline during Q1 &Q3		Amber	Falls' - patient workbook now distributed to operational staff. Pathway to be implemented to support onward referral through single point of access via a directory of service. Non conveyance rate of this pateitn group continues to improve
		Providers to demonstrate how they have encouraged patients & carers to provide	Project proposal and plan for 4 C's patient feedback innovation	End Q2	Green	
5	5 Patient & Public Involvement	4 C's feedback by use of innovative means of capture such as video boxes and internet surveys, particularly relating to patients	Cat C Survey	End Q3	Green	'Patient Opinion' now live, with a number of 'postings, being received Publicity material being developed for distribution
3			Implementation plan for 4 C's innovation project in readiness for implementation in 2011/2012	End Q4	Green	this month . The survey of category C patients is ongoing to plan
			Cat C Survey action plan	End Q4	Green	
		Dementia Awareness training	Implementation of E- learning tool	End Q1	Completed	
6	Dementia Awareness	will be delivered using GWAS staff information leaflets	30% of staff completed training	End Q4	Amber	On line e-learning tool now available. Publicised via CEO briefinig & accessed Intranet, SME and ECA training. 30+ staff
		and in-house e- learning tool currently being developed	Over 30% staff completed training	End Q4	Amber	acessed in first two weeks

		CLINICAL	DIRE		TE MONTH	ILY CPI RE	PORT							
			Cotober 2010 Year To Date Cy								Last National CPI Cycle Comparitor			
		Avon %	Glos %	Wilts %	GWAS %	Target	Variance from target	Avon %	Glos %	Wilts %	GWAS %	Variance from target	High	Low
STEMI	M1 Aspirin	100.00	100.00	93.33	97.78	95	2.78	98.27	100.00	97.95	98.53	3.53	100.00	91.60
	M2 GTN	92.86	100.00	78.57	90.24	95	-4.76	93.24	96.79	91.01	93.43	-1.57	100.00	79.20
	M3 Two or More pains scores	70.59	92.31	71.43	77.27	95	-17.73	86.04	86.34	77.57	83.09	-11.91	94.90	50.00
	M4 Morphine given	45.45	88.89	75.00	66.75	95	-28.25	67.17	73.99	80.63	72.80	-22.20	84.20	53.70
	M5 Analgesia given (morphine and or entonox)	54.55	100.00	83.33	78.13	95	-16.87	74.18	80.34	83.33	78.53	-16.47	87.90	54.70
Cardiac Arrest	C1 ROSC on arrival at hospital	26.32	31.25	12.50	23.53	20	3.53	20.05	21.41	21.31	21.13	1.13	37.20	6.50
	C2 ALS Provider on Scene 1	100.00	100.00	100.00	100.00	95	5.00	100.00	100.00	100.00	100.00	5.00	100.00	94.50
	C3 Response time ≤4 mins.	42.11	56.25	43.75	47.06	0	47.06	35.39	51.19	44.63	42.48	42.48	32.40	6.70
Stroke	S1 FAST recorded	100.00	100.00	96.97	99.07	95	4.07	99.67	99.47	98.07	99.06	4.06	100.00	75.00
	S2 Blood glucose recorded	96.00	96.15	93.94	95.41	95	0.41	95.21	98.52	95.35	96.16	1.16	96.33	87.79
	S3 Blood pressure recorded	100.00	100.00	100.00	100.00	95	5.00	100.00	99.47	100.00	99.88	4.88	100.00	93.56
Hypoglycaemia ¹	H1 Blood glucose before treatment	97.96	100.00	100.00	99.19	95	4.19	98.54	98.44	98.45	98.48	3.48	100.00	96.20
)[9.)	H2 Blood glucose after treatment	95.92	100.00	93.48	94.31	95	-0.69	97.73	99.68	97.46	97.91	2.91	100.00	93.20
	H3 Treatment recorded	97.96	100.00	100.00	99.19	95	4.19	99.40	100.00	100.00	99.77	4.77	100.00	84.90
Asthma ²	A1 Respiratory rate recorded	100.00	100.00	100.00	100.00	95	5.00	99.69	100.00	99.57	99.74	4.74	100.00	96.30
	A2 PEFR recorded before treatment	71.43	76.19	83.33	75.41	95	-19.59	72.49	67.36	59.93	66.85	-28.15	57.80	14.90
	A3 SpO2 recorded before treatment	81.25	82.76	80.00	81.25	95	-13.75	87.65	81.25	82.84	83.66	-11.34	100.00	75.30
	A4 Beta-2 agonist recorded	100.00	100.00	97.14	99.11	95	4.11	99.33	100.00	98.96	99.38	4.38	100.00	85.20
	A5 Oxygen administered	100.00	96.55	94.29	97.32	95	2.32	99.02	99.09	98.23	98.71	3.71	100.00	59.80

Updated 07th Decmber 2010 Still subject to validation

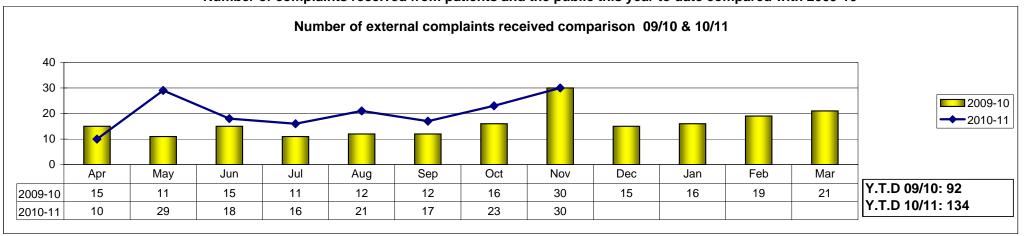
Note¹⁼² For each of these CPIs one case excluded since the service was provided by an external agency

Narrative: Complaints

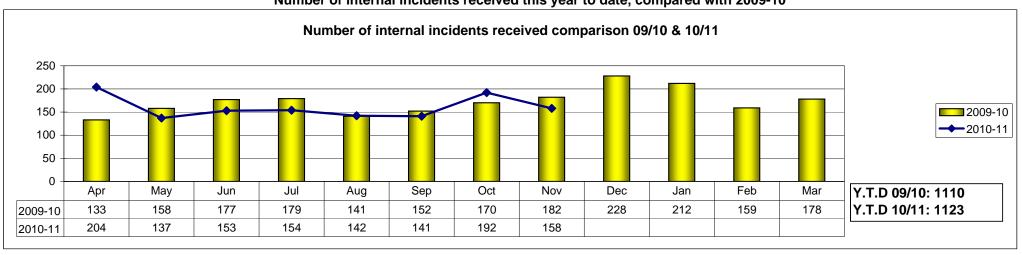
External complaints from patients and the public continue to exceed the number received for the same period last year. The last few weeks have shown a marked increase in PTS complaints and centre around timeliness and communication. Further review is being carried out in regard to complaints involving attitude of staff, particularly A&E staff

	Current Month	Year to Date 2010/2011	Movement on Previous Month	Year to date 2009/2010	Movement on Previous Year
Number of Compliments	42	286	\downarrow	479	↑
Number of Complaints	30	170	↓	122	\downarrow
Number of PALs enquiries	70	451	↓	604	↑
Number of SUIs	0	10	↑	19	↑
Number of Internal Incidents	158	1281	\	1292	↑

Number of complaints received from patients and the public this year to date compared with 2009-10



Number of internal incidents received this year to date, compared with 2009-10

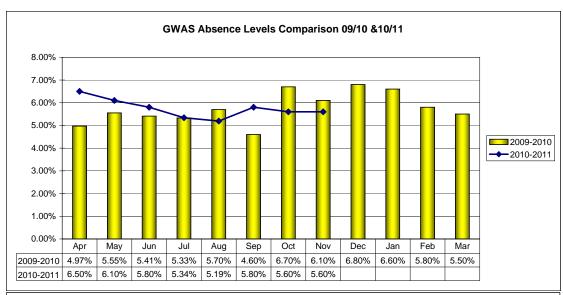


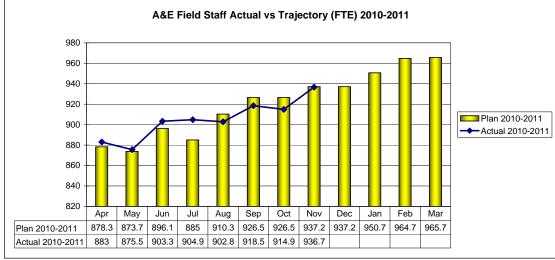
Aim: Develop a highly skilled, professional and flexible workforce Objective: Implement a staff survey action plan to address key developmental areas

	<u>Narrative</u>
Staff Pledge 1: Roles & Responsibilities	Staff Target Changes: HART from 42 to 45 - now includes admin/training/management; EOC from 173.2 to 178.2 - now includes clinical desk manager and 4 HART/ASU despatchers; PTS to 225.5 - this figure now agreed with Finance; Support staff figure reduced to allow for HART changes. Recruitment plans are continuing to bring A&E to full establishment. 20 ECAs commenced training in November and 7 Graduate/Qualified Paramedics commenced in November 2010. A further 17 offers for clinician vacancies have been made to commence by March 2011. Further assessments for Paramedics are scheduled to take place during December. Recruitment activity is currently underway for a number of posts within EOC including the additional Triage Clinican positions for the clinical desk. Dispatcher and EMD adverts have been placed and shorlisting has been undertaken. Interviews were held at the end of November. Vacancies within support services are spread across a number of directorates. Recruitment is being managed at a local level in accordance with service delivery requirements. The Chief Executive post was advertised with an interview date scheduled for 9 December 2010. Appraisal compliance continues to be monitored at the monthly Performance Meetings. Turnover in EOC in November was above the trust target of 10%, OOH turnover reduced for the month of November. The YTD figure has reduced 9.3% in October to 8.7% in November and remains below the annual target.
Staff Pledge 2: Development	The deficit between the monthly plan and the latest monthly actuals can be accounted for by the non attendance on SORT and SME4 courses, this comes to a total of 172 hours. The remainder of the deficit can be explained by the fact that the scheduled 'see and treat' / 'clinical update' courses did not occur as originally planned.
Staff Pledge 3: Health & Wellbeing	The Trust absence figure for November remained at 5.6%. The YTD figure remains the same at 5.7%. All long term absence cases are kept under weekly review ensuring appropriate contact is made with the employee and information is obtained from Occupational Health. Occupational Health referrals are made using the online system which will improve the speed and efficiency of the referrals process. In service areas where absence exceeds 5% absence continues to be monitored and reviewed at operational level on a weekly basis, with support and input from HR. The primary focus of the Absence Management Project between now and the end of the year continues to be about embedding the application of the Management of Attendance Policy and strengthening compliance with existing processes and procedures. Training sessions for managers on managing absence commenced in November and further sessions are scheduled to take place in December. The Absence Management Project has also started to analyse short term sickness absence to identify trends on absence reasons, teams, roles etc. The Trust ergonomist is providing support and advice to staff who are absent from work with musculo-skeletal injuries to support their return to work.
Staff Pledge 4: Engagement	The 3rd edition of HR4U was released in November to publicise the various initiatives we are running to meet the criteria set out in the NHS Constitution with a particular focus on the four main staff pledges which are desgined to build and sustain a patient-led staff conscious healthcare service.

Key	, Workfo	rce India	cators			
Roles & Responsibilities						
		Monthly Plan		Movement on previous month	Year to date 2010-2011	Year end
Staff – FTE* A&E(field)	958.4	937.2	27.0	1	936.7	958.4
ASU	14.8	14.2	0.0	\leftrightarrow	14.3	14.8
HART	45.0	43.0	0.0	↑	44.0	45.0
EOC	178.2	161.9	6.4	↑	159.3	178.2
ООН	39.5	33.4	0.8	\downarrow	32.8	39.5
PTS	225.5	205.7	1.0	\downarrow	205.6	225.5
Support staff	229.7	196.7	1.5	1	197.2	229.7
Total	1691.1	1592.1	36.7	†	1589.9	1691.1
*year end target may be subject to change						
Staff – Annualised Turnover A&E(field)			2.5%	↑	6.1%	
ASU	•		0.0%	\leftrightarrow	10.0%	
HART	•		0.0%	\leftrightarrow	0.0%	
EOC	10%	<10%	13.9%	1	16.6%	-4.00/
ООН	1076	< 1070	0.0%	\leftrightarrow	16.0%	<10%
PTS	•		0.0%	1	14.0%	
Support staff	•		5.7%	\downarrow	8.0%	
Total			3.5%	<u> </u>	8.7%	
Percentage of staff undertaken an appraisal (from April 2010)	80%	8.3%	26.2%	†	29.50%	80%

				Movement on previous	Year to date	
	Target	Monthly Plan	Latest month	month	2010-2011	Year end
Development						
Trust Education Plan (paid release) Training hours A&E field	67600	7575	6277.5	\leftrightarrow	44591	64000
Number of clinical staff completed mandatory training (Face to face)	90%	8.3%	8.3%	\leftrightarrow	59.30%	90%
Number of staff completed mandatory training (Workbook)*						
* from November 2008 – November 2011 three year cycle	90%		98.5%	↑	98.5%	97%
Health & Wellbeing						
Sickness A&E(field)			6.4%	↑	6.3%	
ASU	5%		14.4%	↓ 2.0% ↑ 5.7% ↓ 3.7%	9.4%	
HART			3.0%			
EOC		<5%	4.2%			5%
ООН	370	\\ \\ \	5.4%		370	
PTS			5.6%	\downarrow	5.6%	
Support staff			2.5%	1	3.4%	
Total			5.6%	\leftrightarrow	5.7%	
Number of RIDDOR reportable incidents	50	<4.3	3	26	\downarrow	
Accident frequency rates	9	9	8	7	<u></u>	
Number of violence and aggression incidents	136	<11	3	70	↓	
Number of manual handling incidents	100	<8.5	7	72	↓	
Number of stress incidents	4.5	<0.35	0	1	\leftrightarrow	
Engagement						
Engagement						





Aim: To become a competitive and effective organisation

Objectives: Financial balance

Governance – achievement of Auditors Local Evaluation Full compliance with Care Quality Commission Standards

Development and implementation of full Foundation Trust programme

Finance Commentary

The Trust is forecast to achieve its surplus on Income and Expenditure of £800k and achieve its Capital Resource and External Financing Limit.

Cost Improvement plans are behind target by £49k year to date and work continues with managers to identify further savings schemes to mitigate the risk of under delivery against the annual plan. As at Month 8 £739k further in year savings have been identified to help mitigate the under achievment of the planned Cost Improvement plan. The CEO & Clinical Director have offered further non recurring CIP's of £184k that will be reflected in the month 9 finance position.

Finance Target	Annual Plan £'000	Month 8 Plan £'000	Month 8 Actual £'000	Variance to Plan £'000	Last Month Variance £'000	Forecast Outturn £'000
Income & Expenditure	800	541	543	2	-34	800
Delivery of Cost Improvement	4431	2551	2502	-49	-221	4431
Capital Resource Limit	10293	6284	4141	-2143	-2449	10293
Better Payment Practice Code						
- Number	95%	95%	99.2%	4.2%		95%
- Value	95%	95%	97.6%	2.6%		95%
External Financing Limit	5100	N/A	N/A			5100
Rate of Return on Capital	3.5%	3.5%	3.5%			3.5%

Corporate Governance

Description	Measure	Year end Target	Status	QRP
Description Care Quality Commission	ivieasure	rarget	Status	QKP
Respecting and involving people who use services				
Consent to care and treatment				
Care and welfare of people who use services		/ INO breaches		
Co-operating with other providers				
Safeguarding people who use services from abuse				
Clenliness and infection control	Maintain na siatuatian			
Management of medicines	Maintain registration			
Safety and suitability of premises	with the Care Quality Commission with no			
Safety, availability and suitability of equipement	conditions	regulations		
Requirements relating to workers	Conditions			
Staffing				
Supporting workers				
Assessing and monitoring the quality of service provisions				
Complaints				
Records				

Description	Measure	Year end Target	Status
NHS Litigation Authority			
Governance	Compliance with a	6/10	
Competent and capable workforce	Compliance with a minimum of 7/10	5/10	
Safe environment	criteria in each	5/10	
Clinical care	standard at level 2	6/10	
Learning from experience	Startdard at level 2	6/10	

Description	Measure	Year end Target	Status	
Information Governance Toolkit				
Information governance management		5/5		
Confidentiality and data protection assurance	Achievement of level 2	7/7		
Information security assurance	in each requirement	13/13		
Clinial information assurance	in each requirement	4/4		
Corporate information assurance		3/3		

Commentary

Care Quality Commission - information from the quality and risk profile has been included as a comparison to the trusts reported position. Review of the provider compliance assessments is to become a standing agenda item on directorate team meeting agendas.

NHS Litigation Authority - An action plan for the trust to achieve compliance at level 2 with 50% of the standards by March 2011 was presented to the Audit and Risk Committee on 2 December 2010.

Information Governance Toolkit - a review of the information security standard requirements has been undertaken and the information governance action plan amended. A task and finish group has been set up to develop an action plan to satisfy the use of NHS numbering requirement.

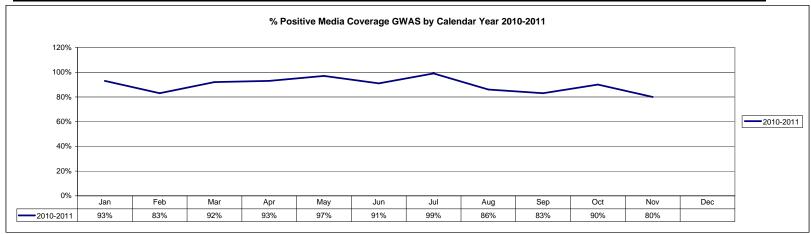
Aim: Develop effective partnership and stakeholder engagement

Objective Improvement of the reputation of the Trust and the development of effective working relationships and partnerships

Narrative

This month we saw 24 articles (websites, newspapers and TV) considered balanced or negative. These all focused on the A&E redesign rota changes and with many claims from UNISON that they were unsafe for staff and also caused childcare issues for some. Some of the coverage about David Whiting leaving was also linked to this with UNISON voicing concerns about his departure at such a critical time. Most articles contained quotes from UNISON but also had quotes form GWAS assuring the public that the changes were being made to ensure a more efficient and effective service – putting more ambulance crews on the road during busy times. Some of the articles talked about UNISON balloting members regarding strike action – this did not go down very well with the public and many blogs/comments on newspaper websites were not in support of the unions or staff if strike action were to go ahead.

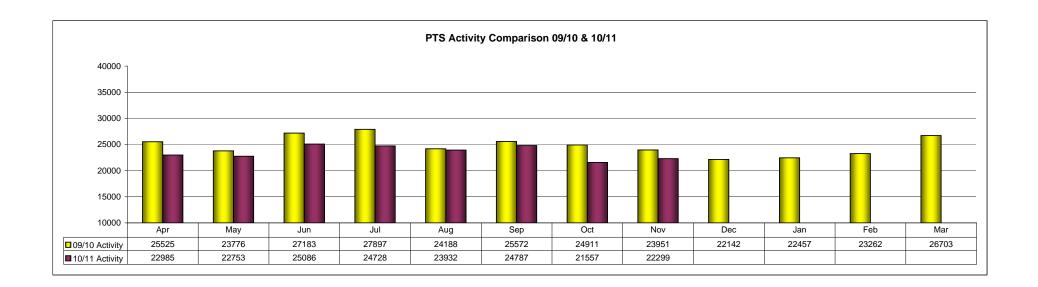
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Newspapers Daily Weekly			57 11	420 161		
Broadcasts TV Radio			1 2	4 39		
Other Websites			1 49	13 290		
Stakeholder activity Station visits HOSC meetings External Reference Group LINks			0 0 0 1	37 5 2 5		



Patient Transport Service

Narrative

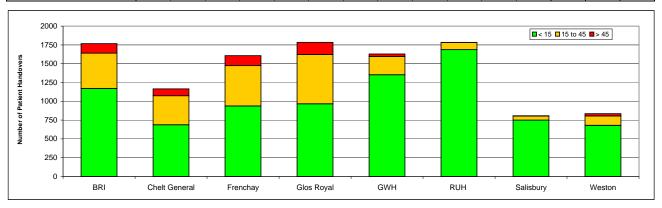
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Patient Transport Services	3	,			-	
Activity			22,299	188,127	↑	



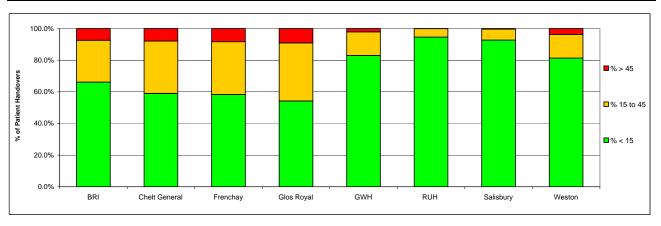
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GWAS MONTHLY A&E HANDOVER SUMMARY - December 2010

Acute Hospital	<= 15:00	15:00 - 19:59	20:00 - 24:59	25:00 - 29:59	30:00 - 34:59	35:00 - 39:59	40:00 - 44:59	45:00 - 59:59	1 - 2 Hrs	2 - 3 Hrs	3 - 4 Hrs	> 4 Hrs	Total 15 Mins and Over	Total 45 Mins and Over	Total
Bristol Royal Infirmary	1171	186	93	75	50	35	30	41	71	15	2	2	600	131	1771
Cheltenham General Hospital	688	150	87	62	37	29	21	47	42	3			478	92	1166
Frenchay Hospital	938	194	111	93	53	43	42	63	68	2			669	133	1607
Gloucester Royal Hospital	967	276	144	92	58	43	42	67	82	13			817	162	1784
Great Western Hospital	1353	116	49	24	23	20	12	23	9	1	1		278	34	1631
Royal United Hospital	1687	74	13	5	1	1	2	1					97	1	1784
Salisbury District Hospital	749	45	4	1	3	2	1	2	1				59	3	808
Weston General Hospital	680	75	25	5	4	10	6	10	21				156	31	836
Overall Total	8233	1116	526	357	229	183	156	254	294	34	3	2	3154	587	11387



Acute Hospital	% < 15:00	% 15:00-19:59	% 20:00 - 24:59	% 25:00 - 29:59	% 30:00 - 34:59	% 35:00 - 39:59	% 40:00 - 44:59	% 45:00 - 59:59	% 1-2 Hours	% 2-3 Hours	% 3-4 Hours	% > 4hrs	% 15 Mins and Over	% 45 Mins and Over	Total
Bristol Royal Infirmary	66.1%	10.5%	5.3%	4.2%	2.8%	2.0%	1.7%	2.3%	4.0%	0.8%	0.1%	0.1%	33.9%	7.4%	100%
Cheltenham General Hospital	59.0%	12.9%	7.5%	5.3%	3.2%	2.5%	1.8%	4.0%	3.6%	0.3%			41.0%	7.9%	100%
Frenchay Hospital	58.4%	12.1%	6.9%	5.8%	3.3%	2.7%	2.6%	3.9%	4.2%	0.1%			41.6%	8.3%	100%
Gloucester Royal Hospital	54.2%	15.5%	8.1%	5.2%	3.3%	2.4%	2.4%	3.8%	4.6%	0.7%			45.8%	9.1%	100%
Great Western Hospital Swindon	83.0%	7.1%	3.0%	1.5%	1.4%	1.2%	0.7%	1.4%	0.6%	0.1%	0.1%		17.0%	2.1%	100%
Royal United Hospital Bath	94.6%	4.1%	0.7%	0.3%	0.1%	0.1%	0.1%	0.1%					5.4%	0.1%	100%
Salisbury District Hospital	92.7%	5.6%	0.5%	0.1%	0.4%	0.2%	0.1%	0.2%	0.1%				7.3%	0.4%	100%
Weston General Hospital	81.3%	9.0%	3.0%	0.6%	0.5%	1.2%	0.7%	1.2%	2.5%				18.7%	3.7%	100%
GWAS Average	72.3%	9.8%	4.6%	3.1%	2.0%	1.6%	1.4%	2.2%	2.6%	0.3%	0.0%	0.0%	27.7%	5.2%	100%



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Update from Individual Health Overview and Scrutiny Committees

Great Western Ambulance Joint Health Scrutiny Committee 28th January 2011

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To enable individual Health Overview and Scrutiny Committees to advise the Joint Committee of any work they are undertaking in relation to ambulance services and the outcomes of such work.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Note the written and verbal updates provided by Health Overview and Scrutiny Committees and determine whether the Joint Committee requires any further action.

1.0 Reasons

1.1 Recommendation 5 of the Great Western Ambulance Joint Health Scrutiny Committee's "Review of the Operation of the Great Western Ambulance Joint Health Scrutiny Committee, February - October 2008" required that a standing agenda item be included at each meeting of the Joint Committee to enable individual Health Overview and Scrutiny Committees (HOSCs) to provide an update on any work they are undertaking in relation to ambulance services and the outcomes of such work.

2.0 Detail

- 2.1 The rationale for this recommendation was to ensure that the Joint Committee was kept informed of any local work that is being carried out by individual HOSCs. This will enable the Joint Committee to identify any issues that may benefit from its involvement and will reduce the likelihood of duplication of work occurring between the Joint Committee and individual HOSCs.
- 2.2 Submissions from those local authority HOSCs which are undertaking any such work are included in the appendices to this report for the information of Members.

- 2.3 Members from each local authority HOSC may also wish to provide the Joint Committee with a verbal update.
- 2.4 Members are requested to consider the updates provided by HOSCs and determine whether any further action is required by the Joint Committee in relation to any of the issues raised.

3.0 Background Papers and Appendices

Appendices

Appendix A – Extract from minute of South Gloucestershire Health Scrutiny Select Committee Meeting, December 1st 2010

SOUTH GLOUCESTERSHIRE HEALTH SCRUTINY SELECT COMMITTEE MEETING

1ST DECEMBER 2010

EXTRACT MINUTE

UPDATE ON GREAT WESTERN AMBULANCE SERVICE NHS TRUST (GWAS): PERFORMANCE AND PATIENT HANDOVERS (Agenda Item 12)

Lizanne Harland, Service Development Manager – Urgent and Emergency Care introduced the update report on the Great Western Ambulance Service NHS Trust (GWAS): Performance and Patient Handovers.

During the ensuing discussion the following points were covered:

In response to how GWAS would be performance managed once PCTs had been abolished Lizanne Harland explained that NHS South Gloucestershire had not yet received clear guidance from the Department of Health, but it believed that it would be beneficial for ambulance commissioning to remain local.

In reply to a question about the work around improving non-urgent care pathways, Lizanne Harland reported that the service change in South Gloucestershire would support the use of the clinical desk including 'hear and treat' (not despatching an ambulance) and 'see and treat' (ambulance clinicians treating patients on the scene where appropriate without transporting them to hospital), and referral to community and primary care services. It was felt that this would reduce unnecessary conveyance to Emergency Departments enabling South Gloucestershire residents to receive more treatment closer to their homes, and also support timely ambulance handover times through a reduction in unnecessary admissions to hospital. She added that NHS South Gloucestershire also hoped to lead a pilot on crew referral to community services, whether that be via the clinical desk or the Single Point of Access (SPA). Guy Stenson added that use of the clinical desk would also help address issues that could currently occur when contact was made during out of hours.

Lizanne Harland added that until recently GWAS had no community care pathway, however it had recently developed a pathway for falls, which meant that a considerable number of patients who had fallen were now treated without being transported to hospital ('see and treat'), GPs were also provided with details of the incident, which was not a matter of course previously.

In response to a concern that handover issues at Frenchay were affecting response times, Lizanne Harland said that this was not the sole reason. Weston General and the Royal United Hospital, Bath had better ambulance handover times but still had problems with response times.

In response to the future changes in how Category B (serious but not life threatening) calls would be handled so that where it was safe and appropriate patients were treated without being transported by ambulance to an Emergency Department, and how this message would be publicised, Lizanne Harland said that this was being considered for the 2011-12 contract with GWAS and further work was needed around the public's expectations of the ambulance service.

In response to a question about there being a "111" number as a single point of access for all non-emergency care services in the future, Lizanne Harland said there were currently two pilots in the country. NHS South Gloucestershire was working on the assumption that there would eventually be a 111 number, and it would need strong pathways in place once it was operational. Grant Addison added that the intention of the number was to reduce inappropriate 999 calls, however, there was currently no national timetable for implementation.

Grant Addison reported that reducing inappropriate admissions to hospital was closely related to the overall work to transfer more services into the community out of acute hospital. Both the public and the system needed to be re-educated and there needed to be earlier interventions in a patient's journey to reduce the likelihood of them being inappropriately admitted to hospital in the first place. Lizanne Harland added that transporting patients unnecessarily could actually be worse for them, for example in the case of patients with dementia.

In response to a concern about the public being led to believe that community transport might be an alternative to the ambulance service, when it was already flooded with calls and had limited resources, Lizanne Harland confirmed that the volunteer transport service was being looked at where people did not require an ambulance but NHS South Gloucestershire was conscious of the limitations of community transport. She agreed to discuss this further outside of the meeting.

In response to a question about medical beds not always being available for patients, and the implications this had for handover and the flow of patients from the Emergency Department to a medical bed to discharge, Lizanne Harland acknowledged the issue. To try to address this she said that last year direct admission was included in the contract so, if appropriate, the Emergency Department could be bypassed. They were also looking at short-stay admissions that could be provided in the community and Hot Clinics had recently been set up.

In reply to a comment about the waiting times at the Emergency Department, Lizanne Harland reported that discussions were ongoing and NHS South Gloucestershire was trying to publicise the other options open to patients via its Choose Well campaign. However, patients could choose to present at the Emergency Department, rather than a Minor Injury Unit, even though a Minor Injury Unit might be more appropriate for them. One option NHS South

Gloucestershire was considering was whether to redirect patients with minor injuries from the Emergency Department so that they would be seen quicker and reduce waits at the Emergency Department.

In relation to the Choose Well leaflet and how it was distributed, Lizanne Harland explained that the leaflet had not been sent to every household because of the cost, however, there had been a targeted distribution, which included GP surgeries and Emergency Departments, and it had been attached to repeat prescription bags. The LINk had also received details with the intention of putting it onto its website.

In response to whether there were instances of calls being incorrectly categorised by GWAS, Lizanne Harland said that this had not been an issue. GWAS used algorithms to ensure that calls were correctly categorised as A, B or C.

In reply to a question on Emergency Care Practitioners (ECPs), Lizanne Harland confirmed that they were employed by both GWAS and NHS South Gloucestershire. The latter employed ECPs directly within provider services, for example with doctor surgeries and alongside the out of hours service. GWAS also employed ECPs and Advanced Paramedics and next year there would be 'see and treat' and 'hear and treat' tariffs in order to incentivise GWAS to train paramedics to an advanced level to treat more people in the community. It was hoped that there would be a pilot on this next year.

In reply to a question around the monitoring of GWAS' performance Lizanne Harland said that there were now meetings for the whole of BNSSG, and NHS South Gloucestershire also met monthly with NHS Gloucestershire (the lead commissioner). She added that if performance dropped she personally contacted GWAS to find out what was happening and the Joint Scrutiny Committee for GWAS also received details.

In answer to a question regarding delayed discharge, Lizanne Harland said that her colleague met regularly with the Council and NBT to monitor the situation. She explained that it was a constant learning process and there were lots of options for tackling it. Discharge rates had been improving recently, but winter pressures were now having an impact.

RESOLVED:

- 1 That the Service Manager be thanked for the report and the content be noted.
- That the improvement in GWAS performance in 2010-11 be noted.
- That the performance monitoring arrangements in place within NHS South Gloucestershire be noted.
- That the non-conveyance project to re-triage Category B and C calls to community based services be noted.
- 5 That the joint actions to address ambulance handover delays both locally and across BNSSG area be noted.

- 6 That the suggested commissioning intentions for 2011-12 be noted.
- 7 That a further update report be presented to the Select Committee in due course.



LOCAL INVOLVEMENT NETWORK (LINK) Joint Working Group (JWG) UPDATE FOR THE JOINT OVERVIEW AND SCRUTINY COMMITTEE (JOSC)

January 2011

Patrick Mulcahy, Head of Clinical Quality and Quality Account Engagement, Great Western Ambulance Service (GWAS) attended the November meeting of the JWG to discuss the outline and aspects of the 2010-11 GWAS quality account. Following this presentation the group accepted the trust's invitation to become actively involved in the development of this account and a small sub group, led by JWG vice chair, Anna Farquhar, was appointed to meet with Patrick. The first meeting has taken place with a further one arranged.

The January meeting of the JWG was attended by Linda Prosser, Lead commissioners, NHS Gloucestershire. Linda has a responsibility for the commissioning of ambulance services. Of particular interest was the clinical desk and aspects of unscheduled care.

Linda was unaware that JWG members from the Bath and North East Somerset LINk and South Gloucestershire LINk had been fully involved with the award of the Patient Transport contract and that opportunities for continued participation were being pursued. The group felt that such participation should be part of the decision making processes around unscheduled care. Linda said it was too late for 2011 but agreed that this should be considered for 2012.

The chair advised the group that new Clinical Quality Indicators for A&E were being introduced from April 1st. 2011, which would be challenging for emergency departments. Similar indicators for ambulance services will also apply.

The Gloucestershire LINk carried out two unannounced visits to the ED at Gloucestershire Royal Hospital (the report will follow).

The Wiltshire LINk has been invited to participate in the transformation of community services being led by Great Western Hospital.

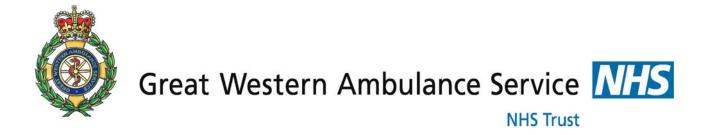
The North East Somerset LINk has completed a review of transport access to healthcare centres, and the Gloucestershire LINk has embarked on a similar short term venture.

Albert Weager (Chair)

Albert Wease

20th January 2011

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Joint HOSC Meeting

To be held at 11am on Friday 28 January 2011 at South Gloucestershire Council office, Thornbury

Short Life Group update report

- 1 To update the Joint Health Overview and Scrutiny Committee on the progress of the Short Life Group on ambulance response standards in rural areas
- 2 The report has been prepared by the Chairman of the Great Western Ambulance Service Short Life Working Group – Rural Response Standards
- 3 The Joint HOSC is requested to: note the achievements as identified in section 5, agree the next steps as outlined in section 6 and obtain members' views on termination of the group and the future of meeting as per the Gloucestershire model.

David Whiting Chief Executive Officer Great Western Ambulance Service

19 January, 2011

1 Introduction

At the Great Western Ambulance Joint Health Scrutiny Committee meeting on 30 October 2009, the committee agreed to establish a short life group to explore ways of improving performance in rural areas. The areas identified as being of particular concern, and would therefore form the remit of the work of the group, were Forest of Dean, Cotswolds and Kennet (now part of Wiltshire Council). Terms of Reference are attached at Appendix 1.

The Committee agreed that one member from each of the three areas would participate in the Group, together with the appropriate officers from GWAS. The Committee requested that the Group provide regular updates on progress to the Committee. The last report to the committee was 23 April 2010 followed by an update report on 11 June 2010.

Great Western Ambulance Service (GWAS) would like to thank all members of the group for their advice and assistance; in particular Councillor Terry Hale and Councillor Sheila Jeffery who have worked hard with the GWAS Community Responder Manager, Kevin Dickens to make improvements in their respective areas.

2 Detail

To date, the Group has met on four occasions; these are 28 January, 4 March, 22 April and 17 December. The Group has focussed its attention in 2 main areas, Community First Responders (CFR) schemes, how to best to increase the number of responders within each scheme where there are insufficient members and the provision of Automatic External Defibrillators (AEDs).

Following further analysis of rural performance and understanding the difficulties in improving performance in the rural areas, it was agreed that the group should focus on a number of key areas for improving the current CFR schemes; these were:-

Forest of Dean

- Sedbury
- o Tidenham

Cotswolds

- Bourton-on-the-Water
- Stow-on-the-Wold

Wiltshire

- Pewsev
- Tidworth

3 Short Life Working Group Activity

This section highlights the work that has been undertaken in these areas during the life of the working group, this includes any additional direct resources that have been put in place as a result of the service redesign project.

Note: The service redesign project is trust-wide; the primary objective is to match resources with patient activity.

It should also be noted that due to a change of membership within the group and a delay in nominating the target areas, all of the work has focussed in Gloucestershire. As you will see from the recommendations contained in the report, it was the group's view that this work should be replicated in other areas.

3.1 Direct Resources - Gloucestershire

As part of the service redesign project, the trust has employed an additional 30 staff in Gloucestershire and introduced additional resources as follows:-

Cirencester 1 double crewed ambulance 12 hours per day 7 days per week
Stroud 1 rapid response vehicle 12 hours per day 7 days per week
Stroud 1 rapid response vehicle 8 hours Friday/Saturday nights

All other additional resources (3 RRVs) have been based in the Cheltenham and Gloucester areas. These additional resources will improve cover in the Cotswolds and reduce the number of occasions when rural based vehicles will be required to assist in the urban areas.

3.2 Automatic external defibrillators (AEDs) – Gloucestershire

GWAS has taken a policy decision to place AEDs and provide appropriate training to establishments where there are 12 or more life-threatening (Category A) calls per annum. It should be noted that whilst GWAS will assist organisations to obtain AEDs and train staff where there are less than 12 calls per annum, these will not be funded by GWAS.

Following the above criteria, a number of establishments have been identified and, with the assistance of the councillors concerned, they have been placed in the following locations:

Forest of Dean

- Heywood Community School, Cinderford
- o Royal Forest of Dean College, Coleford
- Whitecross Leisure Centre, Lydney
- Newent Community School
- Wvedean School, Sedbury
- o Council Offices, Coleford

Cotswolds

- Chipping Campden School
- o Bourton-on-the-Water School
- Farmor's School, Fairford
- Cirencester Leisure Centre
- Cotswold Water Park

This represents an investment of £17,600 by GWAS.

There have been a number of non-funded AED schemes established during the life of the group; these include Dean Magna School, Mitcheldean, Cotswolds Hills Golf Club and Whitemead Park, Parkend.

3.3 Community First Responder Schemes - Gloucestershire

As previously stated, the areas selected to improve CFR schemes are Sedbury, Tidenham, Bourton-on-the-Water and Stow-on-the-Wold. The following table (Table 1) shows the membership of the schemes as of 1 January 2010 and as of 1 January 2011.

Table 1

Area	Scheme Members Jan 10	Scheme Members Jan 11
Sedbury	1	2
Tidenham	1	1
Bourton-on-the-Water	2	2
Stow-on-the-Wold	2	2

Whilst recruitment has been slow, group members have been campaigning hard in these areas and to date we have two new members in Bourton-on-the-Water and one in Stow-on-the-Wold who will be on the next training course in January 2011. Recruitment continues and a further course is planned for February 2011.

In addition to the above, a new scheme has been established in Winchcombe; this scheme is flourishing and gaining in strength, enthusiasm and commitment monthon-month. A new scheme is also set to be rolled out in Kemble, operating from Cotswolds Airport.

3.4 Co Responding

A new type of co-responder scheme is being trialled in Chipping Campden, where retained firefighters respond in an ambulance service vehicle which is equipped with life-saving equipment and two-way data to speed up the response process. If this proves to be successful then this will be rolled out in other areas.

Public Access Defibrillators 3.5

GWAS has received a number of enquiries from rural communities in regards to public access defibrillators (PADs). PADs are not funded by GWAS, they are funded by communities where they would like access to an AED within their village. The communities that have PADs in place are Chedworth and Newnham-on-Severn; presentations are also scheduled for the communities of Lower Slaughter, Lower Swell and South Cerney.

4 Ambulance Response Times

The following details the ambulance response standards for the rural areas and the areas identified for improvement:-

4 1 Rural Performance

The following table (Table 2) shows the category A8 performance for Gloucestershire, Forest of Dean and Cotswolds. The current requirement is that GWAS reaches 75% of all life threatening calls within 8 minutes; this is a trust standard therefore it does not imply that this level of performance must be achieved in each individual area.

Table 2

Area	April 10	May 10	June 10	July 10	Aug 10	Sept 10	Oct 10	Nov 10	Yr
Gloucestershire	79.3	78.0	77.09	79.5	76.3	75.9	75.3	77.46	77.4
Forest of Dean	60.8	59.76	66.02	70.68	60.85	58.23	58.33	63.62	62.2
Cotswolds	62.56	53.67	50.83	62.55	50.4	57.89	53.13	56.92	56.0

In order to reach 75% in the Forest of Dean, we need to reach an average of 32 more calls per month (just over 1 per day) and in the Cotswolds area 45 (1 ½ calls per day).

4.2 Individual Area Performance

The following tables show the performance for the areas identified for improvement:-

Table 3 Bourton-on-the-Water

Bourton	Bourton On The Water Area Cat A Performance April 2010 to November 2010									
Bourton On The Water	April	May	June	July	August	September	October	November	Total	
Cat A Call	18	13	19	17	13	17	26	15	138	
Cat A Response	18	12	17	16	13	16	21	15	128	
Cat A8 Compliant	5	3	5	4	5	4	8	9	43	
A8 Performance	27.78%	25.00%	29.41%	25.00%	38.46%	25.00%	38.10%	60.00%	33.59%	
Cat A19 Compliant	14	10	13	14	9	13	14	13	100	
A19 Performance	77.78%	83.33%	76.47%	87.50%	69.23%	81.25%	66.67%	86.67%	78.13%	

Table 4 Stow-on-the-Wold

Stow On The Wold Area Cat A Performance April 2010 to November 2010									
Stow On The Wold	April	May	June	July	August	September	October	November	Total
Cat A Call	16	14	22	11	20	17	23	12	135
Cat A Response	16	11	21	10	19	14	23	11	125
Cat A8 Compliant	7	4	10	7	9	7	9	2	55
A8 Performance	43.75%	36.36%	47.62%	70.00%	47.37%	50.00%	39.13%	18.18%	44.00%
Cat A19 Compliant	13	8	19	8	15	10	18	9	100
A19 Performance	81.25%	72.73%	90.48%	80.00%	78.95%	71.43%	78.26%	81.82%	80.00%

Table 5 Tidenham

Tic	Tidenham Area Cat A Performance April 2010 to November 2010									
Tidenham	April	May	June	July	August	September	October	November	Total	
Cat A Call	12	23	16	17	23	20	18	20	149	
Cat A Response	11	21	15	16	17	20	16	15	131	
Cat A8 Compliant	2	7	12	7	7	5	8	7	55	
A8 Performance	18.18%	33.33%	80.00%	43.75%	41.18%	25.00%	50.00%	46.67%	41.98%	
Cat A19 Compliant	9	17	13	13	11	13	13	10	99	
A19 Performance	81.82%	80.95%	86.67%	81.25%	64.71%	65.00%	81.25%	66.67%	75.57%	

Table 6 Sedbury

Sedbury Area Cat A Performance April 2010 to November 2010									
Sedbury	April May June July August September October November Total								
Cat A Call	11	26	16	18	23	19	19	19	151
Cat A Response	10	23	15	17	17	19	17	14	132
Cat A8 Compliant	2	7	12	7	7	5	9	7	56
A8 Performance	20.00%	30.43%	80.00%	41.18%	41.18%	26.32%	52.94%	50.00%	42.42%
Cat A19 Compliant	8	19	13	13	11	13	13	10	100
A19 Performance	80.00%	82.61%	86.67%	76.47%	64.71%	68.42%	76.47%	71.43%	75.76%

The points of note from the above tables are that A8 has improved in Bourton-onthe-Water. This is partially due to improved staffing of the rapid-response vehicle (RRV) at Moreton-in-Marsh and therefore being able to use the standby point at Bourton more frequently; A19 has improved in the Cotswolds due to increased resources, in particular the additional ambulance at Cirencester. The actions in Sedbury are focussing on the nursing home as we have a high number of Category A calls there. Initial discussions have taken place with the establishment with a view to locating an AED there; this needs to be followed up with a second visit.

5 Group Achievements

The following are the achievements of the short life working group:-

a) Members of the group have found the meetings to be very beneficial to understand the difficulties of meeting response standards in rural areas and to get a better understanding of the service provided by GWAS. Whilst the short life working group is to be disbanded, at the last meeting it was agreed to continue meeting in Gloucestershire on a quarterly basis; this is to ensure that

- the current level of momentum is sustained. It is recommended that this is replicated in other council areas where there is appetite to do so.
- b) There has been great success in rolling out the automatic external defibrillators, with 11 being rolled out in the target areas. This has involved discussions with the establishments concerned, training of their staff to the required standard and the provision of the equipment. GWAS has invested in the order of £17,600 to make this happen.
- There is a realisation that it can be difficult to recruit sufficient volunteers to c) make a scheme viable; with the assistance of councillors there has been hard campaigning in the target areas and we are now seeing some success. The campaign is set to continue with a view to enrolling more volunteers onto the February course.
- d) There have been added benefits from the working of the group, these include the identification of council owned properties, against which the activity has been matched and used to identify the AED schemes. GWAS now has improved notification of public events so these can be taken into consideration when planning ambulance cover. An example of where this information has been used is the use of a mobile treatment centre at the Stow horse fair, Newent onion fair and town centre initiatives to match the demand of the night time economy.
- Publicity work has started in the target areas to assist GWAS to locate e) properties when attending emergency calls. This includes identifying properties (landmarks etc), making the property visible (turning lights on, hazard warning lights on car etc) and obtaining grid references for properties.
- f) Presentations are being given to communities where they have approached councillors for additional information on public access defibrillators. Presentations are scheduled for Lower Slaughter, Lower Swell and South Cerney.

6 Next Steps

The following are the next steps being recommended by members of the group:-

- That the short life working group is discontinued; a)
- The Gloucestershire group will meet again in April 2011 to establish progress b) and agree next steps. The group would like to invite a Stroud representative to the meeting given the rural nature of the area;
- c) To continue with scheme publicity and to recruit new members for the February training course;

- d) Continue with the property identification publicity project;
- Identify new sites for the placement of AEDs and target Sedbury Nursing e) Home;
- f) Evaluate the Chipping Campden co-responder model.



Draft Terms of Reference Short Life Group on Ambulance Rural Response Times

Authority

The meeting has been established following a proposal at the Joint Overview & Scrutiny Committee (JHOSC)

Membership

Membership of the group will consist of the following:

Keith Scott, Locality Director Kim Morrissey, CFR Manager (Avon) Kevin Dickens, CFR Manager (Gloucestershire) Terry Hale, Gloucestershire HOSC Sheila Jeffery, Gloucestershire HOSC Pip Ridout, Wiltshire HOSC

Other members of GWAS or the Joint HOSC will be asked to attend as required.

Frequency

This is a short life working group and it is envisaged that the work will be completed in 3 months. Three working meetings have been planned.

Duties

The purpose of the Group is to review Category A8 performance (this may need to be expanded to include other categories) in Cotswold, Forest of Dean and Kennet (within Wiltshire) in partnership with the Joint Health Overview & Scrutiny Committee (JHOSC). Action areas will be agreed from the first meeting.

The following are the desired outcomes from this short life working group:

- For joint understanding of ambulance response standard performance in rural areas.
- Joint understanding of the role of Emergency Care Practitioners (ECPs), Static Defibrillators, Public Assess Defibrillators, Co Responders, Community First Responders (CFRs), Charity Responders and Retained CFR schemes.

- Joint understanding of what improvements can be made to response standards in the rural areas.
- Have an agreed action plan that can be shared with the JHOSC.
- Joint understanding on how members of the JHOSC and the District Councils can be of assistance to the ambulance service to move the agreed action plan forward.

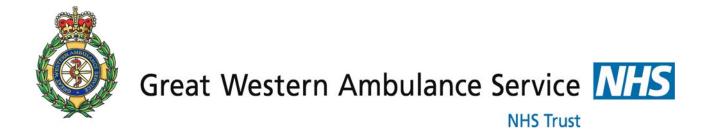
Reporting

The group will report back to the Joint Overview & Scrutiny Committee (JHOSC).

Administrative arrangements

GWAS will record the meetings and any subsequent actions arising from the meetings. The responsibility for producing HOSC papers will rest with full time officers who support the joint HOSC.

Date:	29/01/10	Signed:
		Chair:



Joint HOSC Meeting

To be held at 11am on Friday, 28 January, 2011 at South Gloucestershire Council offices, Thornbury

Recruitment process

- The purpose of this paper is to outline the typical recruitment process used to recruit new staff into frontline A&E services within Great Western Ambulance Service.
- The paper has been prepared following a request from Joint HOSC Chairman, Cllr Andrew Gravells.

David Whiting
Chief Executive Officer
Great Western Ambulance Service

19 January, 2011

Background

The trust acknowledges that staff are its most important resource in the delivery of high quality patient care. Effective and successful recruitment is essential in finding people with the necessary skills, expertise, qualifications and capacity to develop and the ability to make a positive contribution to the aims and the values of the trust. To support this delivery, all recruitment is undertaken in accordance with the trust's Recruitment and Selection Policy thus ensuring that the process is fair, credible, systematic, effective and provides equality of opportunity.

NHS Jobs

NHS Jobs is the dedicated online recruitment service for the NHS, used by all NHS trusts in England and Wales to advertise job opportunities. It attracts over sux million web visits and receives applications from more than 250,000 jobseekers every month. The service provides jobseekers with access to vacancies across the NHS through a single portal. Candidates can search and apply for jobs online and track the progress of their application online. NHS Jobs also shares vacancy information directly with Jobcentre Plus, helping the NHS support employment in the local community.

GWAS uses NHS Jobs to advertise all its vacancies, providing information about the job role, job description and person specification.

Recruitment Process

- · Vacancy is posted on NHS Jobs.
- Applications received by the closing date are shortlisted against the essential
 criteria outlined in the person specification to ensure consistency and
 transparency. The shortlisting manager only has access to part b of the
 application form containing the employment history and supporting information;
 they do not have access to any personal details or monitoring information.
- All candidates are advised the outcome of their application at each stage of the
 recruitment process. Candidates who have not been shortlisted are notified in
 writing via email. Shortlisted applications are invited in writing to attend an
 assessment centre and the outcome of the selection process is confirmed to each
 candidate in writing to conclude the process.
- Due to the very high number of applications received for frontline vacancies such
 as the emergency care assistant role, typically in excess of 500 per advert, it is not
 possible to routinely offer feedback to every candidate. However, if a request for
 feedback is received from an applicant, the recruitment team would endeavour to
 provide it as soon as possible.

Summary

All recruitment is based on agreed job descriptions and selection is based on relevant knowledge, skills, aptitude and experience and physical ability to do the job as set out in the person specification. This process enables the recruiting manager to establish the most suitable candidate(s) for employment, ensuring that no applicant receives less favourable treatment.

No. 12

Work Programme

Great Western Ambulance Joint Health Scrutiny Committee 28th January 2011

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

Purpose

To agree the next stages of the work programme for the Great Western Ambulance Joint Health Scrutiny Committee for 2010/11.

Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

- Agree the future items on the Work Programme and authorise the Chair and support officers to make arrangements for the delivery of the Work Programme
- Agree the proposed date and hosting arrangements for the forthcoming meeting in June (proposed)

1.0 Reasons

1.1 In order to facilitate the preparation of meetings, the Great Western Ambulance Joint Health Scrutiny Committee has agreed to develop a work programme that outlines its priorities.

2.0 Detail

- 2.1 At the last meeting on 17th September 2010, Members agreed a work programme up to the 28th January 2011.
- 2.2 Members are requested to confirm the date of the next meeting. The proposed date is Friday 10th June 2011. The next meeting of the Committee will be hosted by Gloucestershire County Council.
- 2.3 Members are requested to confirm work programme priorities for the next meeting of the Committee.
- 2.4 A draft Work Programme is attached, which includes the standing items that are reported to every meeting of the Committee.

3.0 Background Papers and Appendices

Appendices

Appendix A - Great Western Ambulance Joint Health Scrutiny Committee Work Programme 2010/11

Appendix A

Work Programme

Great Western Ambulance Joint Health Scrutiny Committee Work Programme 2010/11 (Updated 18th January 2011)

Please note:

- Where possible, a 45 minute pre-meeting will be held before all formal Committee meetings. These will be held in private.
- Members are reminded that the Work Programme is a live document and will be reviewed at every Committee meeting to ensure that it remains relevant and to plan future meetings.

Friday 28th January 2011 at South Gloucestershire Council, Council Offices, Castle Street, Thornbury, BS35 1HF)

Agenda Item	Issues to be Considered	Witnesses Required	Evidence Required
To consider any issues arising from the Monthly Performance Report, and response times for district councils. (also included will be a full breakdown of handover times/delays by hospital)	 To consider the latest data regarding key performance information To raise any issues with officers from GWAS and Gloucestershire PCT To determine whether any further action is required by the Joint Committee 	 Representative from GWAS Representative from Gloucestershire PCT 	 Commissioners Monthly Report, GWAS Board Performance Report, GWAS Handover times/delays by hospital District Response Times

A&E handovers – sharing of good practice	To investigate the RUH's working arrangements which have contributed to good performance on A&E handover times	 James Rimmer, Mandy Rumble, RUH NHS Trust 	
Six month update on locally focussed work (from Short Life Group on Rural Response Times)	To determine the impact of the locally focused work	Representative from GWAS	 Information on number of calls received and response time performance
Staff recruitment		• GWAS	Paper requested from David Whiting by Andrew Gravells
Report from Joint Working Group		 Local LINK rep and/or Chair of JWG 	
Update from local authority Health Overview and Scrutiny Committees (HOSCs)	To enable individual HOSCs to advise the Joint Committee of any work they are undertaking and the outcomes of such work	• N/A	Extracts of minutes from local authority HOSCs
GWAS Joint Health Scrutiny Committee Work Programme	To review the Committee's work programme to ensure that it remains relevant	Scrutiny Officer	

Friday 10th June 2011 at Bristol City Council, The Council House, College Green, Bristol BS1 5TR

Agenda Item	Issues to be Considered	Witnesses Required	Evidence Required
To consider any issues arising from the Monthly Performance Report, and response times for district councils. (also included will be a full breakdown of handover times/delays by hospital)	 To consider the latest data regarding key performance information To raise any issues with officers from GWAS and Gloucestershire PCT To determine whether any further action is required by the Joint Committee 	 Representative from GWAS Representative from Gloucestershire PCT 	 Commissioners Monthly Report, GWAS Board Performance Report, GWAS Handover times/delays by hospital District Response Times
Report from Joint Working Group		 Local LINK rep and/or Chair of JWG 	•
Update from local authority Health Overview and Scrutiny Committees (HOSCs)	To enable individual HOSCs to advise the Joint Committee of any work they are undertaking and the outcomes of such work	• N/A	Extracts of minutes from local authority HOSCs
GWAS Joint Health Scrutiny Committee Work Programme	To review the Committee's work programme to ensure that it remains relevant	Scrutiny Officer	•

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